

Chief Executive's Report

October 2023

Progress on Coonagh to Knockalisheen Distributor Road as Department of Transport gives green light for tender process

+CityxChange showcase GKinetic's clean energy generated by flow of the River Shannon

Accountancy firm are newest tenants for Gardens International

60th Anniversary of JFK visit to Limerick is marked with diaspora-themed events in Bruff and Lough Gur

Ambassador launches Ukrainian Bookshelf at Limerick City Library

Kilfinane shines as community efforts are celebrated at Limerick Going for Gold final

Limerick gets into the spirit as Halloween in Limerick campaign highlights spooktacular events across the city and county

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Comhairle Cathrach
& Contae **Luimnigh**

Limerick City
& County Council

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Economic Development, Enterprise and Tourism Directorate

1. Trade and Investment

Diaspora Engagement

Global Limerick, Limerick City and County Council's Diaspora engagement project, continued its mission to animate and mobilise the connection between Limerick and its Diaspora. Central to the Global Limerick project is the importance of harnessing a mutually beneficial relationship between communities in Limerick and Limerick's global Diaspora network.

October saw the second year of the Rose Fitzgerald Kennedy Autumn School in Bruff. This Diaspora-themed event was a weekend long celebration of the Fitzgerald family who emigrated from Bruff, Co. Limerick, to forge a new life in the US and eventually attain the highest office in the world. The three-day festival honoured Rose, mother of former President of the United States, John F. Kennedy, and her three grandparents who left Bruff in 1850. The events reflected on the home place the Fitzgeralds left in 1850 and told the story of Bruff and its Diaspora – past, present and future. This year's event marked the 60th anniversary of the visit by President John Fitzgerald Kennedy to Limerick, and the notable role played by the then Mayor of Limerick, Frances Condell.

Over 400 guests participated in various sessions throughout the weekend in Bruff and Lough Gur. Guest of honour at this year's event was Ukrainian Ambassador to Ireland, Ms. Larysa Gerasko, who spoke of the enforced emigration experience on her people and its unique echo of the Irish post-famine exodus. Some 320 Ukrainian refugees are now living in Bruff, and making a productive contribution to the local community.

2. Digital Services

A new website containing the 'Transcribed Burial Register Database' for Mount Saint Lawrence Cemetery in Limerick was launched by Digital Services.

Visit: <https://msl-burial-database.limerick.ie> to search over 66,000 transcribing records of those buried at Mount Saint Lawrence Cemetery between 1855 and 2008.

EU Programmes

- **BiodiverCity**

The project lead expert for URBACT BiodiverCity, Ferenc Szigeti, and a delegation from the project lead city, Dunaújváros, visited Limerick to discuss the experiences and challenges to be addressed as part of the two-year project.

The site visit aimed at providing a good understanding of the situation (the local situation and experiences in relation to the policy challenge to be addressed) for Limerick in the BiodiverCity network and more specifically of the object under study. By coming in person, the international partner leads had a better grasp of why Limerick decided to join the network, what the main practical and policy challenges are, what the local reality is and what solutions have been envisaged so far. Presentations and site visits were undertaken to help prepare the baseline study and design a roadmap for all the network partners. The study visit was also an occasion to present the URBACT framework, and the specific objectives and focus of the network, to different internal departments within the organisation.

- **+CityxChange**

As part of GKinetic's ongoing work in the +CityxChange project, the company showcased one of their 12kW units in the heart of Limerick city. The aim of the demonstration was to allow people to see the unit in real-life and share

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their thoughts and feedback via the survey being run independently by the National University of Ireland Galway.

By way of background, the unit is a 'hydrokinetic energy converter' that can generate clean, reliable electricity from the natural kinetic movement found in free-flowing water. There are no dams or permanent civil infrastructure needed and it can be easily relocated or removed if needed. Above the surface, all that can be seen is a tidy, low-profile platform which houses all the electrical equipment for the unit. Underneath the water are two vertical axis hydrokinetic turbines that are turned by the force of the water to generate predictable, local energy. When running at full capacity, the 12kW unit that was on display can output enough power to meet the full electrical needs of 17 Irish homes. In remote communities where energy usage is lower, one turbine can power an entire village of 80-90 homes.

This highly innovative demonstration was part of an EU-funded smart cities project called '+CityxChange' which is led by two Lighthouse Cities - Limerick (Ireland) and Trondheim (Norway). There are also five 'Follower Cities' involved, including Alba Iulia (RO), Pisek (CZ), Võru (EE), Smolyan (BG) and Sestao (ES).

The aim of the project is to achieve sustainable urban ecosystems that have zero emissions and establish a 100% renewable energy city-region by 2050. This turbine demonstration aims to highlight the significant untapped energy potential in our free-flowing waterways such as rivers, canals, estuaries and tidal streams and to prove that it is possible to harness this energy with little-to-no negative impacts and in a way that is harmonious to the society and environment.

- **PACTE+**

Limerick Sports Partnership hosted a two-day Workshop on Active Governance. This area is one of the defined Pillars for the PACTE+ project promoting Active Cities.

Delegates from across Europe attended in-person and online over the two days. Graz, Fredrikstad and Anger are

the partner cities with Evaleo and Sports and Citizenship acting as the EU Non-Governmental Organisations.

The workshop was designed to outline the approach from a local and national perspective on promoting Active Cities.

Key presentations were from:

- Sport Ireland
- EU Partners
- Partner Cities
- Local and National Active Cities Staff
- University of Bristol on Systems Mapping
- A Metropolitan Perspective from Limerick City and County Council:
 - Regeneration Sport and Recreation
 - Planning and Public Realm
 - Active Travel
 - Blue/Green Infrastructure
 - The Value of EU projects

The workshop facilitated collaboration, sharing of best practice and a greater understanding of the synergies between partners.

3. Local Enterprise Office (LEO) Limerick

Funding Approved

There were five Businesses approved for grant funding, one Feasibility Study, one Priming Grant, two Business Expansion Grants and one Agile Research & Development and Innovation Grant. The total value of approvals was €252,931.

Seven Businesses were approved a Trading Online Voucher, and one Technical Assistance for Micro Exporters Grant was approved.

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Workshops and Webinars held

- On Farm Diversification – How to Start a new Business
- Lunch and Learn – Turning Leads into Cash
- Website Advice – One-to-One Clinics
- Business Advice Clinics – various
- Business Planning Workshops
- Search Engine Optimisation Workshops
- Overcoming the Fear of Networking Workshop
- Business Planning – How to manage the domino effect
- Start Your Own Business Courses
- Christmas Window Workshop

There were 306 participants on the LEO Business Training Workshops and 18 Business Owners were approved for the LEO Mentoring Programme.

National Women's Enterprise Day

“Empowering Business Together” was the theme of the LEO Mid-West Conference for female entrepreneurs who took part in Ireland's National Women's Enterprise Day in the Clayton Hotel in Limerick City on 19 October.

140 women from the Region spent the day networking and learning from leading industry experts while tapping into the extensive supports available from their Local Enterprise Office.

The Mayor of the City and County of Limerick, Councillor Gerald Mitchell, opened the Conference by emphasising the importance of the SME sector in delivering jobs, economic growth and improving quality of life in the Region.

The event also heard from the LEO Limerick Head of Enterprise who spoke about the range of supports available from LEO to support growth.

4. Regional Enterprise Plan

Mid-West Regional Enterprise Plan

A new funding scheme for projects aligned with the Regional Enterprise Plan was launched by the Minister for Enterprise, Trade and Employment, Simon Coveney, T.D. More details on the Smart Regions Enterprise Innovation Scheme can be found here: <https://www.enterprise-ireland.com/en/funding-supports/Smart-Region-Enterprise-Innovation-Scheme/>

The Scheme is delivered by Enterprise Ireland and has a total value of €145.3 million with the overall objective of driving job creation/retention and enterprise development in each Region throughout Ireland. Call 1 is open for an extended period.

The Scheme caters for the following four streams:

1. Local enterprise infrastructure projects (for capital projects up to €10 million).
2. Innovation clusters and consortia (from €50,000 to €2m for projects over three years).
3. Services to SMEs to drive innovation solutions (80% programme funding up to a maximum of €1m).
4. Feasibility and Priming Grants (80% project funding up to a maximum of €200,000).

These projects shall be collaborative in nature, innovative, financially viable, sustainable and focused on delivering metrics and key performance indicators (KPIs) which provide additionality to the existing regional infrastructure.

The call document ([link here](#)) is now available and provides a detailed description of the call, and sets out the funding criteria, applicant eligibility and project evaluation methodologies.

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5. Tourism

Limerick Greenway

Limerick Greenway's marketing campaign continued throughout October and included the following:

- Correspondence was received from Google to confirm that 20 pictures of the Limerick Greenway at Tullig Wood have been viewed more than 200,000 times since they were uploaded approximately 18 months ago. This equates to more than 11,000 views per month.
- Award Winning Journalist, Presenter and Podcaster, Ed Finn, featured on Virgin Media Four on 14 October with his new show "Ed Finn Travels to Limerick," which rounded off with a trip out West to explore Limerick Greenway.
- On 19 October, Gaeilgeoir Influencer and Journalist, Éadaoin Fitzmaurice, was welcomed for a Familiarisation Trip - [Éadaoin Fitzmaurice](#)
- On 26 October, Radio Kerry conducted a live interview with a representative from Limerick City and County Council to discuss the Limerick Greenway ahead of the October Bank Holiday Weekend.
- A Halloween event was held at Barnagh Greenway Hub on 29 and 30 October, including Mask Making; Puppet Show and a treasure hunt incorporating the renovated Station House and the entrance to Barnagh Tunnel as part of the activities.
- Work continued on pre-construction activities and the development of the Limerick Greenway Hubs @ Rathkeale, Ardagh, Abbeyfeale and Newcastle West, as well as the West Limerick Tourism Hub @ Fullers Folly.
- Irish Times journalist, Conor Capliss, recently visited the Limerick Greenway and his article on his visit appeared in the Irish Times on 08 October.
- Limerick Greenway's social media campaign on Facebook and Instagram included the following:
 - Media Release through Springboard Communications on 20 October.
 - Promotion of Limerick Greenway for the Autumn Season as the ideal location to experience the seasonal changes.
 - Sharing visitor experiences and shots of wildlife and plants thriving on Limerick Greenway, as well as highlighting the importance of the Greenway Code of Conduct.
 - Call to action sharing information for visitors to plan their next trip to Limerick Greenway.
 - Promotion of the five Greenway Hubs and activities to do at each location.
 - Promoting Halloween and all that Limerick Greenway has to offer on the October Bank Holiday weekend.

Statistics for Limerick Greenway socials 01 to 31 October:

Facebook

Reach: 35,272
New Page Likes: 17
New Page Followers: 25

Instagram

Reach: 9,278
New Followers: 101

Google Ads

Clicks: 3,040
Impressions: 266,000
Cost Per Click: €0.32

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Tourism Industry and Trade Events

- The History Teachers' Association of Ireland (HTAI) conference took place in the Radisson Hotel Limerick on 14 October, and staff of Discover Limerick DAC attended and hosted a stand at the event.
- Staff of both Discover Limerick DAC and the Tourism Department of Limerick City and County Council attended a Fáilte Ireland hosted "speed dating" type event in the Radisson Hotel on 18 October. The structured 1:1 networking meetings were timed at four minutes long, allowing two minutes for each person to speak about their area of work, the attraction they were promoting etc. Attendees were encouraged to network with as many other attendees as possible at the event, regardless of sector, to introduce their attraction or business, to discuss their target markets, and to establish support networks among business owners in the Clare and Limerick region. More than 100 businesses took part, with half of those attending being from Limerick.
- The Association of Visitor Experiences and Attractions (AVEA) Annual Conference took place in Ennistymon, Co. Clare, on 23 and 24 October. Discover Limerick DAC was in attendance at the event.
- **Ballyhoura Walking Festival** ran from 06 to 08 October and is now in its 27th year. Based in Kilfinane, Co. Limerick, the festival offered many variations of walking events as well as numerous events in the surrounding Ballyhoura areas, with some events taking place at sunrise, sunset and at night. The event also encouraged children to be out in nature and appreciate the wildlife with events such as a bug safari at Griston Bog.
- **Cook Medical Women's Mini Marathon 2023** took place on 08 October in the University of Limerick Campus with over 3,000 participants who ran, jogged or walked the five- or 10-kilometers courses. The event is synonymous with raising money for good causes and is now in its 25th year.
- **Culture through Action Series** commenced on 12 October and was hosted by the Limerick Civic Trust. The first four talks of the series, which took place throughout October, were given by distinguished individuals with superb insights into the chosen field being discussed. The lecture series theme was "Things Fall apart, the Centre cannot hold."
- **Castleconnell Fright Fest** ran from 20 October and saw Shannon House being transformed into a frightening escapade for all ages. Other events throughout the festival included Halloween-themed storytelling, pumpkin carving competition, arts and crafts and the infamous scary trail.

