

CORRESPONDENCE

July 2022 Council Meeting

- Letter received on 10th May, 2022, from the Senior Executive Officer, Cork County Council, outlining resolution adopted by the Council calling on the Minister for Health to provide State funding on an annual basis to support the operation and continued development of the Irish Community Air Ambulance Service, based in Rathcoole, Mallow.
- E-mail received on 20th May, 2022, from the Minister for Rural and Community Development in reply to resolution adopted by the Council calling for funding to provide Kildimo's new Community Centre with the shortfall of €182,000 needed to complete the project as a result of COVID and recent inflationary construction cost increases.
- Correspondence received on 23rd May, 2022, from the Senior Staff Officer, Corporate, Cavan County Council, enclosing letter sent to the Minister for the Environment, Climate and Communications outlining resolution adopted by the Council opposing the ban on the cutting and sale of turf.
- Correspondence received on 30th May, 2022, from the Company Secretary, Galway County Council, outlining resolution adopted by the Council supporting and endorsing the rollout of the Public Recognition Marker (PRM) for the LGBTQI+ Community and calling on all Local Authorities to work with their respective LGBTQI+ Community Leaders in advocating for same.
- E-Mail received on 1st June, 2022, from the Office of the Minister of State for Public Health, Wellbeing and the National Drugs Strategy in reply to resolution adopted by the Council calling on the Minister to provide additional funding for Mid-West Regional Drugs and Alcohol Services and provide more transitional housing.
- E-Mail received on 2nd June, 2022, and further e-mail received on 6th July, 2022, from the Office of the Minister for Housing, Local Government and Heritage in reply to resolution adopted by the Council requesting that the Building Regulations be amended to ensure that all new houses would include the installation of chimney stacks.

- E-Mail received on 2nd June, 2022, from the Office of the Minister for Health, and letter received on 7th June, 2022, from the Office of the Chief Executive Officer, Health Service Executive, in reply to resolution adopted by the Council requesting ‘an estimated timeline of when the UL Hospitals Group will become an accredited DAFNE Centre (Dose Adjustment for Normal Eating) and when the first DAFNE training will be provided to staff and to people with Diabetes.’
- E-Mail received on 7th June, 2022, from the Office of the Minister for Finance, and E-Mail received on 29th June, 2022, from the Office of the Minister for Housing, Local Government and Heritage, in reply to resolution adopted by the Council calling on the Ministers ‘to enact legislation which would compel banks / financial institutions / lending agencies to accept rental payments history as proof of capacity to repay as part of all mortgage assessment considerations, or assessments for Rebuilding Ireland Home Loan or Rent to Buy Scheme. Rental payments history should be viewed in a similar manner to savings, taking account of the fact that many renters have demonstrated a strong payment record over a significant period of time.’
- E-Mail received on 13th June, 2022, from the Office of the Minister for Health in reply to resolution adopted by the Council calling on the Minister to establish a one-stop Long COVID Clinic in Limerick for Long COVID sufferers.
- Letter received on 16th June, 2022, from the Senior Executive Officer, Corporate Services, Clare County Council, outlining resolution adopted by the Council calling for a review of National Aviation Policy, including stakeholder consultation, with a view to addressing the over-concentration of passenger traffic through Dublin Airport by amending the policy to ensure the use of spare capacity at Shannon Airport, in the interest of balanced regional development.
- Letters received on 17th June, 2022, from the Meetings Administrator, Sligo County Council, outlining resolutions adopted by the Council (i) calling on the Government to open a public passport office in Sligo to serve the West, North-West and North of Ireland; and (ii) requesting the Ministers for Social Protection and Justice to permanently secure the national Abhaile Service, currently under review, and requesting that the Dedicated Mortgage Advisor (DMA) roles be continued and further DMA roles created.
- Letter received on 1st July, 2022, from Senior Executive Officer, Cork County Council, outlining resolution adopted by the Council calling on the Minister for Agriculture, Food and the Marine, to provide a subsidy for the Irish fishing fleet to offset cost increases in fuel and to reduce excise duties on diesel.

