

CHIEF EXECUTIVE'S REPORT



Comhairle Cathrach
& Contae **Luimnigh**

Limerick City
& County Council

THIS MONTH:

Limerick Museum opens in Old Franciscan Friary

Limerick.ie Our City, Our Stories shortlisted for National Social Media Awards 'Sockies 2017'

20 year milestone for Dooradoyle Library

Limerick schools shine at National Student Enterprise Programme Awards

Maigue Rivers Trust launched by Minister for Tourism and Sport

€6m expansion for Castletroy Park Hotel

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Empowering the Citizen

1. Community Support Services

Waiting List

Housing Waiting List	3,407
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Allocations

	Metropolitan District	Newcastle West	Adare – Rathkeale	Cappamore – Kilmallock	Total
No of Units May 2017	20	1	2	3	26
Year to Date	96	8	3	12	119

Cemeteries

Total No of Burials in the City Graveyards

- Kilmurry: 3
- Castlemungret: 14
- Mount St. Oliver: 13
- Mount St. Lawrence: 16

Domestic Waste Refuse Waiver Scheme

Total number of waivers issued for Limerick City and County Council for May 2017 is 38 waivers, 17 were refused.

2. HAP Shared Services

- Limerick City and County Council operates the Housing Assistance Payment Shared Services Centre (HAP SSC) on behalf of 31 Local Authorities and the Dublin Regional Homeless Executive.
- Overall a total 25,083 HAP tenancies have been set-up since project commencement in 2014. There are currently 22,309 active HAP tenancies.
- This year to date 6,853 HAP tenancies have been set up, at an average of 326 per week. 530 HAP tenancies have been signed up for week commencing 29th May.
- The HAP SSC will handle circa €230m in financial transactions in 2017, rising to over €600m in 2021, involving at that stage, 84,000 tenancies.
- There are currently 42 people employed in the HAP SSC with new colleagues starting in the coming weeks.
- Redevelopment work in the HAP SSC offices on two floors of the Granary Building in Michael Street, Limerick is due for completion at the end of June, 2017.

3. Social Development

Local Community Development Committee

The Local Community Development Committee met in May and received an update on the Local Economic Community Plan. They considered Expressions of Interest in LEADER funding and proposals under Measure 3 of CLAR (Community Facilities). A sub-committee was nominated to examine Social Enterprise opportunities in Limerick.

- 152 funding applications were received for the national Community Facilities Scheme (grants of up to €1,000; €64,500 available in Limerick).
- 19 applications were submitted to the Department of Arts, Heritage, Regional, Rural and Gaeltacht Affairs under the new Outdoor Recreation Infrastructure Scheme, Measures 1 & 2 in partnership with local groups.

Healthy Limerick

Presentations and workshops actioning the first part of Healthy Limerick's purpose, raising awareness among all sectors in Limerick about the social determinants of health were given to the following:

- Communications Team of Limerick City and County Council
- Customer Services Team – LCCC
- Service Operations Directorate - LCCC
- West Limerick Resources staff
- PAUL Partnership Senior Management Team
- Mary Immaculate College (MIC)
- Staff in partnership with the MIC Health Promotion Department

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Africa Day 2017

The following activities took place during the week:

- A "Taste of Africa" event at Limerick Youth Service restaurant which provided people the opportunity to sample African cuisine from three different countries and to learn more about the culture and country.
- Soccer events with a Limerick Intercultural "Soccer Fest" 5-a-side tournament and an African Soccer Cup 6-a-side tournament took place.
- A seminar was held in the Strand Hotel with world café style discussions on various topics including Multiculturalism and Identity.
- A Sudanese Cultural Exhibition was held showcasing Sudanese Culture.
- A Family Fun Day concluded the festival with a hugely enjoyable day in the Milk Market. Large crowds from both the African and Irish communities got the opportunity to savour African cuisine while entertainment was provided by African Drumming Group, Elikya and Limerick Gospel Choir.

Learning Limerick

A workshop was held by Learning Limerick Steering Group to assist in the preparation of a strategy to promote and support the development of Limerick as a vibrant Learning Region over the next five years.

Limerick Sports Partnership (LSP)

- 3,000+ children completed the Barringtons Hospital Great Limerick Run (GLR) Kids Run for Fun, 1,700 had completed the four week schools training programme delivered by the LSP in partnership with LIT and UL students.
- Nine participants completed the 14 week Community Coaching course for Job seekers in LIT and another nine also completed the course in Croom.
- Limerick Sports Partnership signed up as a Member of the Healthy Ireland National Network.
- 230 incoming Transition Year students applied for the 34 places on the Limerick Sports Partnership TY VIP programme for 2017-2018.
- Older adults programmes focused on swim lessons, aqua aerobics, line dancing and set dancing.