Festivals and Events

The events supported in October were:

- **Bualadh Bos Children's Festival** ran from the 01 to 15 October and consisted of a two-week long festival that included theatre, dance, music, masterclasses and creative workshops. The events offered gave an opportunity to young people to experience many different aspects of the creative arts. The festival brought collaborations between Local, National and International creative art companies. A new initiative to this festival was the 'pay it forward' campaign. This was a voluntary contribution made that was used to give creative experiences to communities who might not normally be able to avail of them.
- **Samhain: Limerick's Hallowe'en Festival 2023**, presented by Lumen Street Theatre in partnership with Limerick City and County Council and Fáilte Ireland, took place from 26 to 28 October. On the run-up to the festival, Lumen Street Theatre worked with local community groups doing mask and lantern making workshops which were used in the Samhain Parade on 28 October. The events throughout the festival included Folktales with Irish Folk hero, Eddie Lenihan, Samhain vampire swims, tales from beyond the grave with Caoimhe Tobin, Star Death Café, 'The Ungodly Bishop's Pop-up Confessions,' Sing Out With Strings, a hugely successful community engagement programme

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with the Irish Chamber Orchestra all building up to the main event, the Samhain Parade.

- The **Samhain Parade** of light on 28 October made its way through the medieval streets of Limerick City, including Nicholas Street and over Thomond Bridge before coming back to Limerick's Potato Market. The parade drew in large crowds in all locations who looked on with great excitement as the ghoulish characters, including the ungodly Bishop, procession of lanterns and creatures of the night made their way through the streets to see the rising of the Bishop's Lady.

6. Innovate Limerick DAC

Film in Limerick

Engine Shorts Film Scheme

October saw the six short films commissioned as part of the 2nd edition of Engine Shorts in post-production. Run by Innovate Limerick through Film in Limerick, Engine Shorts is a partnership between the Local Authorities in Tipperary, Limerick and Clare, and Limerick and Clare Education and Training Board. The scheme aims to inspire and support up-and-coming writers, directors and producers to create inspiring, engaging world-class short films that resonate with a wide international audience.

Creative Producing Programme

The 2nd edition of the Creative Producing Programme, in partnership with Limerick and Clare Education and Training Board, was underway with 15 new producers on the six-month programme. Learners attended twice weekly sessions, as well as in-person classes at Engine.

Makers and Shakers Awards at BAFTA

Innovate Limerick, through Film in Limerick, was again nominated for the prestigious international Makers & Shakers Awards. The awards celebrate excellence across screen content production worldwide and shine a spotlight on the work of film industry support services who have made a significant impact on the industry

through creativity, innovation and ground-breaking initiatives in the past year.

Film and TV Crew Academy Courses

Our Film and TV Crew Academy, in association with Screen Ireland, ran two courses in October:

Costume Standby Course – This course was for trainees in Film/TV interested in learning about the role of a standby and gaining an understanding of the day-to-day tasks involved in dressing lead actors for their role.

Managing a Sustainable Film Production and Carbon Calculators – This workshop was for production crew and helped them gain a greater insight into sustainable travel, catering, energy, etc., and many more areas to help them in delivering a more sustainable production.

TV Drama Placements

15 local new entrants completed placements on the 'Wayfinders' Production at Troy Studios and locations around Limerick. The placements were organised by Film in Limerick through our Crew Academy project, funded by Screen Ireland. The local crew had the opportunity to shadow trainees in various departments including – Props, Assistant Directors, Costume, Camera, Locations, Video Assist, SFX, Production office and Grips / Electrical.

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7. Discover Limerick DAC

- On 06 October, King John's Castle featured on Spooked Ireland, a one hour-long episode dedicated to the Castle's suspected paranormal activity. It was broadcast on the Discovery+ channel and was hosted by Vogue Williams.
- 07 October saw Live 95 do an outside broadcast from the Courtyard of King John's Castle. Staff of Discover Limerick DAC were interviewed about the Focus Ireland "Shine A Light" campaign to raise awareness of the sleepout happening at the Castle the following weekend.
- On 13 October, Focus Ireland "Shine A Light" sleepout took place in the Castle courtyard, to raise vital funds for homelessness.
- King John's Castle featured on the "Ed Finn Travels to Limerick" programme aired on Virgin Media 4 on 14 October.
- Limerick Mental Health Association had a programme of events to highlight Limerick Mental Health Week. Discover Limerick DAC supported this cause by allowing a mental health talk to be hosted in the Castle Education Suite on 14 October.
- King John's Castle collaborated with Limerick Racecourse on a two-day racing festival called the "King John's Castle Munster National Racing Festival." The festival took place on 21 and 22 October.
- On 23 October, Sarsfield Barracks held an abseiling event from the towers of King John's Castle. This coincided with a Training and Recruitment drive that took place in the Castle Courtyard.
- Weekend of 29 October saw the hosting of "King John's Castle embraces Halloween," with events such as pumpkin-carving, ghost stories, festive costumed animators and much more taking place in the Castle Courtyard to celebrate the spooky season.
- 27, 28 and 29 October saw the Rose Fitzgerald Kennedy Autumn School event take place, with a stellar line up of speakers discussing diverse topics such as the Irish diaspora's gravitational pull of the homeplace and the visit of President John F. Kennedy to Limerick in 1963.



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Transportation and Mobility Directorate

1. Travel and Transport Strategy

Coonagh to Knockalisheen Distributor Road Project

The Department of Transport issued approval to progress the Coonagh to Knockalisheen Distributor Road Project to Tender stage.

Electric Vehicle (EV) Pilot Project

The Electric Vehicle Charging Point Pilot Scheme is progressing with civils works finalised during October at Merchant's Quay, Limerick, and Dromcollogher, Co. Limerick.

2. Active Travel

Projects

Childers Road (Greenpark to Roxboro Road Roundabout):

Works ongoing on off-road sections between Ballinacurra Road and Hyde Road junction. Orca cycle lane separator segregation being installed.

TUS Technological University of the Shannon, Moylish, to

City Centre: Gaelscoil Sáirséal Part 8 process commenced, and information session held.

Patrickswell Village Renewal Scheme: Snag list issued, and updates awaited from contractor.

Plassey Park: Tree clearance completed, and drainage works ongoing.

Corbally Road Safe Routes to School: Part 8 planning permission granted.

Wickham Street to Clare Street: Work on economic assessment ongoing; businesses on potential routes being engaged with.

Hyde Road: Work continuing on line-marking and ramps.

Rosmór, Old Cork Road: Tender assessment ongoing.

Father Russell Road: Kerbing and footpath work along Gouldavoher Estate entrance ongoing.



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Rural, Community and Culture Development Directorate

1. Rural Development

Town Centre First

The public consultation for the Draft Abbeyfeale Town Centre First Plan closed on 16 October. As part of this process, members of the public and interest groups were invited to attend a drop-in public information evening on 03 October in the E-Hub, Main Street Abbeyfeale. A total of three submissions were received during the four-week consultation period.

2. Community Development

Limerick Going for Gold

There were jubilant celebrations at the Limerick Going for Gold grand final on 25 October as Kilfinane was named as overall winner for 2023. Over €60,000 in prize funding was distributed to communities across Limerick City and County. Click [here](#) for media release and the results across all categories. The competition is sponsored by the JP McManus Charitable Foundation. It is organised by Limerick City and County Council and supported by Live 95, The Limerick Leader, The Limerick Post, Parkway Shopping Centre, I Love Limerick and Southern Marketing Design Media.

Tidy Towns

The National Tidy Towns results were announced in Croke Park on 06 October. Fifty-six groups from Limerick submitted applications and averaged a significant 10 marks increase compared to the previous year.

The following Limerick entries won medals in the 2023 Tidy Towns Competition:

- Gold: Adare (County winner).
- Bronze: Ardpatrik (County 3rd), Castleconnell, Galbally (County 2nd), Limerick City Centre and Newcastle West.

- Endeavour Award: Glenroe.
- In addition, Adare won the Circular Economy Award (€500), was Highly Commended in the Young Person in Tidy Towns Award (€1,000), and Ballysteen Askeaton Natural Heritage won the Waters & Community Award (€500).

Green Schools

The annual online teacher-training seminar for Green Schools took place on 04 October in collaboration with An Taisce, Clare County Council and Tipperary County Council.

Health and Wellbeing

On 03 October, Healthy Ireland held a successful Health and Wellbeing Information Day in the South Court Hotel, Limerick.

Public Participation Network (PPN) Limerick

Membership of PPN Limerick continued to grow and stands at 195. The membership registration form is on the Limerick PPN [website](#) and eligible groups in Limerick can register at any time.

The PPN Resource Worker, along with PPN Limerick delegates, attended the National PPN Conference, held in Wicklow, on the 05/06 October.

PPN Limerick continued to have an active presence with its regularly updated website, social media and bi-monthly Newsletter distributed to members.

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Pride of Place

A Mayoral Reception was held in the Council Chamber, Merchant's Quay, on 18 October for Limerick's three Community Groups representing Limerick at the All-Island Pride of Place Competition 2023:

- Community Wellbeing Initiative (Targeted) - CareBright, Bruff.
- Population <500 - Killeedy Community Projects.
- Urban Neighbourhoods/Villages <3000 - The Southill HUB.

The Mayor of the City and County of Limerick, Councillor Gerald Mitchell, acknowledged the hard work and commitment of the groups for their contribution to their local communities. He stated that they were excellent examples of community pride and wished them well in the final.

Age Friendly

To celebrate International Day of Older Persons and to mark Positive Ageing week, Age Friendly Limerick and Munster Academy of Dance organised a free ceili for older persons on 01 October from 2pm to 4 pm in St. John's Pavilion, Mulgrave Street, Limerick.

There was singing, dancing and refreshments for all. It was a great opportunity for older people who attended to meet, connect, build a network of support and have fun. A few younger people came with their older relatives, so it was also an opportunity for intergenerational connection.

Lifelong Learning

There was a shared Island event between the five learning cities - Limerick, Cork, Dublin, Derry and Belfast - from 10 to 12 October.

There were inputs on best practice from the participating cities followed by a "Learning Island" consultation session. This session was to collaboratively identify actions for both individual cities and the Irish Network of Learning Cities.

Limerick did a presentation on the Limerick Ambassadors' Programme.

3. Culture

Library

City Library at Barrow House

- The Ukrainian Ambassador to Ireland, Larysa Garasko, was welcomed to the City Library by the Mayor of the City and County of Limerick, Councillor Gerald Mitchell, to launch the new Ukrainian Bookshelf, a collection generously donated by the Ukrainian Embassy. This collection is the first of its kind outside Dublin.
- Europe Direct featured two events, one discussing Ireland's 50-year EU membership and its impact on identity and culture, and another presenting a biodiversity study on rare bumblebee species.
- The library offered two well-attended history lectures, one on the history of Senior Football in Limerick and the other on aircraft crashes at Shannon Airport.
- Positive Ageing Week included an Oxygen Advantage Breathing Workshop from Limerick Sports Partnership focusing on sleep improvement and anxiety reduction.
- Limerick Mental Health Week featured a talk on eating disorders with Will Dwyer Joyce from BodyWhys. Confidence-building classes with Limerick Mental Health Association continued on Tuesdays.
- Various groups and workshops took place at the library, such as creative writing sessions, speech and language therapy discussions, and an Aphasia Conversation Group.
- The Children's Book Festival included author visits, storytelling sessions, and creative writing workshops for local schools, concluding with a Halloween-themed Storytime.

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- Various children's events included bilingual Storytime, monthly story sessions, Spanish storytelling, and weekly toddler Storytime.
- The library welcomed visits from local schools and language learning students.
- Numerous book clubs for adults and children, including the Phoenix Book Club, First Thursday Book Club, and Young Adult Book Club, met throughout the month, providing a haven for book enthusiasts.
- School visits throughout October included classes from Scoil Ailbhe, Caherelly National School and Coláiste Íosaef, Kilmallock.
- Children's Book Festival author visit by Judi Curtin on 17 October, which was attended by 30 pupils from fifth and sixth classes, Kilbehenny National School.
- Little Readers met for a monthly session on 18 October for a fun, friendly, inclusive hour of storytelling, song, rhymes, books and chat.

Kilmallock Library

- Book launch on 10 October of "The Lost Language of the Ballyhouras – Cnuasach Focal Paddy Fennessy," edited by Evelyn Fennessy and Róisín Ní Ghairbhí. The book contains a collection of Irish language words and phrases used in English in the Ballyhoura area. These were carefully gathered by the late Paddy Fennessy (1941 – 2017) over a period of fifty years and include fascinating details of farming practices, folklore, plants, crafts, rituals and pastimes.
- Weekly Bridge classes for beginners continued each Wednesday with 12 participants at each session.
- Weekly Yoga Community Education Course, led by Ballyhoura Development CLG, continued each Friday throughout October.
- Weekly Parent and Child Yoga Course, led by Ballyhoura Development CLG, continued on Tuesday mornings throughout the month. Classes are suitable for children from age 18 months to four years.
- Children's Book Festival was celebrated with two sessions from Animal Magic Wildlife Displays and mini zoo on 11 October with pupils from Scoil Mocheallóg, Scoil Ailbhe, and Caherelly National School.
- Weekly Craft Group sessions continued with crafters connecting over a cuppa and working on various projects from needlework to weaving.