- Letter received on 4th July, 2022, from the Meetings Administrator, Kerry County Council, outlining resolution adopted by the Council to write to the Minister for Health, the Oireachtas Health Committee and the HSE Chief Executive Officer, as well as the Regional Health Board and local hospitals, for the retention and expansion of Long COVID Clinics.
 - E-Mail received on 5th July, 2022, from Irish Water in reply to resolution adopted by the Council calling on the Minister for Housing, Local Government and Heritage to provide funding for the necessary sewerage treatment plants for the County and City of Limerick and also the provision of an adequate water supply throughout Limerick.
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Comhairle Contae Chorcaí Cork County Council

Halla an Chontae,
Corcaigh T12 R2NC, Éire.
Fón: (021) 4276891 • Faics: (021) 4276321
Suíomh Gréasáin: www.corkcoco.ie
County Hall,
Cork T12 R2NC, Ireland.
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Mr. Stephen Donnelly T.D,
Minister for Health,
Department of Health,
Block 1 Miesian Plaza,
50-58 Lower Baggot Street,
Dublin 2
D02 XW14

9th May, 2022

Our Ref: FC/May1.22/NOM16

Dear Minister Donnelly,

At a recent meeting of Cork County Council, the Members resolved as follows:-

“That this Council write to the Minister of Health to provide state funding on an annual basis to support the operation and continued development of the Irish Community Air Ambulance service, which is based in Rathcoole, Mallow, Co. Cork and that a copy of this resolution would be circulated to the other Munster Local Authorities”.

I would be obliged if you would consider the above matter and let me have your response in due course.

Yours sincerely,

MAIREAD LUCEY
SENIOR EXECUTIVE OFFICER

From: DRCD Minister
Sent: Friday, May 20, 2022 2:41 PM
To: Customer Services
Subject: FW: FAO Laura Flannery

Laura Flannery,
Meetings Administrator,
Limerick City and County Council,
Corporate Services,
Corporate Headquarters,
Merchants Quay,
Limerick

Ref: DRCD-MO-00157-2022

Dear Ms Flannery,

I have been asked by Heather Humphreys, T.D., Minister for Rural and Community Development, to refer to your recent correspondence concerning the funding shortfall for the new community centre at Kildimo, Co. Limerick.

The Department of Rural and Community Development through the LEADER programme has provided significant investment to the Kildimo Community Centre project. The value of the LEADER grant aid approved for the project by Limerick LAG on 18 July 2019 was €464,060.73 based on project costs of €618,747.65.

The Department operates a number of funding streams to support projects such as the Kildimo Community Centre, which aim to deliver real benefits to rural communities across Ireland. In order to underpin the delivery of value for money, these funding streams are operated on the basis of an open and competitive call for proposals. As such, there is no discretionary funding sources outside these schemes to provide top up financing on a one off basis.

For your information, full details of these schemes and the relevant timelines for these schemes for 2022 are available on the Department's website at www.gov.ie.

Yours sincerely,

Damien Griffin
Private Secretary to Heather Humphreys T.D.
Minister for Rural and Community Development

An Roinn Forbartha Tuaithe agus Pobail
Department of Rural and Community Development

Trinity Point, 10-11 Sráid Laighean Theas, Baile Atha Cliath 2, D02 EF85
Trinity Point, 10-11 Leinster Street South, Dublin 2, D02 EF85

www.gov.ie

From: Elaine Kennedy
Sent: Monday, May 23, 2022 12:45 PM
Subject: Letter to Minister Ryan

To Whom It May Concern

Attached please find letter sent to Minister Eamon Ryan from Cavan County Council in relation to turf cutting.

The Members asked that I forward same to all Local Authorities seeking your support.

Kind Regards,
Elaine McGinn
Corporate,
Cavan County Council



Comhairle Contae an Chabháin
Cavan County Council

17th May 2022

**Mr. Eamon Ryan, T.D.,
Minister for the Environment, Climate & Communications,
Dáil Eireann,
Kildare Street,
Dublin 2.**

Cavan County Council

Courthouse
Farnham Street
Cavan H12 R6V2

T: 049 437 8300

E: info@cavancoco.ie

Comhairle Contae an Chabháin
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W: www.cavancoco.ie

Dear Minister,

At a recent meeting of Cavan County Council the elected members passed a resolution asking that I write to you as Minister for Environment, Climate and Communications to state that Cavan County Council oppose the ban on the cutting and sale of turf. The members noted that ending the cutting of turf is ending a tradition in rural Ireland. The members stated that currently there is serious concerns about the ability to heat homes and in the context of the current climate, in particular wholesale oil and gas prices, if people must refrain from burning turf it is likely that many will be unable to obtain an economically viable heat source for their homes.

