



County Limerick & North Cork Transport Group Ltd t/a Local Link Limerick

Unit 6a Newcastle West Enterprise Centre

Newcastle West

County Limerick

069 78040

www.locallinklimerick.ie




- ① Established in 2002 as a Company Ltd. by Guarantee trading as Rural Bus.
- ① Non profit company with charitable status
- ① One of the first four pilots for Rural Transport Programme
- ① Funded by the Department of Transport, Tourism and Sport
- ① Migrated from Pobal Administration to National Transport Authority Administration in 2014 and re-organised
- ① 1 of 17 Local Link Offices (Transport Co-ordination Units) Nationally
- ① Re-branded as Local Link Limerick in 2015
- ① Part of the Transport for Ireland suite of transport services
- ① Local Link the new name of the Rural Transport Programme




Our Vision & Mission

Vision






-  Provision of access to relevant, timely and safe public transport services on an equitable basis to residents in our operational area to enable them to be active participants in society.

Mission

-  The mission of the company is to provide a quality, accessible and sustainable level of rural public transport complementing where possible existing transport services thus allowing everyone in the community to have access to social, economic and other services.



Our Board

-  West Limerick Independent Living
-  West Limerick Resources
-  Ballyhoura Development
-  Limerick Youth Service
-  General Community

Our Staff

 3 FTE – Full Time Equivalents (39hrs)

 1 PTE – Part-time (21hrs)

 Anne Gaughan – Manager - F/T

 Marie O'Connor – Administrator/Dispatcher - F/T

 Maria Rozworska – Accounts Administrator – P/T

 Linda Sheehan – Dispatcher/Administrator - P/T

 Kevin Flynn – Dispatcher/Administrator - F/T



How We Operate

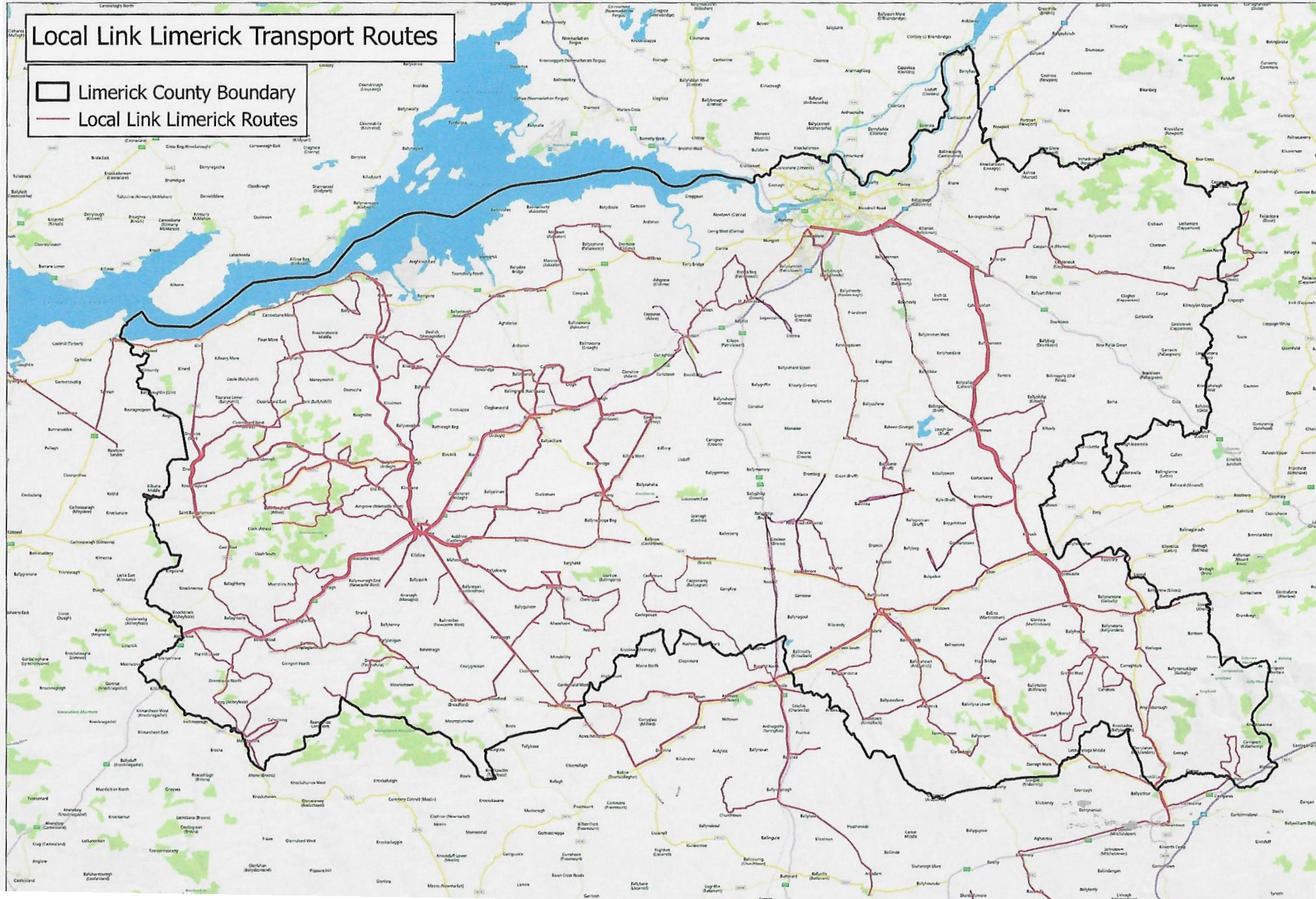
- ④ Local Link Limerick do not own buses and sub contract to local operators
- ④ There are 46 transport operators within Limerick, Cork and Clare on the Local Link Limerick e-tenders panel
- ④ Currently 26 of those are contracted to the NTA and Local Link Limerick, with 2 more signing on at the end of September
- ④ 168 buses are on our ITMS (Integrated Transport Management System)
- ④ 201 drivers are on the ITMS and Garda Vetted