- Mid-West Advancing Recovery in Ireland Education Service (ARIES) hosted two wellbeing workshops for members of the public on 19 and 26 October exploring building resilience through the practice of simple daily self-care routines, what self-care looks and feels like, the barriers to practicing self-care and why it is important to support our wellbeing. There was a total of 45 participants.
- Children's Book Festival included a Halloween visit by third and fourth classes from Kilbehenny National School with a total of 23 pupils visiting for a story and crafting session, including prizes for the best Halloween costume.

Watch House Cross Library

- Children's Book Festival 2023 kicked off with Arran Towers entertaining students from Corpus Christi and Thomond Primary Schools with the Tallest Smallest Circus. Author and illustrator, Alan Nolan, held a creative illustration workshop with pupils from Christ the King Boys' School, while children's author, Alex Dunne, spoke to students from Gaeilscoil Sáirséal about her series, The Book of Secrets.
- Three Fighting Words Creative Writing Workshops took place in collaboration with pupils from Mary Queen of Ireland Caherdavin Girls' School and Salesians Primary School.

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- Weekly Storytimes were conducted for young children, including a special Storytime and Craft event during Limerick Mental Health Week featuring the book, Silly Billy, by Anthony Browne, combined with crafting personalised “worry dolls” to take home. 3-6 year-olds were treated to ‘Scéalta agus Ealaín le Joanne,’ Halloween Storytime and Art as gaeilge. Staff from the library visited the Learning Hub in Kileely on 27 October to provide Scary Storytimes for the children attending their Halloween Day.
- The Parent/Caregiver and Toddler Morning had 30 attendees, ending with a Halloween dress-up celebration on 12 October.
- Halloween Midterm Break activities began with a Spooky Storytime and a Halloween Movie on 31 October, with many children in creative costumes.
- The LEGO Club for 7-12 year-olds met weekly to build fantastic creations.
- Children’s Book Clubs discussed their latest reads, including “Pugs of the Frozen North” and “Number the Stars.”
- Class visits occurred from Corpus Christi Primary, Thomond Primary Schools, and Christ the King Boys’ School. The library staff introduced students to the library and its benefits.
- Helium Arts resumed workshops for children and young people with physical health conditions, promoting creativity and wellbeing.
- The Moyross Youth Academy displayed 35 ceramic masks created by young people in the library.
- The adult book clubs discussed “Good Neighbours” by Sarah Langan.
- The Sensory Room had 170 visitors in 58 sessions during October.
- The Interactive Magic Carpet remained popular among visiting children, offering a variety of stimulating content for play and learning.

Local Studies Department

- There were 32 onsite visits by researchers, involving newspaper and genealogical research, as well as queries on family history. There were 19 email and telephone queries.
- The Decade of Centenaries publication for 2023, “Histories of Protestant Limerick, 1912-1923,” went to press on 18 October.
- The Decade of Centenaries Arts project, “The Friction of Freedom,” by Jai Cairns and Clara Planelles, was successfully staged at the People’s Museum on 14 October.
- Work on the new Local Studies website continued.

Dooradoyle Library

- Michael Moylan of ‘Irish History Live’ returned on 03 October to perform his popular ‘Vikings’ show. Approx. 180 children from local primary schools attended this Children’s Book Festival event.
- An exhibition by ‘Hatters Castle Art Class & Studio’ officially opened on 13 October. Works included artwork from both past and present art students. A percentage of the proceeds from the sale of artwork was for NOVAS, a voluntary organisation working with single adults, families and children who are disadvantaged and socially excluded.
- A series of biodiversity shows, hosted by children’s author, Dale Treadwell, took place on 17 October.
- Regular story-time sessions continued throughout the month.

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- Children's author and illustrator, Alan Nolan, delivered two workshops to local primary school children on 24 October. The workshops, based on his latest book 'Double Trouble at the Dead Zoo,' were both fun and interactive and gave the children an opportunity to practice their drawing skills.
- Children's Book Festival events concluded with the annual Inter-Schools Quiz on 25 October. Teams comprised of fifth and sixth class students. The winning teams hailed from Kildimo National School and Knockea National School and each winning team member received a trophy.
- A selection of Halloween art and craft packs were available for children to take home.
- Two Book Clubs met to discuss 'The Help' by Kathryn Stockett and 'The Stolen Village' by Des Ekin.
- Dooradoyle Library's GAA exhibition, 'Limerick's hurling Year 2023' was loaned to Pallasgreen/Templebraden Community Council and Glenroe National School for the month of October.

Newcastle West Library

- Spooky Scholars – Scary Story Writing Competition for national school age children.
- Éigse Michael Hartnett Literary and Arts Festival Opening Event on 05 October.
- Launched New Youth Book Club for ages 10 to 13.
- Ongoing use of Sensory Space.
- Regular visits from The Brothers of Charity and Rathfredagh Cheshire Home residents.
- Regular class visits from local national schools.
- Children's Book Festival Author visits, including Helena Close, Judi Curtin and Emma Larkin.

Other Branches

- The First 5 Little Book at Bedtime initiative, by the Department of Children, Equality, Disability, Integration and Youth, and the Local Government Management Agency, launched nationally on 06 October. Free bedtime books, in both English and Irish, with library card wallets were made available at all Limerick Libraries for children of four years and under.
- Roxboro Library celebrated Children's Book Festival with visits by authors, Gabriel Fitzmaurice and Roisin Meaney. Our Lady of Lourdes Primary School, Our Lady Queen of Peace School and Gaelscoil Sheoirse Clancy participated in these and enjoyed Storytimes for the infant classes.
- Adare Library celebrated Children's Book Festival with visits by author, Roisin Meaney, and author and illustrator, Alan Nolan. Pupils from Manister National School enjoyed a visit to the library on 24 October for a game of Halloween-themed Bingo. A mindfulness-themed Storytime on 13 October was part of Limerick Library's programme of events for Limerick Mental Health Week.
- Rathkeale Library celebrated Children's Book Festival with a visit by author, Roisin Meaney, who met with the girls from St. Anne's Primary School. Author, Alex Dunne, facilitated a creative writing workshop with the pupils from Church Street National School. Library staff facilitated an autumn-themed Storytime and craft session on 27 October for pupils from St. Joseph's National School. ALONE (A Little Offering Never Ends), the national organisation that enables older people to live at home, hosted an information stand in the branch on 17 October.
- Cappamore Library celebrated Children's Book Festival with a visit by best-selling children's author, Judi Curtin, who entertained the pupils from Scoil Chaitriona with stories of life as an author. Library staff facilitated a Storytime for 27 pupils from the infants' classes and the Autism Spectrum Disorder Unit of Scoil Chaitriona on 05 October.

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- Foynes Library welcomed the Infant classes from St. Senan's National School on 19 October for a Halloween-themed Storytime to celebrate Children's Book Festival.
- Limerick Library Service was represented at a seminar celebrating the ongoing work of Rathkeale Together in Rathkeale House Hotel on 12 October. Rathkeale Together is a community-based project that promotes cohesion and leadership among the people of Rathkeale. The project is an ecumenical activity of the Methodist, Church of Ireland and Catholic Churches and is overseen by West Limerick Resources.
- Library staff called to Lough Gur National School during the month to talk to the pupils about the benefits of reading and working as a librarian. A selection of stock was also donated to the Senior Room's class library.
- LCGA loaned the artwork by Tim Humphries from LCGA Permanent Collection to The Revenue Offices at Sarsfield House for a temporary exhibition.
- An innovative project with the Irish World Academy of Music and Dance, with 15 MA Students, was held in LCGA in response to EVA International.
- University of the Third Age continued to meet on a fortnightly basis.
- LCGA continued to work with colleagues in relation to moving onto the Limerick.ie website.
- Research and planning meetings continued, including site visits by artists and curators.

Limerick City Gallery of Art (LCGA)

- Limerick City Gallery of Art (LCGA) was the main venue for EVA International, which celebrated its 40th anniversary this year. There has been a noticeable increase in the number of group visits, especially from art colleges around the country. One of the notable elements of this edition of EVA International was the inclusion of the Permanent Collection, which was noted by many visitors who were impressed by the quality of the work and its installation.
- Work continued on the organisation of the George Shaw exhibition, *Nothing Strange or Startling*.
- A training workshop, led by neuro diverse artist, Anna Farrelly, was held on 17 October. The workshop was organised by VOID Gallery in Derry as part of a North/South collaboration, with attendees from Belfast, Derry, Kilkenny and Galway.
- LCGA loaned the Portrait of Michael Hartnett by Edward McGuire to the Éigse Michael Hartnett Literary and Arts Festival opening launch at Newcastle West Library for the weekend of 08 October.
- On 14 October, Limerick Museum featured on the television programme, *The Travel Show*, broadcast on Virgin Media 4. The Travel Show was shortlisted as a finalist for the TravMedia UK awards and is presented by award-winning travel journalist, radio, television presenter and podcaster, Ed Finn.
- As part of Limerick Museum's outreach programme, the Curator gave a lecture on 28 October at the Rose Fitzgerald Kennedy Autumn School in Bruff, County Limerick, on Frances Condell (1916-86), the first female Mayor of Limerick.
- The *Limerick's All-Ireland Glory 1887-2023* exhibition continued in Limerick Museum in October. It was organised in partnership with Limerick Gaelic Athletic Association.
- The *Postcards from Limerick* Exhibition, marking the 1,100th anniversary of the foundation of Limerick City, continued in October. It was organised by Limerick Museum and held in Saint Mary's Cathedral, Limerick.

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Arts Office

PUBLIC ART POLICY

A presentation of the outline draft Public Art Policy was made to the Community, Leisure and Culture Strategic Policy Committee.

OPEN CALLS

Strategic Fund for Culture and Arts Scheme 2023

Limerick Arts Office manages the 2023 Strategic Fund for Culture and Arts Scheme. The purpose of the Scheme is to support the maximising of the leveraging of funding into Limerick from national and international sources and to support a vibrant creative culture. In October, three letters of support were issued.

CREATIVE IRELAND

Limerick City and County Council, as lead partner, was recently successful in its application to the Creative Communities on a Shared Island Grant Fund. The successful project, Lace of Ireland, will foster exchanges between lacemaker groups and heritage institutions in Limerick, Armagh and Cork. The long-term goal is to create and promote an island-wide lace trail through the majority of historical lacemaking centres on the island of Ireland.

On foot of this successful application, the Arts Officer | Creative Ireland Coordinator and Creative Communities Engagement Officer attended the Shared Island dialogue on 'Accommodating national identities,' on 25 October in the Abbey Theatre, Dublin.

The Arts Officer | Creative Ireland Coordinator and Creative Communities Engagement Officer attended the official opening of the community mural project at the Desmond Complex in Newcastle West on 18 October. This inclusive project was designed for not only people to paint the wall, but also accounted for service users with varying disabilities to design 3D elements offsite, with their support workers, to secure to the finished mural. The 3D elements that were secured on the wall before the launch included butterflies that were painted offsite by

Rathfredagh Cheshire Home, handprints provided from Desmond Community crèche, wooden hearts decorated by Brothers of Charity, and crochet pieces from Newcastle West Crafty Corner. This project was funded from a Creative Ireland Made in Limerick Grant 2023.

ARTS COUNCIL FRAMEWORK AGREEMENT PROGRAMME

Limerick Arts Office prepared and submitted the annual partnership application to the Arts Council. This covers Strategic Actions:

1. Supporting artists and key strategic organisations.
2. Rural Arts and Excellence.
3. Young People, Children and Education.
4. Festivals and Events.
5. Culture Night.

Castleconnell Autumn Concerts

A live programme of enchanting and beautiful music and song returned to All Saints Church in Castleconnell this Autumn. Castleconnell Autumn Concert Series is programmed by Limerick Arts Office, with financial support from the Arts Council and Creative Ireland. The concerts are presented in partnership with Love Castleconnell. The second concert took place on 24 October with Cathal Kileen and Órán Halligan (Clarinet and Piano). It was presented by Liz Nolan on the night and recorded for future broadcast on RTE Lyric FM, The Full Score Programme with Liz Nolan.

Éigse Michael Hartnett Literary and Arts Festival

The Éigse Michael Hartnett Literary and Arts Festival took place from 05 to 08 October. The four-day festival showed a diverse display of talents in the county town, including poets, writers, musicians, singers, and artists with a packed programme of events.

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Integrated Dance Programme

A focus group took place on 27 October to explore and progress the future direction for the Integrated Dance Programme.

4. Property Management

Dereliction, Vacancy and Reuse Team	
Site Inspections Completed	158
Department Notices of Inquiry issued	19
Derelict Sites Cases opened	21
Statutory Notices served under the Derelict Sites Act 1990	47
Derelict Sites Cases closed through engagement	27
Properties entered into the Derelict Sites Register	14
Properties proposed for Compulsory Acquisition (Section 15 Notices)	0
Vesting Orders Made for Properties Acquired Compulsorily (Section 17 Notices)	0
Croí Cónaithe - Vacant Property Refurbishment Grant Applications Approved	17



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Regeneration, Sports and Recreation Directorate

1. Regeneration and Sports

Regeneration

A working draft of the status update of the Limerick Regeneration Framework Implementation Plan (LRFIP 2014-2023), prepared by consultants KPMG, has been submitted to the Department of Housing, Local Government and Heritage for consideration and Departmental approval is awaited on this submission.