I await your reply in due course.

Yours sincerely,

**Elaine McGinn,
Senior Staff Officer,
Corporate.**



Áras an Chontae,
Cnoc na Radharc, Gaillimh.
H91 H6KX.

Áras an Chontae,
Prospect Hill, Galway.
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corpsevr@galwaycoco.ie

Tithíocht
Housing
(091) 509 300
housing@galwaycoco.ie

Timpeallacht & Tréidilacht
Environment & Veterinary
(091) 509 510
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Bóithre, Iompar, Cúrsaí Mara
& Seirbhísí Ginearálta
Roads, Transportation, Marine
& General Services
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roads@galwaycoco.ie

Acmhalnri Daonna
Human Resources
(091) 509 303
hr@galwaycoco.ie

Mótaracháin
Motor Taxation
(091) 509 099
molortax@galwaycoco.ie

Clár na dToghthóirí
Register of Electors
(091) 509 310
electors@galwaycoco.ie

Seirbhísí Uisce
Water Services
(091) 509 505
water@galwaycoco.ie

Poist & Fiontar
Community & Enterprise
(091) 509 521
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Pleanáil
Planning
(091) 509 308
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Leabharlann
Library
(091) 562 471
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Comhairle Chontae na Gaillimhe Galway County Council

CC1-1a-0025 – May 22

JB/cw

27th May 2022

All Local Authorities

RE: Resolution of Galway County Council – Public Recognition Marker (PRM) for the LGBTQI+ Community

A chara,

At the May Plenary meeting of Galway County Council, the following resolution was passed:

'that Galway County Council writes to our colleagues in all other Local Authorities and informs them of the recent decision by Galway City and County Councils to support and endorse the rollout of the Public Recognition Marker (PRM) for the LGBTQI+ Community. In doing so, I call upon all local authorities to work with their respective LGBTQI+ Community Leaders in advocating for the same.'

I would be obliged if you could consider and revert to me with your views on the above Motion so that I can advise the Elected Members. Please arrange to reply directly to Ms. Jean Brann, County Secretary at secretar@GalwayCoCo.ie.

Mise, le meas,

Ms. J. Brann
County Secretary

From: Minister of State Feighan
Sent: Wednesday, June 1, 2022 11:33 AM
To: Customer Services
Subject: Funding for Mid West Regional Drugs and Alcohol Services

Ref: HEA-MoSF-00186-2022

1st June 2022

Ms. Laura Flannery

Dear Ms. Flannery,

I wish to acknowledge receipt of your recent correspondence concerning Funding for Mid West Regional Drugs and Alcohol Services.

This matter is currently being investigated and a further reply will issue as soon as possible.

Yours sincerely

Conaire Fitzpatrick

Private Secretary

From: Housing Minister
Sent: Thursday, June 2, 2022 9:37 AM
To: Customer Services
Subject: HPLG-MOBO-01379-2022 FAO Laura Flannery

2 June 2022

Ms. Laura Flannery
customerservices@limerick.ie

RE: HPLG-MOBO-01379-2022

Dear Ms. Flannery,

Thank you for your email to Mr. Darragh O'Brien, T.D., Minister for Housing, Local Government and Heritage, in connection with your building regulations query.

Your correspondence is currently receiving attention and a further reply will issue as soon as possible.

Yours sincerely

Niamh Redmond
Private Secretary

From: Housing Minister
Sent: Wednesday, July 6, 2022 8:06 AM
To: Customer Services
Subject: RE: HPLG-MOBO-01379-2022 FAO Laura Flannery

6 July 2022

Ms. Laura Flannery
customerservices@limerick.ie

RE: HPLG-MOBO-01379-2022

Dear Ms. Flannery,

Building Regulations provide for the health and safety of people in and around buildings. Part L of the Building Regulations provide for the Conservation of Fuel and Energy. Part J of the Building Regulations provide for Heat producing Appliances. All new dwellings must comply with all parts of the building regulations.

Part J of the Building Regulations sets out the legal requirements in relation to the provision of chimneys and flues in dwelling houses, while Technical Guidance Document J - Heat producing appliances (TGD J), provides the necessary technical guidance indicating how the requirements of Part J can be achieved in practice.

A "heat producing appliance" means a fixed appliance (including a cooker and an open fire) which is designed to burn solid fuel, oil, bio-fuel or gas and includes an incinerator.