Area Covering

Local Link Limerick Transport Routes

-  Limerick County Boundary
-  Local Link Limerick Routes



What Are Our Transport Services

④ **240** transport services from rural areas into towns/villages in Limerick and North Cork

2 Combination Services – 1 x 5 day a week and 1 x 6 day a week – 125 transport services

④ Commuter/Student connector to mainstream transport

④ DRT – Demand Responsive Transport in the middle sections

④ VTOS

④ Youth Reach

30 Town Routes DRT – Demand Responsive Transport – 60 transport services

④ Static services which operate on a door to door basis

④ A maximum of two hours at each destination

④ Allows access to Post Offices, Banks, Health Services, shopping, etc

Fees

④ Passengers wishing to travel will then be charged:-

Adult return journey price €5.00

Child return journey price €2.50-€3.00

Persons with a free travel card travel free of charge



What Are Our Transport Services

17 Day Care Centre Services – 34 transport services

- ① Desmond Complex, Glin Day Care, Rathkeale Wednesday Club, Hospital Family Resource Centre
- ① 4 hours at each destination
- ① Allows access to the Day Care Centre's for Entertainment, Hairdressers, Nurses extra.
- ① Huge social impact on people living alone

6 Disability Group Services – 12 transport services

- ① Transport to training, support and awareness for visually impaired groups
- ① Butterfly Club Rathkeale
- ① Special Olympics

1 After School Services – 5 transport services

- ① Providing transportation to afterschool crèches in Charleville



What Are Our Transport Services

Community Funding

- ④ These transport services are once off and for time limited periods
- ④ Services are to cover individuals or groups in need of support and to facilitate social inclusion
- ④ Funding to be provided only where a transport service is needed by a group or individual and cannot be provided in any other way

Youth

- ④ Providing services for the Limerick Youth Services and Foroige on a adhoc basis for trips and training

Leader Companies

- ④ Providing transportation for training purposes and various other adhoc transport services e.g. transition year integrated dance, training etc



What Are Our Transport Services

Passenger Ground Transportation Service – Lot 8 (Limerick & Clare)

For the Minister for Public Expenditure and Reform

The Framework Clients are:

- Ministers of the Government of Ireland, Central Government Departments, Offices and non-commercial Agencies and Organisations which have a formal reporting and legal relationship to Central Government Departments, including all local authorities in Ireland
- Bodies in the in the Irish health sector including the Health Service Executive (HSE), Hospitals, Funded Agencies and the Health Information and Quality Authority (HIQA)
- Bodies which are third Level Education Institutions (including universities and institutes of technology and members of Education Procurement Service), Bodies which are Education and Training Boards (ETB's), and ETB Schools primary, post-primary, special and secondary schools as well as Education and Training Boards acting on behalf of schools, groups and clusters of schools in centres
- An Garda Síochána (Police)
- The Irish Prison Service
- Defence Forces



Passenger Journey's

- ④ **50,102** passengers trips in 2016
 - ④ To date 2017 - **48,518** passengers trips
 - ④ To same date 2016 - **35,705** passengers trips
- ④ **55%** of all passengers in 2016 have free travel passes

Feed-back from Clients

- Meant so much to me, got out of house and met some people that I'd know before my accident, I have never been in the Supermarket since it had been refurbished. The restaurant that I was in was the Old AIB bank as I knew it, I bought a rose and some colouring books.

Client who hadn't been out of the house independently in three years – Hospital Service

- Great service and I have access to services that I don't have in Dromina
- Female Client on PSO 2357 service*

- I'd like to see a shopping trip to Limerick, I have no access to the mainline services

Male Client on Ballingarry service – Customer User Forum Survey

- The service is very good, gets you out of the house for few hours.”

Male Client travels on service 209



Community Funding

- The subsidised rate has been fantastic as we would not be able to facilitate for the needs of our community if we had to pay full prices as our budget is very limited, so thank you.

Laura Bennett, Family Support Worker, Croom Family Resource Centre

- Residents of Liosan Court can enjoy a day out together which would not be possible without this service and the funding. It is very important that residents who are on low incomes and also residents with disabilities can enjoy time bonding and creating a community bond.

Collette Lundy, Scheme Manager, Clúid Housing



Foroige

- Overall, we simply cannot afford to do our trips without the subsidy and quote searching from Local Link. For a community that is an hour from any city and from many recreational centres, affordable transport is the backbone of our activities outside Charleville.

Eben Barnard, Youth Officer, SKY Youth Project



Where to Next?

- ④ Ongoing research of Bruff, Croom and Ballingarry and unmet needs identified by passengers and facilities calling the office
- ④ Researching possibilities to connect with other public services
- ④ Bus Stops
- ④ Consultation with community groups, disability groups and agencies
- ④ Travel & Transportation Strategic Policy
- ④ Marketing of Local Link Limerick throughout County Limerick and North Cork





local link

Limerick



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