Economic Regeneration

The fourth and final Community Jobs Fair of 2023 took place in Southill Hub on 19 October. The Jobs fair was a great success with 200 people in attendance. There was great engagement from the employers and agencies on the night. Over 28 employers and agencies were in attendance to meet with the local community.

An Employment Meeting was also held in Southill. This monthly information session discussed employment, training and education opportunities for individuals living within Regeneration areas. There were a number of stakeholders present, including community mentors, youth target employability workers and family youth workers. Information about current employment vacancies was provided by the Outreach to Employment Team. Enquiries can be sent to outreachtoemployment@limerick.ie.

Social Regeneration

Economic and Social Intervention Fund (ESIF) Update

The Directorate continued to support organisations with their drawdown of the Economic and Social Intervention Fund (ESIF) Grants 2023. Ongoing evaluation and coordination work continued with the ESIF recipients.

Community Activities

Tidy Towns

Tidy Towns Groups in Moyross, Southill and Our Lady of Lourdes all increased their marks in this year's Competition.

Southside

- Tait House was delighted to receive the Reuse Award at the Limerick Going for Gold Awards for its Relove Paint initiative.
- The Liam McCarthy Cup visited Southill Hub, Southill Family Resource Centre and Tait House.
- Halloween events that were held in the community this season:
 - Tait House Pumpkin Patch which saw over 120 children attend on 27 October.
 - The Halloween disco held in the Southill Hub was also very well supported.
 - Southill Men's Shed hosted a Halloween event supported by Southill Family Resource Centre and Limerick and Clare Education and Training Board (LCETB) Reach Fund 2023.
- Work began on the latest Stronger Together Newsletter.

Northside

King's Island Community Allotments

- Limerick Civic Trust worked with the community to upgrade the beds and erect a compost station at the Community Allotments. Fruit and vegetables growing there include strawberries, pumpkins, peas and carrots.

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- The Lego Club continued weekly in No. 19 Nicholas Street, with support from Transition Year students from Ard Scoil Mhuire.
- Family Learning continued at the King's Island Community Centre. This is facilitated by a LCETB tutor and supported by the Empowering Communities initiative. This involves a weekly woodcraft class where families design and create their own Fairy Doors and Bird Boxes.
- A storytelling event was held in the Treaty City Brewery on 17 October in collaboration with the Hunt Museum.
- An exhibition of historical photos of Thomond Bridge Trout Fishermen was held on 18 October. It was very successful with many fishermen from the community in the 2015 photo, and the ancestors of those from the 1958 photo, in attendance. A full-page spread appeared in the Limerick Leader on 23 October, with photos available for viewing in King's Island Community Centre.
- Construction of the new eight-unit social housing development at Sheep Street continued to make progress.
- Construction of the new 37-unit social housing development at Churchfield (Phase 2), Southill, progressed.
- 18-unit social housing development at Cliona Park Phase 3, Moyross, was handed over by Contractor and tenants have taken up occupation.
- Tender assessment ongoing for a civils contractor and supervising archaeologist for an advanced archaeological excavation for the 27-Unit Orchard Site, King's Island.
- Design of Cliona Park Phase 4 in Moyross ongoing by Deaton Lysaght / JFOC.
- Tender assessment for an integrated Design Team for Cosgrave Park Phase 2 housing in Moyross ongoing by CuddyQS.

Spooky Halloween Experience

The Halloween Experience took place at the Old St. Munchin's Church, Old Church Street, King's Island, from 29 to 31 October inclusive. Families enjoyed Halloween activities at this ancient site. This series of events was organised by PAUL Partnership's Empowering Communities, Limerick Civic Trust and supported by Lumen Street Theatre.

Physical Regeneration

Housing Developments

- Roof works to Colivet Court in Southill were completed in October.
- Construction of the new 57-unit social housing development at Cosgrave Park and Dalgaish Park, Moyross continued to progress.

Status of Thermal Upgrade Projects

- Thermal Upgrade Contract No. 121, Moyross (47 units) - construction works continuing by Icarus Properties Limited.
- Thermal Upgrade Contract No. 122, St. Mary's Park - construction works nearing completion.
- Thermal Upgrade Contract No. 123, Southill - construction works continuing by Alan Hart.
- Thermal Upgrade Contract No. 125A, St. Mary's Park (26 units) - Contractor under review before appointment.
- Thermal Upgrade Contract No. 126, Southill (50 units) - Phase 4 of works nearing completion by Alan Hart Construction.
- Thermal Upgrade Contract No. 127, Ballinacurra Weston (12 units) - construction works continuing by JoeBren Construction.

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- Thermal Upgrade Contract No. 128/129, St. Mary's Park (25 units) – Contractor under review before appointment.
- Thermal Upgrade Contract No. 130 – Stage 3 approval awaited from the Department of Housing, Local Government and Heritage.
- Work on the specifications on the Mop Up-Contracts continued.

House Refurbishments

Lot 4a Major Refurbishments – 9 Properties

- Stage 4 application submitted to the Department of Housing, Local Government and Heritage seeking appointment of the contractor.
- Tender issued for the remaining six houses.

Lot 4b Major Refurbishments – 11 Properties

- Scoping ongoing on all properties.
- Three tender packs being prepared.

Minor Refurbishments

- Four additional refurbishments completed
- 20 units at scoping, tender or construction stage

Other infrastructure Projects

Southside Connectivity Project

- A Public consultation event was held in the Southill Hub on 12 October.

Japanese Knotweed Treatment

- Year 2 treatment in O'Malley Park and St. Mary's Park completed.
- Year 1 treatment along Childers Road completed to facilitate the Southside Connectivity project.

Ballynanty to Moyross

- Submissions to funding agencies issued.

Community Facilities

Southill Play Area and Associated Landscaping

- Proposal progressing to a detailed design stage.

King's Island Community Centre

- Integrated Design Team Procurement process progressing.

Verdant Place

- Site clearance works took place at Verdant Place.

Southside Boxing Club Refurbishment

- Tender design completed, with tenders received following a competitive process.

St. Mary's Park MUGA

- Tenders invited for Integrated Design Team Services, inclusive of Project Supervisor Design Process (PSDP), for the design and construction of a new Multi-Use Games Area (MUGA) and associated public realm in St. Marys Park.

Sports Partnership

The Limerick Sports Partnership secured €385,000 from the Dormant Accounts towards 2024 programmes in Youth Leadership, Drug and Alcohol Education, Volunteer Supports, Community Sports Hubs in Moyross, Garryowen and Active Cities.

During the month, Limerick Sports Partnership continued to conduct a range of initiatives and education programmes across the city and county. Full details on <https://limericksports.ie/>

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Housing Directorate

1. Housing Support Services

Housing Waiting List

Approved Housing Applicants	2,543
Approved Tenant Transfer Applicants	381

Closed Housing Applications

	October	Year to Date
Closed Applications	113	552

Applications are returned/closed for the following reasons:

- Failure to satisfy the eligibility criteria for social housing support as set out in legislation.
- Failure to submit a complete application and/or further information required.
- Applicants who have been housed by Limerick City and County Council or an Approved Housing Body.
- Applicants who wish to apply to another local authority or are no longer interested in social housing support.

Allocations

	No. of Units October	Year to Date
Adare-Rathkeale	1	9
Newcastle West	4	25
Metropolitan District	31	189
Cappamore-Kilmallock	3	33
Total	39	256

Refusals

	No. of Units October	Year to Date
Adare-Rathkeale	0	1
Newcastle West	0	2
Metropolitan District	1	24
Cappamore-Kilmallock	1	4
Total	2	31

Approved Housing Body Allocations 2023 (year to date)

Total Nominations	Successful Nominations	Nominations Pending	Unsuccessful Nominations
208	130	57	21

Rental Accommodation Scheme (RAS)

Private Tenancies	708
Capital Assistance Scheme/Rental Accommodation Scheme Tenancies	538
Part V	0
New Private Tenancies	2
New Voluntary Housing Tenancies	9

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Housing Assistance Payments (HAP) Limerick

2,127 active HAP Tenancies monitored, reviewed and maintained.

No. of HAP tenancies set up this month	18
No. of Amendments	378
No. of Cessations	37

Rent Collection

Rent Collection Limerick City and County Council					
Opening Balance	Accrued Income	Total for collection	Receipts	Closing Balance	% Collection
€5,916,167	€16,595,727	€22,511,894	€15,571,285	€6,940,609	70%

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Home Improvement Schemes

October 2023		Adare-Rathkeale	Newcastle West	Metropolitan	Cappamore-Kilmallock	Total
Mobility Aid Grants	No. Approved	1	2	2	0	5
	MAG Expenditure	€2,100.00	€5,750.00	€2,841.43	€0.00	€10,691.43
	No. Paid	1	1	2	0	4
Housing Adaptation Grants	No. Approved	11	6	13	2	32
	HAG Expenditure	€86,187.98	€7,125.00	€122,097.22	€14,012.50	€229,422.70
	No. Paid	10	1	9	4	24
Housing Aid for Older People	No. Approved	11	6	13	8	38
	HOP Expenditure	€79,293.36	€34,719.50	€42,801.87	€34,501.48	€191,316.21
	No. Paid	19	7	9	8	43
Disabled Person's Grant	DPG Expenditure	€0.00	€0.00	€32,522.29	€0.00	€32,522.29
	No. Paid	0	0	1	0	1

Total No. Approved	75
Total Monies Paid	€463,952.63
Total No. Paid	72

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Home Improvement Schemes - Year to Date

January - October 2023		Adare-Rathkeale	Newcastle West	Metropolitan	Cappamore-Kilmallock	Total
Mobility Aid Grants	No. Approved	10	9	44	6	69
	MAG Expenditure	€34,110.85	€52,134.03	€127,755.43	€23,455.00	€237,455.31
	No. Paid	9	10	26	6	51
Housing Adaptation Grants	No. Approved	47	59	148	53	307
	HAG Expenditure	€310,545.75	€353,106.18	€1,036,375.05	€329,362.00	€2,029,388.98
	No. Paid	41	36	131	40	248
Housing Aid for Older People	No. Approved	90	101	193	65	449
	HOP Expenditure	€356,052.15	€362,626.60	€662,136.69	€239,708.48	€1,620,523.92
	No. Paid	80	77	154	53	364
Disabled Person's Grant	DPG Expenditure	€2,150.83	€2,434.58	€110,814.78	€62,067.41	€177,467.60
	No. Paid	1	1	8	7	17

YTD Total No. Approved	825
YTD Total Monies Paid	€4,064,835.81
YTD Total No. Paid	680

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Community Sustainment Unit

Tenancy Inductions

No. of Tenancy Inductions	28
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Repossessions

Repossession of Council properties	11
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House Visits

No. of House Visits	330
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Garda Checks

Garda Checks processed	106
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Sugar CRM (Customer Relationship Management) Cases

Active cases at month-end	332
Cases closed during month	36

Limerick Homeless Action Team – Pathway Accommodation and Support System (PASS) Data

Date: 16 October 2023		
Individuals		
Location	Description	Beds Used
McGarry House	Mixed Low threshold accommodation for singles	29
Oak Lodge	Adults without children accommodated in low threshold emergency accommodation	61
Thomond House	Higher threshold accommodation for single females	24
St. Joseph Street	Higher threshold accommodation for single females	4
B&B (no children)	Adults without children accommodated in B&B	39
Temporary Emergency Provision TEP 1 (Edenvilla)	Low threshold, night-by-night (9pm-9am) emergency accommodation. Mixed	16
Phoenix Lodge	Low threshold emergency accommodation for single adults	11
Total		184

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Families				
Location	Description	Beds Used		
		Adults	Children	Families
Suaimhneas	Family Emergency accommodation	6	8	6
B&B/Hotel Accommodation	Families	55	64	44
Twin Oaks Family Hub	Family Hub	15	13	10
Totals		Adults	Children	Families
		76	85	60

Tenant Purchase	
Tenant Purchase Applications: No. received	8
Tenant Purchase Applications: No. approved	0
Local Authority Home Loans	
Loan Applications: No. received	10
Loan Applications: No. approved	0
Deed of Discharge	
Deed of Discharge Applications: No. Received	19
Consent to Sale	
Consent to Sale Applications: No. Received	4
Cottage Purchase Annuity	
No. of Cottage Purchase Annuity Applications	1
Ground Rent	
No. of Ground Rent applications	6
Title	
Title Deeds Received/Requested	6
Title Rectifications Received	2
Private Rented Inspections	
No. of Inspections	128

Freedom of Information, Data Requests and Ombudsman

Freedom of Information requests	5
Ombudsman Query Cases	6
Data Access Requests	1

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2. Housing Welfare and Traveller Accommodation

* Traveller Accommodation

No. of Units offered October	0
Year to Date	27

These figures are included in Allocations Figures and Approved Housing Body Allocations*

Housing Welfare Visits

No. of Visits October	18
Year to Date	239

3. Local Authority Housing Construction and Maintenance

Local Authority Housing Construction

House Returns October	
Total	10

House Returns October By Municipal District	
Adare-Rathkeale	1
Cappamore-Kilmallock	2
Newcastle West	0
Metropolitan District	7
Total	10

During October, the Local Authority Housing Construction Team was notified of one house returned in the Municipal District of Adare-Rathkeale, two in the Municipal District of Cappamore-Kilmallock, none in the Municipal District of Newcastle West and seven in the Metropolitan District of Limerick.