When a heat producing appliance is being installed, it must have adequate provision for the discharge of the products of combustion to the outside air, usually achieved by the installation of a chimney or flue. The provisions for the discharge of the products of combustion to the outside air via chimneys or flues and the associated ventilation requirements for a range of heat producing appliances, and fuel types, are given in Sections 1, 2, 3 & 4 of TGD J.

When no heat producing appliance is being installed in the dwelling house, there is no mandatory requirement to construct a chimney or flue, however, the provision of a chimney in a dwelling house, where none is required, is not precluded by the Building Regulations.

There are no proposals to amend Part J to obligate building owners to install chimneys or flues in new houses.

Part L sets the energy and carbon performance for dwellings and is performance based. It is a matter for the specifier/designer to specify the heating system to achieve compliance with Part L.

The Nearly Zero Energy Buildings requirements of the building regulations make it more attractive for builders and homeowners to further incorporate renewable technologies and move away from traditional fossil fuels. The Central Statistics Office analysis of Building Energy Rating data demonstrates this shift away from fossil fuels; oil boilers are no longer installed in new dwellings, and heat pumps make up 80% of

heating systems in new dwellings with this percentage growing steadily each year. All new dwellings typically have an A rated Building Energy Rating.

The implementation of Nearly Zero Energy Buildings through our building regulations will ensure that whilst we achieve more energy efficient buildings we also build warmer, more comfortable, healthy, sustainable and durable buildings suitable for the Irish Climate both today and into the future. This will contribute Ireland's ambition to provide for a reduction in emissions of 51% by 2030.

Yours sincerely

Niamh Redmond
Private Secretary

From: Ministers Office <ministers_office@health.gov.ie>

Sent: Thursday 2 June 2022 16:02

To: Customer Services <customerservices@limerick.ie>

Subject: HEA-MO-06528-2022

HEA-MO-06528-2022

2nd June 2022

Dear Ms. Flannery,

The Minister for Health, Stephen Donnelly, T.D., has asked me to thank you for your recent correspondence regarding an accredited DAFNE Centre at University of Limerick Hospital Group. I would like to inform you that the contents have been noted.

Yours sincerely,

Fiona Conroy

Private Secretary to the Minister for Health



Príomhoifigeach Feidhmiúcháin
Feidhmeannacht na Seirbhíse Sláinte
Urlár 1, Ospidéal an Dr Steevens'
Baile Átha Cliath 8, D08 W2A8

Chief Executive Officer
Health Service Executive
1st Floor, Dr Steevens' Hospital
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1st June 2022

CEO Ref: 07258

Ms Laura Flannery
Meetings Administrator
Limerick City and County Council
Corporate Headquarters
Merchants Quay
Limerick



Rec'd
7/6/22

Subject: Resolution Adopted at Meeting on the 23rd May 2022

Dear Ms Flannery

I wish to acknowledge with thanks your letter dated 30th May 2022 to Mr Paul Reid, CEO.

I wish to confirm that your correspondence has been referred to the HSE Parliamentary Affairs Division for their attention and processing through to the relevant management in the appropriate HSE section who will in turn issue a response directly to you in due course.

Yours sincerely,

Suzanne Hannigan
Office of the Chief Executive Officer

From: Minister for Finance
Sent: Tuesday, June 7, 2022 1:32 PM
To: Customer Services
Subject: FIN-MO-02095-2022

Our Ref: FIN-MO-02095-2022

Ms Laura Flannery

Limerick City & County Council

(customerservies@limerick.ie)

Dear Ms Flannery

The Minister for Finance, Mr. Paschal Donohoe TD, has asked me to acknowledge receipt of your letter of 2nd June 2022.

Yours sincerely,

Alex Costello
Private Secretary to the Minister for Finance

From: Ciaran Murphy (Housing)
Sent: Wednesday, June 29, 2022 2:24 PM
To: Customer Services
Subject: HPLG-MOBO-01644-2022

29 June 2022

Ms Laura Flannery

RE: HPLG-MOBO-01644-2022

Dear Ms Flannery,

Thank you for your email to Mr. Darragh O'Brien, T.D., Minister for Housing, Local Government and Heritage, in connection with your Local Authority Home Loan query.

Your correspondence is currently receiving attention and a further reply will issue as soon as possible.

