

(This document is for information purposes only)

Data Protection Privacy Statement for

Household Waste Collection Subsidy Scheme

Who we are and why do we require your information?

Limerick City and County Council seeks to promote the economic, social and cultural development of Limerick City and County and in doing so contribute significantly to improving the quality of life of its people. The delivery of high quality services, tailored to meet the needs of all our customers, remains one of Limerick City and County Council's core objectives and is included in our Corporate Plan. This quality service includes not only the level and quality of service given to our customers, but also the quality of our decision-making processes, the efficiency and effectiveness of our corporate operations, standard of our facilities and our ability to adapt in an ever-changing environment. In order to provide the most effective and targeted range of services to meet the needs of the citizens, communities and businesses of Limerick City and County we will be required to collect, process and use certain types of information about people and organisations. Depending on the service being sought or provided, the information sought may include 'personal data' as defined by the Data Protection Acts and by the General Data Protection Regulation (GDPR) and may relate to current, past and future service users; past, current and prospective employees; suppliers; and members of the public who may engage in communications with our staff. In addition, staff may be required, from time to time, to collect, process and use certain types of personal data to comply with regulatory or legislative requirements.

Why do we have a privacy statement?

Limerick City and County Council has created this privacy statement in order to demonstrate our firm commitment to privacy and to assure you that in all your dealings with Limerick City and County Council that we will ensure the security of the data you provide to us. Limerick City and County Council creates, collects and processes a significant amount of personal data in various multiple formats on a daily basis. Limerick City and County Council's commitment is that the personal data you may be required to supply to us is;

- Obtained lawfully, fairly and in a transparent manner
- Obtained for only specified, explicit and legitimate purposes
- Adequate, relevant and limited to what is necessary for purpose for which it was obtained
- Recorded, stored accurately and securely and where necessary kept up to date
- Kept only for as long as is necessary for the purposes for which it was obtained.
- Kept in a form which permits identification of the data subject
- Processed only in a manner that ensures the appropriate security of the personal data including protection against unauthorised or unlawful processing.

Data Protection Policy

Limerick City and County Council has a detailed Data Protection Policy, which outlines how we as a public body are committed to ensuring the security of any personal data you provide to us.

What is the activity referred to in this Privacy Statement?

Household Waste Collection Subsidy Scheme

Applicants can **renew online** at www.limerick.ie/binwaiver or **complete and return the renewal form**. The closing date for receipt of **Household Waste Collection Subsidy Scheme (Bin Waiver) 2026 Renewal Form** is **31 January 2026**.

If required, application forms for the 2026 Scheme can be downloaded at www.limerick.ie/binwaiver. Alternatively, contact Customer Services on 061 556000 or email customerservices@limerick.ie for an application form.

What is the basis for making the processing of personal data in this activity lawful?

In accordance with Article 6.1 (e) of the GDPR, processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in Limerick City and County Council in conjunction with Section 33 of the Waste Management Act 1996.

We require your contact details

In order to communicate with you, you will be asked for contact details. You do not have to provide all contact details but providing more, such as email, phone, address, makes it easier to communicate. Please note that to help protect your privacy, we take steps to verify your identity before granting access to personal data. These contact details may also be used to verify your identity.

What other items of personal data do we need to undertake this activity?

- Applicant name
- Date of birth
- PPSN Eircode
- Current bin service provider
- Weekly income
- Source of income including payments from the Department of Social Protection and details of any other payment you or any other household member receives
- Details of all other adults and children in your home and your relationship with them
- Supporting documents

All details required are requested on the application form

Is the personal data submitted as part of this activity shared with other organisations?

Limerick City and County Council may, to fulfil statutory or regulatory obligations or in the public interest, from time to time, have to share personal data with other organisations or entities (in Ireland or abroad). Where this is required Limerick City and County Council shall have regard to the security and integrity of the data and will minimise the data shared.

In this process, the data will be shared with the following recipients:

Data is shared with the Service Provider contracted by Limerick City & County Council to provide a Household Waste Collection Service. The following information is shared; permit number, unique customer number, date subsidy issued, applicant's name, address & phone no. (s) (mobile and/or land line).

In this activity, if the personal data is to be transferred to a different country, it will be transferred to the following countries (if there are no countries listed, it is not intended to transfer the personal data abroad):

N/A

How long is this personal data held by Limerick City and County Council?

Limerick City and County Council has a detailed record retention policy which goes into more detail of the time period for which your personal data will be retained by Limerick City and County Council and what will happen to it after the required retention period has expired.

The data processed as part of this activity will be retained for the following period(s):

In accordance with Article 5 1. (e) of the General Data Protection Regulation and the National Retention Policy for Local Authority Records, data will be kept for no longer than is necessary. Administrative and operational records of waivers for pensioners or people who have a disability will be retained for the following duration; for unsuccessful applicants retain for 2 years after final appeal has been exhausted. Then destroy. For successful waiver applicants retain for the duration of the calendar year for which the waiver relates to. It is then held until the audit has been completed for that year. Then they will be destroyed. Click [here](#) for further details.

What will happen if the requested personal data is not provided?

The application will not be processed, and the service will not be provided.

Your Rights

You have the right to request access to personal data held about you, obtain confirmation as to whether data concerning you exists, be informed of the content and source of data and check its accuracy. In addition, if the data held by us is found to be inaccurate you have the right to change, remove, block, or object to the use of, personal data held by Limerick City and County Council. You also have the right to data portability. In certain circumstances blocking access to data may delay or remove access to a service where the data is required by law or for essential purposes related to delivery of a service to you. To exercise these rights, you should contact Limerick City and County Council (Data Controller) at the following address:

email: dataprotectionofficer@limerick.ie

Data Protection Officer,
Limerick City and County Council,
Merchants Quay,
Limerick.

Right of Complaint to the Office of the Data Protection Commissioner

If you are not satisfied with the outcome of the response you received from Limerick City and County Council in relation to your request, then you are entitled to make a complaint to the Data Protection Commissioner who may investigate the matter for you.

The Data Protection Commissioner's website is www.dataprotection.ie or you can contact their office at:

Lo Call Number:	1800 437 737
Phone:	01 7650100
E-mail:	info@dataprotection.ie
Postal Address:	Data Protection Commission 6 Pembroke Row Dublin 2, D02 X963