Current Working Programme		
	Completed in October	In Progress
Local Authority Construction Team	2	80
Local Authority Maintenance Team	6	114
Approved Housing Body stock transfer in process	0	26
Regeneration Team	18	38
Team to be assigned	N/A	2
Total	26	260

In October, work on two properties were completed by the Local Authority Housing Construction Team, work on six properties was completed by the Local Authority Maintenance Team and work on 18 properties was completed by the Regeneration Team.

There are three teams in Limerick City and County Council assigned to refurbish properties. As of October, the Local Authority Construction Team was in the process of completing works in 80 properties, Local Authority Maintenance was working on 114 properties and the Regeneration Team had 38 properties. Approved Housing Body stock transfer in process - 26 properties. Two properties were in the process of being assigned to a Team.

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Project Updates

- Design stage complete for nine units in Ballylanders. Costing and stage submissions being compiled.
- Tenders returned and being assessed for construction stage of a 10-unit social housing scheme located at Radharc na Cillín, Kilfinane.
- Tenders returned and being assessed for Multi-Party Consultancy Framework for Design Team Consultancy Services.
- Part 8 planning submitted for four units at Radharc an Ghleanna, Mountcollins.

- Contractor appointed for enabling works for foul and storm water services at Deerpark, Adare.
- Contractor appointed for site investigation works at Ros Mór, Kilmallock Road, Limerick.

Finance

- Applications for funding totaling €1,057,011.97, issued to the Department of Housing, Local Government and Heritage.
- The Department of Housing, Local Government and Heritage paid €1,980,156 in claims made.

Local Authority Maintenance

Local Authority Houses: Maintenance Complaints dealt with during October

Housing Maintenance Cases - October	Requests/Cases Created	Cases Dealt With/Closed	Balance of Open Cases at 31/10/2023
Metropolitan District of Limerick	963	822	1,813
Municipal District of Adare-Rathkeale	100	68	314
Municipal District of Cappamore-Kilmallock	158	196	237
Municipal District of Newcastle West	124	111	755
Total	1,345	1,197	3,119

Chief Executive's Report



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Limerick City & County Council

Grants Inspections

Metropolitan District of Limerick – Inspections and Recommendations for Home Improvement Schemes/Disability Adaptations – October

Inspection Types	Pre-application	Initial Inspection	Re-inspection	Final Inspections after Works completed	Total Inspections by Grant Type
MAGs (Mobility Adaptation Grant Scheme)	0	4	0	9	13
HAGs (Housing Adaptation Grant Scheme)	2	30	0	3	35
HOPS (Housing Aid for Older Persons Grant Scheme)	2	39	0	0	41
DPGs (Disabled Persons Grant)	0	0	3	1	4
Total Inspections by Inspection Type	4	73	3	13	93

Municipal District of Cappamore-Kilmallock – Inspections and Recommendations for Home Improvement Schemes/Disability Adaptations – October

Inspection Types	Pre-application	Initial Inspection	Re-inspection	Final Inspections after Works completed	Total Inspections by Grant Type
MAGs (Mobility Adaptation Grant Scheme)	0	0	0	0	0
HAGs (Housing Adaptation Grant Scheme)	0	11	2	8	21
HOPS (Housing Aid for Older Persons Grant Scheme)	0	19	0	12	31
DPGs (Disabled Persons Grant)	0	0	0	0	0
Total Inspections by Inspection Type	0	30	2	20	52

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Municipal District of Adare-Rathkeale – Inspections and Recommendations for Home Improvement Schemes/ Disability Adaptations – October

Inspection Types	Pre-application	Initial Inspection	Re-inspection	Final Inspections after Works completed	Total Inspections by Grant Type
MAGs (Mobility Adaptation Grant Scheme)	0	0	0	1	1
HAGs (Housing Adaptation Grant Scheme)	0	8	0	8	16
HOPS (Housing Aid for Older Persons Grant Scheme)	0	13	0	17	30
DPGs (Disabled Persons Grant)	0	0	0	0	0
Total Inspections by Inspection Type	0	21	0	26	47

Municipal District of Newcastle West – Inspections and Recommendations for Home Improvement Schemes/ Disability Adaptations – October

Inspection Types	Pre-application	Initial Inspection	Re-inspection	Final Inspections after Works completed	Total Inspections by Grant Type
MAGs (Mobility Adaptation Grant Scheme)	0	1	0	1	2
HAGs (Housing Adaptation Grant Scheme)	0	8	0	4	12
HOPS (Housing Aid for Older Persons Grant Scheme)	0	21	0	15	36
DPGs (Disabled Persons Grant)	0	0	0	0	0
Total Inspections by Inspection Type	0	30	0	20	50

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HOUSE INSPECTIONS UNIT

Houses Inspected for Refurbishment Works and Re-Letting - October - Categories	No. of Properties Inspected
Cat 1 - minor repairs needed	1
Cat 2 - moderate repairs needed	1
Cat 3 - substantial repairs needed	8
Cat 4 - major repairs needed	0
TOTAL INSPECTIONS CARRIED OUT	10
No. of Properties Awaiting Inspection	2

DEFECTIVE BLOCKWORK SCHEME APPLICATIONS

Applications Registered October 2023	7
RFI Applications (Request Further Information) October	3
Applications Referred to Housing Agency	6

4. Strategy & Non-Local Authority Housing Construction

SOCIAL HOUSING - Delivery for 2023

Buy/Build/Lease as of 31.10.2023 is as follows:

As at 31.10.2023 (01.01.2023 - 31.10.2023)	Complete	In Progress	Overall Complete and In Progress	"Housing for All" 2023 Delivery Target
Build	26	332	358	502
Buy	37	81	118	75
Lease	14	43	57	27
TOTAL	77	456	533	

*Please note the majority of units in progress under the 'Buy' Stream are Notices to Quit

Chief Executive's Report



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Social Housing – Project Submissions and Approvals

Project Approvals received from the Department of Housing, Local Government and Heritage in October

Scheme	Project Details	District
Capital Advance Leasing Facility (CALF)	Revised Approval for 15 units at Castlerock Avenue, Coolbane, Castleconnell, Co. Limerick.	Metropolitan District of Limerick
Capital Advance Leasing Facility (CALF)	Revised Approval for 37 units at Brú na Guadán, Castletroy, Limerick.	Metropolitan District of Limerick
Capital Advance Leasing Facility (CALF)	Revised Approval for 16 units at The Orchard, Main Street, Pallaskenry, Co. Limerick.	Municipal District of Adare-Rathkeale
Capital Advance Leasing Facility (CALF)	Revised Approval for 32 units at Newtown Meadows, Castletroy, Limerick.	Metropolitan District of Limerick
Social Housing Capital Expenditure Programme - Repair and Lease Scheme	Revised Approval for the leasing of five units on Lower Mallow Street, Limerick.	Metropolitan District of Limerick
Capital Assistance Scheme (CAS)	Delegated Sanction approval for the acquisition of one unit at Dooradoyle, Limerick.	Metropolitan District of Limerick
Capital Assistance Scheme (CAS)	Delegated Sanction approval for the acquisition of one unit at Dock Road, Limerick.	Metropolitan District of Limerick

Project Submissions to the Department of Housing, Local Government and Heritage in October

Scheme	Project Details	District
Social Housing Capital Expenditure Programme - Long Term Leasing	Submission for the leasing of two units in various locations in Limerick.	Metropolitan District of Limerick
Capital Assistance Scheme (CAS)	Submission for the CAS Renewal of three units at Shelbourne Road, Limerick.	Metropolitan District of Limerick
Capital Assistance Scheme (CAS)	Submission for the CAS Turnkey Construction of two Community Dwellings (eight units) at Castletroy, Limerick.	Metropolitan District of Limerick
Capital Assistance Scheme (CAS)	Submission for the CAS Turnkey Construction of five units at Cecil Street, Limerick.	Metropolitan District of Limerick
Capital Assistance Scheme (CAS)	Submission for the CAS Turnkey Construction of five units at Lower Mallow Street, Limerick.	Metropolitan District of Limerick

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Affordable Housing - Delivery for 2023-2026

Status of Affordable Housing Scheme proposals as of 31.10.2023

Scheme	District	Type	No. of Units	Status
Toppins Field Lands	Metropolitan District of Limerick	Affordable Purchase Affordable Housing Fund	28 (Phase 1)	Affordable Housing Fund application approved. Pre-planning design work for first westerly phase ongoing. Continuous liaison with Limerick City and County Council Regeneration Department on the east-west Link Road and capital appraisal underway. Site investigations/surveys being procured. Modern methods of construction research project underway.
Toppins Field Lands	Metropolitan District of Limerick	Affordable Purchase Affordable Housing Fund	115 (Phases 2-4)	Design Team procured and in place for next phases. Site investigations being procured for Phase 1.
Guinness Site	Metropolitan District of Limerick	Cost Rental Affordable Housing Fund	270	Memorandum of Understanding signed with Land Development Agency. Design Team appointed and initial capacity analysis complete and under review. Strategy to deliver up to 300 units with the majority of units earmarked for cost-rental.
Clonmacken Lands	Metropolitan District of Limerick	Affordable Purchase Affordable Housing Fund	22	Awaiting completion of social housing scheme. Serviced Site Fund approved for this site. A new application under Affordable Housing Fund will be required. Viability analysis underway.
Sonny's Lands	Metropolitan District of Limerick	Cost Rental Affordable Housing Fund	19	Affordable Housing Fund application approved. Development and Finance Strategy now agreed. Framework for Design Team Consultants Stage 1 is now closed and the shortlisting for Phase 2 is now underway. Need for extended archaeological testing confirmed and procurement underway.
Curragower	Metropolitan District of Limerick	Affordable Purchase Affordable Housing Fund	7	Affordable Housing Fund application approved. Work continuing on pre-planning design. Engagement with neighbours and stakeholders continuing. Site investigation trenching complete. Archaeological dig complete and awaiting report. Bat and tree survey complete.

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Scheme	District	Type	No. of Units	Status
Speaker's Corner	Metropolitan District of Limerick	Cost Rental Expression of Interest Site with Approved Housing Body	18	Part 8 process for 36 residential units has concluded and the tender/detailed design stage is underway.
New Road, Thomondgate	Metropolitan District of Limerick	Cost Rental Expression of Interest Site with Approved Housing Body	22	Planning application has been appealed to An Bord Pleanála.
Ballygrennan Lands	Metropolitan District of Limerick	Affordable Purchase Expression of Interest Site with Approved Housing Body	65	Part of a wider strategy to deliver a hospital, commercial units, and a nursing home, in addition to residential units.
Mungret Site	Metropolitan District of Limerick	Affordable Purchase Local Infrastructure Housing Activation Fund	181	250 residential units which will be applied for under Section 179A, of which 181 units are earmarked for affordable.
Thomas Street and O'Connell Street	Metropolitan District of Limerick	Affordable Purchase Urban Regeneration and Development Fund	21	Part 8 concluded for 21 residential units in total. The Affordable Purchase model is being considered with a funding application to be made to the Affordable Housing Fund.
Adare	Municipal District of Adare-Rathkeale	Affordable Purchase Self-build plots	8	Plots identified for affordable purchase. Awaiting servicing to be provided to social housing site.

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Scheme	District	Type	No. of Units	Status
Advance Purchase Turnkey – Campaign 1	Metropolitan District of Limerick	Affordable Purchase	25	Campaign 1 resulted in five submissions from private developers, of which three have withdrawn from the process. An Affordable Housing Fund application was approved for a proposed scheme of 25 units in Brú na Gruadán, Castletroy, and the online application portal for this scheme has closed. An Affordable Housing Fund application was also approved for a proposed development of 10 units in Abbeyfeale.
	Municipal District of Newcastle West	Affordable Purchase	10	
Advance Purchase Turnkey – Campaign 2	Metropolitan District of Limerick	Affordable Purchase	145	Campaign 2 resulted in six submissions from private developers, of which three have withdrawn from the process. An Affordable Housing Fund application was approved for a proposed scheme of 42 units in Woodfield Manor, Newcastle West, and the online application portal for Phase 1 of this scheme (21 units) opened on 18 October. An Affordable Housing Fund application has also been approved for a proposed scheme in Croom. The remaining application is being progressed.
	Municipal District of Adare-Rathkeale	Affordable Purchase	6	
	Municipal District of Newcastle West	Affordable Purchase	42	
Advance Purchase Turnkey – Campaign 3	Metropolitan District of Limerick	Affordable Purchase	98	Campaign 3 resulted in two submissions from private developers. An Affordable Housing Fund application has been approved for 98 units in Patrickswell. The remaining application is being progressed.
	Municipal District of Newcastle West	Affordable Purchase	33	
Advance Purchase Turnkey – Campaign 4	Municipal District of Newcastle West	Affordable Purchase	9	Campaign 4 resulted in one submission from a private developer and this application is being progressed.
Advance Purchase Turnkey – Campaign 5	Municipal District of Newcastle West	Affordable Purchase	101	Campaign 5 resulted in three submissions from private developers and these applications are being progressed.
Large Scale Residential Sites	Metropolitan District of Limerick	Cost Rental	303	In discussions to deliver affordable on large scale residential sites.