Yours sincerely

Niamh Redmond
Private Secretary

From: Ministers Office
Sent: Monday, June 13, 2022 12:33 PM
To: Customer Services
Subject: HEA-MO-06529-2022

HEA-MO-06529-2022

13th June 2022

Dear Ms. Flannery,

Thank you for your correspondence to the Minister for Health, Stephen Donnelly, T.D., regarding Long COVID, the contents of which has been noted.

COVID-19 is a new disease so information on it, its features, incidence and its course are still emerging. The natural history, clinical course and consequences of COVID-19 are still not completely understood. It is recognised that most patients with COVID-19 return to baseline after acute infection with SARS-CoV-2, but a proportion report ongoing health issues.

The number of people that are affected with longer term sequelae after acute COVID-19 remains unknown, but published reports indicate that approximately 10– 20% of COVID-19 patients experience lingering symptoms for weeks to months following acute SARS-CoV-2 infection. Patients with persistent symptoms following COVID-19 infection may be followed up by their GP or in hospital settings as clinically appropriate. Those concerned about Long COVID, can engage with their GP in the first instance for advice and referral, if needed.

The HSE has developed an interim Model of Care for Long COVID which aims to build on existing service provision, in addition to establishing new services across a number of health care settings including GP, community services and acute hospitals. There will be a phased implementation with a focus on establishing, Post-Acute and Long COVID clinics as initial priority. This will involve expanding the resources at existing clinics where required and development of new clinics in line with the Model of Care. The first priority is to ensure there are Long COVID and Post-Acute COVID clinics operating within each Hospital Group to ensure a national service.

I trust that the above is of assistance to you both.

Yours sincerely,

Fiona Conroy

Private Secretary to the Minister for Health



COMHAIRLE | CLARE
CONTAE AN CHLÁIR | COUNTY COUNCIL

16th June, 2022.

Our Ref: June 22-24

Dear Meetings Administrator,

At the June meeting of Clare County Council the members passed the following resolution:

“That Clare County Council calls on the Minister for Transport to immediately initiate a review of National Aviation Policy including stakeholder consultation with a view to addressing the over concentration of passenger traffic through Dublin Airport by amending National Aviation Policy to ensure the use of spare capacity at Shannon Airport in the interest of Balanced Regional Development”.

It was agreed that this resolution would be circulated to other local authorities.

Yours sincerely,

Ann Reynolds,
Senior Executive Officer,
Corporate Services Department,
Finance and Support Services Directorate.

An Roinn Seirbhísí Corparáideach
Stiúirtheoireacht Airgeadais agus Seirbhísí Tacaíochta
Áras Contae an Chláir, Bóthar Nua, Inis, Co. an Chláir, V95 DXP2

Corporate Services Department
Finance and Support Services Directorate
Áras Contae an Chláir, New Road, Ennis, Co. Clare, V95 DXP2



COMHAIRLE CONTAE SHLIGIGH
ÁRAS CONTAE COIS ABHAINN SLIGEACH

SLIGO COUNTY COUNCIL
COUNTY HALL RIVERSIDE SLIGO

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Our Ref: 06/2022-28

16th June 2022

To/ **Each Local Authority**

At the Ordinary meeting Sligo County Council held on Monday, 13th June 2022, the Members agreed the following resolution:

"In view of the huge increase in passport applications and consequent challenges and delays in the system that this Council call on the Government to open a public passport office in Sligo to serve communities and people in the West, North-West and North of Ireland. And that a delegation from Sligo County Council request a meeting with the Minister for Foreign Affairs Simon Coveney and TDs from this region to look for this service to be provided in these areas. And to seek the support of other Local Authorities on this."

Yours sincerely,

Kevin Colreavy
Meetings Administrator

*c.c.: Minister for Foreign Affairs, Simon Coveney TD
Office of An Taoiseach
Each T.D. in the Sligo-North Leitrim Dáil Constituency*

*Corporate Services Section
Sligo County Council
County Hall
Riverside
Sligo F91 Y763
Tel: 0719111216
e-mail: meetings@sligococo.ie*



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Our Ref: 06/2022-27

16th June 2022

To/ **Each Local Authority**

At the Ordinary meeting Sligo County Council held on Monday, 13th June 2022, the Members agreed the following resolution:

"To ask that this Council write to the Ministers for Social Protection and Justice to ask that the national Abhaile Service (which is currently under review) be secured permanently for the future and that vital Dedicated Mortgage Advisor roles be continued and for the creation of more DMA roles throughout the country."