Chief Executive's Report



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Finance

Claims totalling €3,804,664.60 were sent to the Department of Housing, Local Government and Heritage.

Claims totalling €1,942,864.26 were paid by the Department of Housing, Local Government and Heritage.

Conferences and Workshops

On 26 October, staff attended an online training session hosted by the Local Government Management Agency in relation to Multi-Unit Developments / Owners' Management Companies.

5. Municipal District Offices

Metropolitan District of Limerick

Meetings

The October Meeting of the Metropolitan District of Limerick took place on 16 October.

Briefings/Workshops

Briefings/Workshops were held during October for the Elected Members of the Metropolitan District on:

- Draft Budget Plan;
- Active Travel – Fr. Russell Road;
- Active Travel - Laurel Hill Safe Routes to School;
- Active Travel – Non-Statutory Consultation Template;
- Property Disposals.

Operational Area Briefings

Operational Area Briefings were also held for the Elected Members in early October.

Road Related Upgrade/Refurbishment Works

Description of Project: Pennywell Restoration Improvement

Location: Pennywell;

Cost of project: €250,000;

Contractor: Roadstone.

Description of Project: Lisheen Park Restoration Improvement

Location: Patrickswell;

Cost of project: €56,000;

Contractor: Roadstone.

Description of Project: Junction Tightening on Hartstonge Street/Pery Square and O'Connell Avenue – Active Travel Scheme

Location: Limerick City;

Cost of project: €60,000;

Contractor: Peter Ryan Civil Eng.

Description of Project: Junction Tightening Mallow Street/Perry Square – Active Travel Scheme.

Location: Limerick City;

Cost of project: €56,000;

Contractor: Peter Ryan Civil Eng.

Description of Project: Kilmurry Road Pedestrian Crossing Upgrade

Location: Kilmurry Road, Castletroy;

Cost of project: €25,000;

Contractor: Tallybrooke/Traffic Solutions.

Description of Project: Scanlon Park Footpath Replacement

Location: Scanlon Park, Castleconnell;

Cost of project: €50,000;

Contractor: Direct Labour Council Crew.

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Municipal District of Adare-Rathkeale

The October Meeting of the Municipal District of Adare-Rathkeale took place on 17 October, followed by a Special 2024 Budgetary Meeting, in Áras Seán Finn, Rathkeale.

A further Special Meeting of the Municipal District was convened on 27 October in Áras Seán Finn, Rathkeale.

Essential repairs to social houses and public roads were undertaken by the Housing Maintenance and Roads Maintenance Teams:

- 69 cases were assigned to the Housing Maintenance Team.
- 107 cases were assigned to the Roads Maintenance Team.

Schedule of Municipal District Works

Road Reconstruction Works were carried out at the following locations:

- Quarry Road, Kilcolman.
- Curraghchase, Kilcornan.

Local Improvement Schemes

- Old Court, Croagh.
- Glenogra, Fedamore.

Community Involvement Schemes

- Courtmatrix, Rathkeale.
- Faha, Kildimo.
- Fanningstown, Croom.
- Fedamore.

Active Travel

Works completed at St. Senan's Terrace, Croom.

Irish Rail

In October, Limerick City and County Council facilitated the temporary closure of the L1423 Station Road, Adare,

with appropriate diversions in order that the Adare River Maigue Metal Railway Bridge be lifted off site and refurbished. This triple span metal bridge, which is a Protected Structure, was built circa 1856 over the River Maigue to the northwest of Adare.

Municipal District of Cappamore-Kilmallock

October Municipal District Meeting

The Monthly Meeting of the Municipal District of Cappamore-Kilmallock was held in Áras Mainchín Seoighe, Kilmallock, on 19 October.

Workshops Held

- Workshop to review the criteria for nominations for a Municipal District Reception in the Municipal District of Cappamore-Kilmallock - 19 October.
- Draft Budget 2024 Presentation - 19 October.
- Public Lighting Workshop - 25 October.
- Workshop to amend the Local Area Plan for Kilmallock - 25 October.

Housing and Road Maintenance

- 158 cases were assigned to the Housing Maintenance Team.
- 252 cases were assigned to the Roads Maintenance Team.

Housing Grants

- 10 Private housing grants were paid in October, totalling €48,513.98.
- 14 initial inspections, three re-inspections and 18 final inspections were undertaken in relation to Private Housing Grants.

Chief Executive's Report



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Road Works

The following works were completed:

- **Former National Road Grant** – R639 Kilbehenny Overlay.
- **Restoration Improvement Grant** – R515 Elton.
- **Community Involvement Scheme** – L51509 Ballinacarrona.
- **General Municipal Allocation 2023** – Installation of Speed Ramps in Millmount, Radharc Na Cille, and Bellview Estates, Kilmallock.

Local Improvement Scheme

- Main Street, Murroe.
- Milltown, Pallasgreen.
- Ryan's Passage, Galbally.

Municipal District of Newcastle West

Meetings and Workshops

- 04 October - Monthly Meeting of the Municipal District of Newcastle West.
- 04 October - Affordable Housing Schemes Workshop.
- 06 October - Opening of Éigse Michael Hartnett Festival.

Housing Grants

- 14 grant applications were approved under the Private Housing Grant Schemes during the month. The total value of approvals was €105,992.48.
- Payments of €34,719.50 were made to seven applicants who completed works under the Housing Aid for Older People Scheme.
- Payments of €7,125.00 were made to one applicant who completed works under the Housing Adaptation Grant Scheme.

- Payments of €5,750.00 were made to one applicant who completed works under the Mobility Aids Housing Grant.

Housing Maintenance

- 148 CRM (Customer Relationship Management) cases were assigned to the Housing Maintenance Team.

Transportation and Mobility

- 102 CRM cases were assigned to the Roads Maintenance Team.

Motor Tax

- During the month, the Motor Tax Section at the Newcastle West Office processed 1,103 routine transactions.



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Limerick City
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Planning, Environment & Place-Making Directorate

1. Forward Planning and Public Realm

Projects and Strategies

- The Chief Executive's Report on the submissions received as part of the public consultation on the Draft Adare Local Area Plan 2024-2030, which includes the Adare Public Realm Plan, was prepared and issued to the Elected Members for their consideration.
- Following the closing date of the public consultation period for the Draft Patrickswell Local Area Plan 2024-2030, work commenced on the consideration of the submissions received and the preparation of the Chief Executive's Report.
- Following the closing date of the public consultation period for the Material Alterations to the Draft Newcastle West Local Area Plan 2024-2030, work commenced on the consideration of the submissions received and the preparation of the Chief Executive's Report.
- In accordance with the 'Development Plan Guidelines for Planning Authorities,' which set out the requirement for Development Plan monitoring, comprising an annual Core Strategy Monitoring Report, the first (Year 1) Core Strategy Monitoring Report was prepared and issued to the Elected Members.
- A submission was made to the Department of Housing, Local Government and Heritage on the 'Sustainable and Compact Settlements Guidelines for Planning Authorities Draft for Consultation.'
- Work continued on the preparation of the Limerick City Public Realm Strategy.

Archaeology

- Irish Walled Towns Network (Heritage Council) grant-aided works got underway at Johnsgate at the beginning of the month. This is the third phase of works on what is one of the best stretches of defences in the City.
- Irish Walled Towns Network (Heritage Council) grant-aided works also began in Kilmallock. The works are in six separate areas on the west and east defences, generally picking up works that were not completed in previous campaigns.
- Contractors have been appointed for the second phase of works at the Tower House at Ballynoe, Bruree. This is funded through the Community Monuments Scheme 2023, Department of Housing, Local Government and Heritage.
- Advance works were completed at Galbally Church which were also funded under the Community Monuments Scheme 2023, Department of Housing, Local Government and Heritage.
- Consultants continued work to the Conservation and Management Plan for Ballingarry Tower House. This Plan is being funded by the Community Monuments Scheme 2023, Department of Housing, Local Government and Heritage through the Ballingarry Development Association.
- Advance works were underway at Glenogra Church and Mahoonagh Church.

Chief Executive's Report



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Limerick City & County Council

2. Development Management and Place-Making

Development Management

A total of 87 new planning applications were received as follows:

Category	Amount
Part 8	3
Housing Developments	1
Domestic Developments	52
Agricultural Developments	6
Commercial Developments/Change of Use	8
Sporting/Community and Educational Developments	0
Other Developments	17

The current applications include proposals for:

Construction of a housing development comprising sixty-one residential units, new entrance onto the existing R526 Road, ancillary site development works, including a new connection to the public watermain, foul and surface water drainage, access roads, footpaths, vehicle parking, landscaping, boundary treatments and site development works above and below ground. The planning application is accompanied by a Natura Impact Statement at Barnakyle, Patrickswell, Co. Limerick.

Place-Making

Limerick Wayfinding and Orientation Signage Project

- Part 8 Planning Process continued.
- Tenders sought for Signage Contractor.

Decluttering Project

- Contractor appointed to remove unnecessary signage.

Urban Regeneration and Development Fund (URDF)

58 O'Connell Street and 33 and 34 Thomas Street, Limerick

- Preliminary Business Case presented to and approved by Senior Capital Project Group and Strategic Capital Management Team.
- Fire Safety Certificate for 58 O'Connell Street Georgian Townhouse granted by Building Control Authority.
- Disability Access Certificate for 58 O'Connell Street Georgian Townhouse granted by Building Control Authority.
- Fire Safety Certificate for 58 O'Connell Street Mews House granted by Building Control Authority.
- Disability Access Certificate for 58 O'Connell Street Mews House granted by Building Control Authority.
- Tenders sought for boarding up works at 33 and 34 Thomas Street.

Strand 3 - Pedestrian Bridges and Waterfront Infrastructural Works

- Multi-Disciplinary Team, led by AECOM, continued the preparation of a Preliminary Business Case under the Public Spending Code.
- Section 38 Application approved for alteration of road use at Honan's Quay ground mural and contractor appointed to install bollards to restrict vehicular access.

Arthur's Quay Area Framework Plan

- Architects, Metropolitan Workshop, leading a Multi-Disciplinary Team preparing the Arthur's Quay Area Framework Plan. Preparation of Options continued.

Chief Executive's Report



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3. Environment and Climate Action

Environment Strategy

Hedgerow survey completed in October, funded by the Department of Housing, Local Government and Heritage under the Local Biodiversity Action Fund. The report is an appraisal of the current state of Limerick hedgerows, extent and species composition, physical structure, condition, and management. Recommendations for

actions to improve the condition of Limerick Hedgerows are also documented. A key focus in the report is the importance of hedgerows as habitat and function as wildlife corridors, in particular for the lesser horseshoe bat who relies heavily on linear habitat features.

Monthly Inspections and Reports

Inspection Type	Number of Inspections	Inspection Details
Farm Inspections (Local Catchment Assessment)	21	Owenaskaw, Arra and Fairyfield Rivers LCAs
Farm Re-Inspection	47	Follow-up to see programmed works completed
Sugar CRM (Customer Relationship Management) Complaints	10	Respond / Follow-up to complaints from members of the public
Investigative Assessment Update	24	EDEN Update plus Report to Environmental Protection Agency on 24 Priority Areas for Action
Poultry Surveys	15	Phone calls to Poultry Producers - update database
Domestic Wastewater Treatment System	-	-
Invasive Species	4	Follow-up on queries received - Limerick City and County Council's webpage
Planning Files	12	Desktop (eight) and on-the ground inspection (four)
Forestry	7	Desktop - review applications received from Forest Service
River Monitoring	3	Kick-Sampling and Desktop
Review Farmyard Management Plans and Farm File Reviews	42	Review Farmyard Management Plans and discuss further action to be taken following farm re-inspections
Agricultural Contractors	2	Follow-up on queries from Agricultural Contractors

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Noise - The calculations have been completed on the harmful effects on the population from noise on major roads in County Limerick. The calculations have been completed in accordance with the Environmental Noise Regulations.

Parks

- O'Brien Park Playground**

Refurbishment works on the new playground at O'Brien Park, Clare Street, Limerick, are nearing completion, with the upgrading of the surrounding surface of the playground concluding the upgrade project.

- Clare Glens**

The consultant appointed at Clare Glens has commenced preparation of the tender documents in advance of tender stage of the replacement of the pedestrian bridges.

- Adare Park**

The resurfacing of the internal walkway from west to east was completed, which included the installation of ducting in respect of future funding for the installation of lighting.

Cemeteries

Number of Burials in City Cemeteries

Mount St. Lawrence	23
Mount St. Oliver	15
Castlemungret	7
Kilmurry	5

Environment Enforcement and Litter Management

CRM (customer relationship management) - cases received	234
Inspections undertaken CRM	223
Warnings issued	32
Directions of Authorised Officer issued	2
Statutory Notices issued	0
Prosecutions initiated	0
Fines issued	10
Authorisations issued/reviewed	24

Waste Batteries

To further promote battery recycling, battery boxes were distributed during October to retailers selling batteries. We also arranged distribution of large battery tubes and display cases containing small household battery boxes to our customer services counters within the District Office and Library Networks and Gortadroma Landfill Site.

Climate Action

This month members of our Climate Action Team:

- Took part in the Limerick Growing Communities Community Consultation.
- Attended the Community Resources Network Ireland Connected Circular Communities Conference in IRD Duhallow.
- Attended a two-day event in Mullingar for the Community Climate Action Officer Network.
- Presented at Join the Dots Conference in Cork.

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+CityxChange

Members of the +CityxChange Team travelled to Trondheim in Norway for the last consortium meeting of the +CityxChange project. Central to the event were discussions surrounding the 11 Demonstration Projects undertaken during the +CityxChange project. These demonstrations fell into three categories:

- Enabling a common energy market.
- Creating connected communities.
- Recommendations for new policy interventions, market regulations and business models.

Citizen Innovation Lab

This month in the Citizen Innovation Lab:

- The Technological University of the Shannon TUS held its 'Energy Renovations in Traditional Buildings' course.
- Limerick Cycling Campaign held a meeting of its members.

Veterinary

No. of dogs processed in the Dog Shelter	10
No. of horses seized	11
No. of samples taken	4

4. Limerick Twenty Thirty (LTT) DAC

Opera Square

Project Update

- John Sisk & Son progressed well with the Basement contract, in particular in the area around the One Opera Square Building.
- Following installation of the 42.4-metre luffing crane, there has been a significant increase in activity throughout October.
- Works completed during this period included the underground drainage, completion of the lift pits, attenuation tank and rainwater harvesting tank, and installation of the basement structural system for the One Opera Square building.
- There was also a significant milestone on 26 October with the first section of basement concrete slab poured under the One Opera Square building. This covered an area of circa 350m² and required 50 concrete trucks supplied by a local supplier.
- Bulk excavation works well underway with 70% complete, circa 60,000 tonnes excavated.

Project Communications Update

- Local press coverage was received on both the tower crane installation and the first concrete pour milestones.
- Drone footage of progress was captured and edited for future release.
- Design work was carried out on branding for LTT's Joint Venture with Ireland Strategic Investment Fund (ISIF) for the governance of One Opera Square.

Chief Executive's Report



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Cleeves Riverside Quarter

Project Update

- The Design Team was instructed to begin compiling the planning application following publication of the Masterplan.
- Negotiations with Technological University of the Shannon (TUS) progressed well.

Project Communications Update

- The Masterplan, along with a report in response to submissions received during the public engagement process, was published to the LTT website.
- The Scare Factory returned to Cleeves Riverside Quarter and saw strong attendance. LTT promoted the experience on social media.
- Agreements were finalised for several festive-themed activities on site before year-end.

Gardens International

Project Update

- LTT were delighted to announce a lease agreement with Cohen & Co. Chartered Accountants for The GPO, Gardens International, Henry Street, Limerick. The decision by Cohen & Co. to relocate to the Gardens International is a vote of confidence in the Limerick City office market which continues to perform strongly and reinforces the 'flight to quality' by office occupiers which sees the best, most sustainable buildings in the best locations proving the most attractive for employers and staff.
- Cohen & Co. will be joining a fantastic list of existing tenants at The Gardens International which includes NAC, Transact and Pegasus.
- The EVA International showcase at Gardens International continued to receive strong footfall throughout October before the exhibition finalised

on 29 October. The showcase featured the artwork of artists, Sarah Durcan, Frank Sweeney, Cliodhna Timoney, Amna Walayat, and Bea McMahon.

- The Vault at Gardens International was promoted for meeting and events bookings. Requests for bookings can be submitted to gardens@limerick2030.ie or 061-517430.



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National and Regional Shared Services Centre Directorate

1. Housing Assistance Payment Shared Services Centre (HAP SSC)

- There were 57,431 active HAP tenancies nationally, managed by the HAP SSC at the end of October.
- A weekly average of 161 HAP tenancies have been set up during 2023.
- The October landlord payment run was €54.975 million.
- The weekly tenant charge at the end of October was €3.09 million.
- The Debt Management Unit of the HAP SSC collected a total of €131.5 million in differential rent to end of October.
- The HAP tenant rent collection rate at the end of October was 99%.
- The Debt Management Unit issued 8,365 HAP debt reminder letters in October.

2. Fire and Emergency

Statistics

	No. of Fire Related Calls	No. of Non-Fire Related Calls	Total
No. of call-outs 01.10.2023 - 31.10.2023	79	77	156
% of calls where on scene in < 10 mins from time of call	59%	48%	
% of calls where on scene between 11 and 20 mins from time of call	28%	32%	
% of calls where on scene in > 20 mins from time of call	13%	20%	

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	No. Received / Assigned	No. Validated / Acknowledged	No. Invalidated / Refused	No. Granted	No. Completed
Fire Certificate Applications October	17	17	0	17	17
Disability Access Cert Applications October	16	16	0	26	26
Licensing Applications October	8	3			
Commencement Notice October	43	38	4	38	42
Completion Certificate October	30	29	1	29	30
Planning Referrals October	24				24
Sugar CRM Cases October	2	0	0	0	

Fire and Emergency Training Events

- 10 Swiftwater Rescue Technician Instructors received one-day technical updates and upskilling.
- 17 fire fighters completed their Emergency Service Driving Standard Refresher training.
- Three members of staff attended Effective Decision-Making training in Clonmel, Co. Tipperary.
- An officer attended a National Directorate Fire Service Trainer Assessment course in Tullamore, Co. Offaly.
- Green Watch in Limerick City carried out a planned exercise on Limerick Port to assist in Port Safety Week.
- Fire crews received their annual Critical Incident Stress Management briefing and information sessions.
- On-station training continued as normal.

Civil Defence attendance at Events

The following activity took place in October:

- 'Limerick Goes Blue' in aid of Little Blue Heroes - Henry Street Garda Station, Limerick City - 1 day.
- Patient Transfer - Pallaskenry to Limerick to The Integrated Care Programme for Older Persons (ICPOP) and return - 2 days.
- Patient Transfer from Limerick residence to University Hospital Limerick (UHL) - 2 days.
- Patient Transfer - Athea to Limerick to The Integrated Care Programme for Older Persons (ICPOP) and return - 1 day.
- Transfer - Ukrainian Displaced Persons (UDP) from Newcastle West to Askeaton - (1 day)
- Patient Transfer - Castleconnell to Limerick to The Integrated Care Programme for Older Persons (ICPOP) and return - 1 day.
- Patient Transfer to St. Vincent's Hospital, Dublin, and return to Limerick - 1 day.
- Patient Transfer - Kildimo to University Hospital Limerick (UHL) and return - 1 day.

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Water Safety

No. of Lifebuoy Replacements	January - September	October	Total 2023
Metropolitan District	9	0	9
Municipal District	15	1	16

No. of Lifebuoy Sensor Activations	Total February - September	October	Total 2023
Metropolitan District	78	4	82
Municipal District	42	1	43



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Support Services Directorate

1. Finance

Commercial Rates and Loans

Draft Collection Figures

Commercial Rates 2023	
As at 31 October 2023	
Opening Balance - 01 Jan €	5,888,292
Accruals €	64,099,585 **
Vacant Property Adjustment €	586,223
Writes offs/ Waivers €	2,087,258
Total for Collection €	67,314,396
Amount Collected €	57,328,605
Arrears €	9,985,791
Specific Doubtful Arrears €	966,523
% Collected	86%

Debtors Loans	
As at 31 October 2023	
Opening Balance - 01 Jan €	300,639
Accruals €	1,417,732 ^
Writes offs €	-
To Collect €	1,718,371
Receipts €	1,585,067
Arrears €	133,304
% Collected	92%

^ Accruals not updated for loans for October 2023

** The Date for Making the 2023 Rate was 02 February 2023

Recourse to Overdraft Facility

No. of days in overdraft 0

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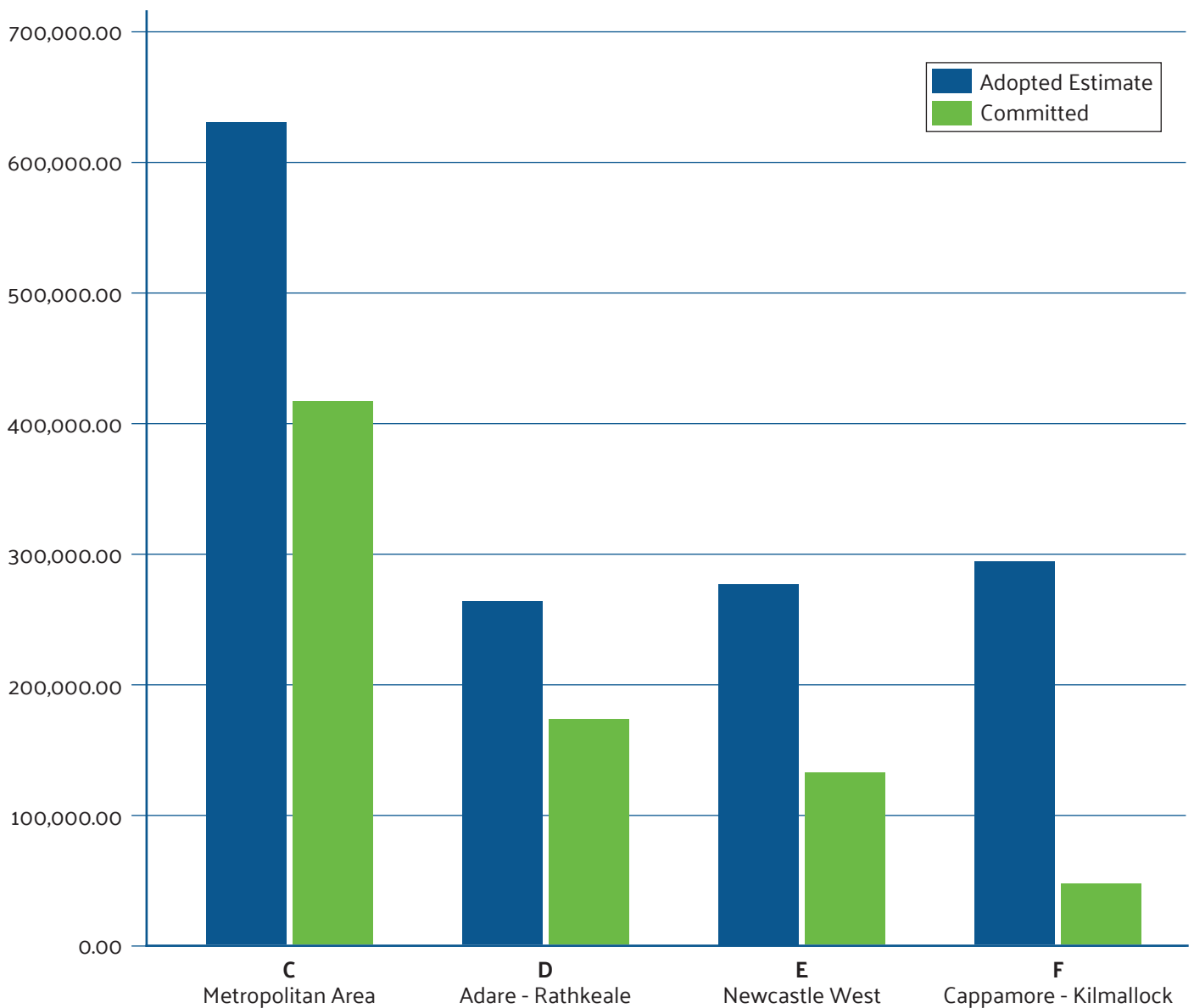


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Limerick City & County Council

General Municipal Allocation 2023 Adopted Estimate €1.463 Million

Graph outlining adopted budget and draft committed expenditure up to 31 October 2023



Municip (Code) + (Text)	Value Adopted Estimate (€)	Value Committed (€)
C Metropolitan Area	628,000.00	415,006
D Adare - Rathkeale	269,500.00	171,986
E Newcastle West	270,500.00	135,299
F Cappamore - Kilmallock	295,000.00	49,361

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2. Business Improvement

- Public Service Transformation Week ran from 23 to 27 October in Limerick City and County Council and nationally, with a series of communications and initiatives.
- Housing Adaptation Grants for Older People and People with a Disability went live on MyPoint, allowing citizens to apply for these grants using a digital process for the first time.
- A total of 919 active users are now live on the Employee App.
- Services on Service Catalogue = 699.
- There are 492 capital projects now managed through Cora, our cloud-based project management system.
- MyPoint Consultation training was held.
- MyPoint Survey and Application Form training was held.
- Design Thinking Workshop held by the Local Government Management Agency was attended by Business Improvement.
- Staff Portal updates were completed.