It was also agreed to write to the four local TDs and circulate the motion to all Local Authorities in support of the motion.

Yours sincerely,



Kevin Colreavy
Meetings Administrator

*c.c.: Minister for Social Protection
Minister for Justice
Each T.D. in the Sligo-North Leitrim Dáil Constituency*

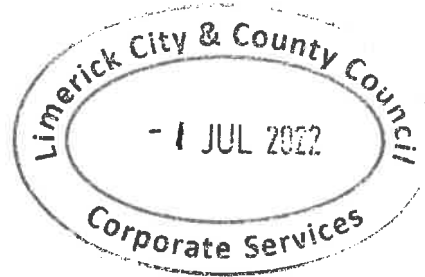
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Mr. Charlie McConalogue, TD,
Minister for Agriculture, Food and the Marine,
Agriculture House,
Kildare Street,
Dublin 2
D02 WK12



27th June 2022

Our Ref: FC/June2.Item12

Support to Fishing Fleet

Dear Minister McConalogue,

At a meeting of Cork County Council the Members resolved as follows:

“That Cork County Council write to the Minister to seek a subsidy for the Irish fishing fleet to offset cost increases in fuel, and to reduce excise duties on diesel. Members agreed to circulate this letter to all Local Authorities”.

I would be obliged if you would consider the above matter, and let me have your response in due course.

Yours sincerely,

MAIREAD LUCEY
SENIOR EXECUTIVE OFFICER

Seirbhísí Corparáideacha

Comhairle Contae Chiarraí,
Áras an Chontae,
Trá Lí, Co. Chiarraí,
V92 H7VT.



COMHAIRLE CONTAE CHIARRAÍ KERRY COUNTY COUNCIL

Corporate Services

Kerry County Council,
County Buildings,
Tralee, Co. Kerry,
V92 H7VT.

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23 June 2022

To/ Each Local Authority



A Chairde,

I write to inform you that the members of Kerry County Council at their recent meeting adopted the following resolution.

“That Kerry County Council write to the Minister for Health, Mr. Stephen Donnelly, the Oireachtas Health Committee and the HSE, CEO Mr. Paul Reid, as well as our Regional Health Board and local hospitals, requesting that the provision of Long Covid Clinics are retained and expanded and that we acknowledge that thousands of people are suffering with adverse effects from Covid19 for long periods of time. Unfortunately, the health supports that are needed for those suffering are not in abundances or widely available with the threat of some services which are in place being withdrawn.”

It was agreed to circulate this motion to all local authorities for their attention and consideration.

Mise le meas,


Pádraig Corkery
Meetings Administrator



GAEILGE AGUS FÁILTE

From: localrepsupport
Sent: Tuesday, July 5, 2022 1:49 PM
To: Customer Services
Subject: Irish Water - FAO Mr James Clune

Dear Mr. Clune,

I am writing in response to your query in relation to investment in water and wastewater infrastructure in Limerick City and County sent to Minister O'Brien's office some time ago. The Minister's office forwarded your query to Irish Water and asked us to contact you directly in relation to this issue.

In the first instance, please accept our sincere apologies for the unacceptable delay in replying to your initial query. You will appreciate that a high volume of queries come into Irish Water each month which we make best endeavours to respond to in a timely and consistent way. Your query, however, fell outside of the normal process and was therefore missed and not responded to as it should have been.

In relation to your query, a full list of every project and programme under the CIP 2020-2024, by county, was sent to every TD in January of this year. This was accompanied by an Explanatory Booklet detailing how investment is allocated. The full list is available on the Irish Water website at the link below: <https://www.water.ie/projects/strategic-plans/capital-investment-plan/>

Irish Water operates within a regulatory framework that requires us to submit plans in advance to the CRU, for our proposed operational and investment spending in revenue funding "cycles". We are currently in the third of these funding cycles – Revenue Control 3 or RC3. This is a five-year funding period covering 2020 to 2024. The Capital Investment Plan sets out where we prioritise investment to deliver the most urgently needed improvements in drinking water quality, leakage reduction, water availability, wastewater compliance, efficiencies and customer service. It is made up of investment in individual projects such as building new or upgrading existing water and wastewater treatment plants and upgrading existing networks, and national programmes where activities are being delivered in a consistent and efficient manner across the country.

Yours sincerely,

Local Representative Support Desk / Operations Escalations Team Manager