3. Corporate, Governance and Customer Services

Mayoral Receptions were held for the following:

- Limerick Celtics Basketball Club Under 14 Girls' Team, in recognition of their achievement in winning the All-Ireland Club Championship Premier Division 2023.
- CareBright, in recognition of their achievement representing Limerick at the IPB Pride of Place Competition 2023, and in appreciation of the development of Ireland's first purpose-built community for people living with dementia, and contributions made by them for the betterment of their local community.
- Killeedy Community Projects, in recognition of their achievement representing Limerick at the IPB Pride of Place Competition 2023, and in acknowledgement of the wholehearted commitment and dedicated work of over twenty voluntary groups within their small, vibrant, rural community.
- Southill HUB, in recognition of their achievement representing Limerick at the IPB Pride of Place Competition 2023, and in appreciation of their community work in preparation for this competition, and contributions made by them for the betterment of the Southill community.

The Office of the Mayor coordinated and arranged for the Mayor to attend the following functions/events:

- Official Opening of a Ukrainian Bookshelf at Limerick City Library, Barrow House, Michael Street, Limerick.
- Official Opening of Éigse Michael Hartnett Festival at Áras William Smith O'Brien, Council Offices, Newcastle West, Co. Limerick.
- Cheshire Ireland, celebration of 60 years of Cheshire Ireland 1963-2023 at Killeshin Hotel, Portlaoise, Co. Laois.

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- Press Launch for College Players production, Calendar Girls, at St. Joseph's Parish Hall, Quinlan Street, Limerick.
- University Concert Hall Launch of Panto 'Sleeping Beauty,' at King John's Castle, Limerick.
- Local Enterprise Office (LEO) Midwest Conference at the National Women's Enterprise Day 'Empowering Business Together' at The Clayton Hotel, Limerick.
- Regeneration Jobs Fairs at Southill Hub, Limerick.
- American Chamber of Commerce Ireland Mid-Western Region President's Dinner at Thomond Park, Limerick.
- Limerick School of Music Awards Night at Castletroy Park Hotel, Limerick.
- 'Cup of Care' fundraising Coffee Morning for RehabCare at Limerick Resource Centre, Parnell Place, Parnell Street, Limerick.
- Welcome to members from the Laois Arch Club at the Greenhills Hotel, Limerick.
- Launch of Bicentennial Week to celebrate 200 years of education at Ahane National School, Lisnagry, Co. Limerick.
- United Rugby Championship, Munster v Sharks, at Thomond Park, Limerick.
- Regeneron 'Days for Doing Good' campaign, volunteer community activation project at the Hunt Museum, Limerick.
- Official Opening of Exhibition "Night's Candles are Burnt Out: Climate, Culture, Change and Community" at The Hunt Museum, Limerick.
- Limerick Going for Gold Grand Final at the Limerick Strand Hotel, Ennis Road, Limerick.
- Irish Red Cross - Limerick, Awards Night at the Horse and Hound, Mulgrave Street, Limerick.
- Active Retirement Ireland, Midwest Regional Committee, Autumn Council Meeting at the Greenhills Hotel, Ennis Road, Limerick.
- Mary Immaculate College, MIC Conferring of Academic Awards at Mary Immaculate College, South Circular Road, Limerick.
- Launch of NOVAS' 2022 Annual Report and launch of new housing development in Newenham Street, Limerick.
- Official Opening of the 2023 Rose Fitzgerald Kennedy Autumn School at Bruff, Co. Limerick.
- St. Michael's Rowing Club, Annual Victory Dinner Dance and Awards at The Strand Hotel, Ennis Road, Limerick.
- Organisation of National Ex-Service Personnel (ONE), Patrick Sarsfield Branch, wreath laying ceremony, at Pery Square Limerick followed by annual mass in the Dominican Church, Limerick.
- Attendance at the +CityxChange Final Conference in Trondheim, Norway.
- Attendance at the Forbes Under 30 Summit in Cleveland, Ohio.

Procurement Department

Staff in the Procurement Department are responsible for setting up and extending existing procurement references on request from all Departments within the Council.

The following shows the number of Procurement References dealt with during the month of October:

New Procurement References set up	40
Procurement References extended as per signed contract/arrangement	9

The Unit continues to work with staff of all Departments to ensure procurement to pay cycle is adhered to within

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the Council through the validation of all requisitions for approval or rejection via the Requisitions Oversight Unit.

Requisitions Oversight Unit

The Requisitions Oversight Unit staff validate all requisitions raised across the entire Council and the Unit provides a segregation of duties to avoid any potential conflict of interest. The following statistics apply for October:

- Approved requisitions accounted for 86% of the total requisitions actioned for this given month.
- Rejected requisitions accounted for 13% of the total requisitions actioned for this given month.

Month	Approved	Rejected	Total Requisitions Actioned
October	1,504	236	1,740

The Top five requisition rejection reasons for October were identified as follows:

Rejection Reason	October
Memo – Requisition not raised in advance	53
Procurement Reference omitted/incorrect	39
Quotes – omitted/incorrect copy provided	22
Award Notice – omitted/incorrect copy provided	21
CAPA (Corrective Action, Preventative Action form) – omitted/not signed/insufficiently completed	20

Register of Electors

Staff from the Register of Electors Team processed the following during the month:

- Additions to the Electoral Register – 221
- Deletions from the Electoral Register - 216
- Modifications to the Electoral Register - 146
- 373 requests were received through the updated checktheegister.ie website for updating details of electors.

Health and Safety Training

The Health and Safety Training Team organised the following courses during the month:

Course Name	Numbers Trained
Construction Skills Certification Scheme (CSCS) Telescopic Handler	3
Confined Space – Medium Risk	10
Safe Pass	20
Evacuation Chair	4
Manual Handling	34
First Aid Response Refresher	9
Sharps & Biohazards	48
Driver CPC (Certificate of Professional Competence) Module 3	3
Total Staff Trained	131

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Schedule of Meetings for October

Name of Meeting	Date	Location
Operational Briefings		
Limerick City East	03/10/2023	Merchant's Quay and Online
Limerick City North	03/10/2023	Merchant's Quay and Online
Limerick City West	04/10/2023	Merchant's Quay and Online
Municipal District of		
Newcastle West		
Monthly Meeting	04/10/2023	Newcastle West
Adare-Rathkeale		
Monthly Meeting	17/10/2023	Rathkeale
Special Meeting	17/10/2023	Rathkeale
Special Meeting	27/10/2023	Rathkeale
Cappamore-Kilmallock		
Monthly Meeting	19/10/2023	Kilmallock
Metropolitan District of Limerick		
Monthly Meeting	16/10/2023	Dooradoyle and Online
Strategic Policy Committee Meetings		
Community, Leisure and Culture	02/10/2023	Dooradoyle and Online
Economic Development, Enterprise and Planning	09/10/2023	Dooradoyle and Online
Climate Action, Biodiversity and Environment	10/10/2023	Dooradoyle and Online
Home and Social Development	12/10/2023	Dooradoyle and Online
Travel and Transportation	17/10/2023	Dooradoyle and Online
Local Community Development Committee (LCDC) Meeting	03/10/2023	Dooradoyle and Online
Discover Limerick DAC Meeting	05/10/2023	King John's Castle, Nicholas Street
Corporate Policy Group Meeting	16/10/2023	Online
Limerick Twenty Thirty Strategic Development DAC Meeting	17/10/2023	Gardens International, Henry Street, and Online

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Access to Information

	October	2023 (January to October)
Total Freedom of Information Requests	27	237
Freedom of Information Internal Appeals	1	16
Information Commissioner Appeals	1	6
Total Ombudsman Requests	11	49
Total Access to Information on the Environment (AIE) Requests	14	33
OCEI (Office of the Commissioner for Environmental Information) Appeals	0	1

Customer Services

The Customer Services Team continued to support customers and Public Representatives at first point of contact by answering queries via telephone, email, MyLimerick and social media. Case creation, payments processing and generally facilitating applications for all Council services also continued throughout the month.

The following figures highlight the activity within the Contact Centre in October:

- Customer Services Call Centre answered 11,060 calls. This represents an average of 526 per day, with the number of calls reaching as high as 707. A total of 70% of calls were handled at first point of contact.
- A total of 4,102 emails were processed through the Customer Services email platform.
- 3,473 cases were created on Sugar CRM (customer relationship management), with 774 of these logged on behalf of Public Representatives. 2,988 cases were closed, with 747 of these being cases logged by Public Representatives.
- Of the 3,473 cases created, 67% were logged by the Customer Services team.
- The logging of cases through the MyLimerick portal continued, with a total of 188 cases being logged. Of these, 177 were submitted by Public Representatives.
- Customer Services continued to support the Housing Maintenance Department in creating service requests. 95% of Housing Maintenance cases for the Limerick Metropolitan District were logged by Customer Services staff in the Dooradoyle and Merchant's Quay offices.
- October saw a total of 127 out-of-hours cases being created.

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- Customer Services continued to provide other frontline services to the public, such as processing applications for Residential Parking Permits, of which 112 were applied for and 78 issued.
- Customer Services staff welcomed a total of 2,350 customers at the Merchant's Quay and Dooradoyle offices.
- The campaign, which used the hashtag #LimerickStudentCity, employed captivating content including reels on Instagram and TikTok, static imagery and campaign-specific graphics to engage our target audience.
- The campaign launched two pieces of print and digital collateral: the Limerick Student City map and guide aimed at students who may be new to the city, and the Limerick Student City prospectus targeting those in the consideration stage of choosing a destination for study.

4. Marketing & Communications

Marketing

Halloween in Limerick Promotional Campaign

- Launched a three week #HalloweenInLimerick social and digital campaign.
- Created a new Halloween in Limerick visual identity and graphic elements in line with parent brand, Brand Limerick.
- Rollout of marketing collateral targeting regional audiences, including campaign-specific graphics, animated social gifs and a Halloween in Limerick digital event guide.
- Dedicated Halloween in Limerick social content creation across each of our social platforms, including a competition collaboration with the Escape Rooms Limerick.
- Dedicated weekly Halloween in Limerick e-newsletter distribution promoting Halloween events.
- Continued development of Limerick.ie/Halloween promoting events, festivals and activities.
- Pillar-specific merchandise was also created and distributed at these events.
- Marketing also attended the Limerick Open Days on the University of Limerick Campus to engage with potential students, their guardians, teachers and guidance counsellors.

Other Marketing Activities

- Series of autumnal social media reels and posts were created to promote Autumn in Limerick and to reflect content produced on Limerick.ie.
- Ongoing engagement with Festivals and Events and collation of event information to progress the public relations and marketing campaign for Christmas in Limerick 2023, ahead of the festival launch.
- Marketing material and Brand Limerick merchandise provided to:
 - Delegates attending the Irish Business & General Aviation Association (IBGAA) Conference at Adare Manor.
 - Delegates attending Fáilte Ireland's Clare and Limerick Networking Session.

Limerick Student City

Concluded four-week Limerick Student City marketing campaign, which welcomed Freshers, as well as existing students, to Limerick and encouraged them to engage with all Limerick has to offer, off-campus.

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- Limerick Student City map and guide and Limerick Student City prospectus distributed to Limerick and Clare Education and Training Board, Student Campus, NED (National Employee Development College) and to the Marketing and International Offices of the University of Limerick, Mary Immaculate College and TUS Technological University of the Shannon.
- Created and issued eight Limerick.ie e-newsletters.

Social Media

Management of Marketing & Communications' 14 social media channels, including Limerick.ie and Limerick City and County Council accounts, to engage with citizens and promote Limerick to locals, visitors, students, and the business community.

Followers across our five main social media platforms is now as follows:

- Limerick.ie Facebook: 34,481
- Limerick.ie Twitter: 21,518
- Limerick.ie Instagram: 28,667
- Limerick.ie TikTok: 865
- Limerick City and County Council Twitter: 18,269
- Limerick City and County Council LinkedIn: 11,248

Limerick.ie

In October, there were 181,613* unique site visits to Limerick.ie, a 7% increase on the same period in 2022. (*Fathom Analytics)

The most popular pages on Limerick.ie were:

1. www.limerick.ie
2. <https://www.limerick.ie/discover/whats-on/halloween/the-scare-factory>
3. <https://www.limerick.ie/discover/eat-see-do/festivals/halloween>
4. <https://www.limerick.ie/council/services/planning-and-property/apply-or-search-planning-application/search-planning>
5. <https://www.limerick.ie/discover/whats-on/browse>

Content Report: 103 articles and 230 events were added to Limerick.ie

Communications

Issued 23 news releases from the Marketing and Communications Department and researched and wrote 12 speeches for the Office of the Mayor.

Responded to media queries from local, national and international outlets.

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5. National Mobilisation and Communication System / Munster Regional Communications Centre (NMAC/MRCC)

	No of Calls mobilised to an emergency incident by MRCC	Other Calls	Average call processing time in minutes and seconds	Total No. of calls in October
No. of callouts 01.10.2023 – 31.10.2023	1,192	528	107.00	1,720