- All LSP community health and fitness programmes are up and running across the county i.e. Move & Lose, New Year New Start, Older Adult Fitness programmes at 7 Hubs, Men on the Move @ 4 sites, Women on Wheels, Sportshall Athletics, Community Walking, Desk to 5K and for more info email: info@limericksports.ie

4. Customer Services

- For the month of May, the Customer Services Department supported the Council in delivering services and supporting citizens, customers, councillors, communities and businesses who lodged 2,422 requests for service (cases).
- The customer footfall through Reception and Customer Services in Dooradoyle and Merchant's Quay in May was 3,952.
- Customer Services (CS) continues to be involved in the rollout of MyLimerick.ie, enabling customers and Representatives to create and view their own cases online, with over 30 people activated on the system since going live at the beginning of the month. Councillors have begun training on this new system, with all Councillors being trained in the coming weeks by CS advisors.
- Managers in CS have attended Senior Staff meetings with both the Service Operations Directorate and Support Services Directorate to aid them in the usage of SugarCRM (Customer Relationship Management).
- The following table details how many cases were recorded on SugarCRM for each Department in May:

Department	No. of cases recorded
Operations and Maintenance	1,558
Community Support Services	307
Planning and Environmental Services	281
Other Departments	119
Customer Services	157
Total	2,422

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- Customer Services conducts an online satisfaction survey on a monthly basis with our customers. The responses are very valuable as they empower the citizen to recommend changes and give their opinions on services the Council provides. The following are some survey responses received from our customers during the month:
 - "The lady member of staff was friendly and efficient"
 - "Excellent help, very professional"
 - "They are an excellent team"
- In its popular music series The Granary presented a concert by Mike O'Donovan with Dave Keary and James Hanley. Mike, a guitarist and singer songwriter, released his debut album, "No Time like the Present", in 2016 to much praise. The album was produced by Dave Keary who is well known for his work with Van Morrison. Also guest speaker at this month's Rock Record Round Table meeting was Steve Ryan from Windings.
- Africa Day was marked with an art workshop by Rwandan artist Jean Ryan Hakizimana and a display of books with an African theme.
- May's Evening Lecture on the 30th was called "Transplantation from Limerick to Connacht & Clare, 1654 – 1657: Facts, Fiction & Figures" by Joseph Lennon. The lecture, a fresh study of primary sources, reveals how many were transported from Limerick, who colluded with Cromwell, who got land decrees, who went across the Shannon, who chose exile, who returned after the restoration & who regained their estates. This is the final event in the Evening Lecture Series until the autumn.

5. Library Services

- Dooradoyle Library marked a 20 year milestone with a series of free events celebrating the success of the service. The library plays a unique role at the heart of this suburban community. History, drama, magic and storytelling all featured in the celebrations with the aim of thanking existing members and welcoming new ones. Children and adults enjoyed the festive atmosphere as the library was decorated vibrantly by its very creative staff. Author Roisin Meaney, history expert Michael Moylan, magician Myster Magic all contributed to the celebrations while a large donation was made to Pieta House from a coffee morning.
- Newcastle West Library's art exhibition for the month of May featured Pauline Sharp, a Limerick based artist, originally from Sussex in England. In her paintings she captures and immortalises equine and exotic animals as her subjects. Working with oils on canvas she has works in private collections throughout Europe and America and recently exhibited her paintings at the Irish National Stud in Kildare. The exhibition was enjoyed by all and local schools came to view and take inspiration from the paintings.
- The Granary Library hosted an evening with Irish crime writer, Jo Spain on 5th May. Jo Spain is the author of the Inspector Tom Reynolds series. Her first book, Top Ten Bestseller "With Our Blessing", was a finalist in the 2015 Richard and Judy Search for a Bestseller. A graduate of Trinity College Dublin, a former political advisor in the Irish parliament and the vice-chair of InterTrade Ireland business body, she read and spoke about her work.

6. Limerick Arts Office

- The Cross Party Culture and Arts Working Group put in place by the elected members are in the process of finalising a report of recommendations to bring to Council. The Mayor of the City and County of Limerick, Councillor Kieran O'Hanlon invited anyone interested in the strategic investment in culture in Limerick to a World Cafe Consultation Event on 16th May. Feedback from this event was gathered and recommendations brought to the Culture and Arts Working Group to inform the new model of delivery.
- The local Culture and Creativity Plans as part of Creative Ireland were launched in Dublin. The projects included in the Limerick plan respond to Pillar 2 of the Creative Ireland Programme - Enabling Creativity in Every Community and determine gaps in current opportunities and services focused on the area of active engagement through culture and creativity.
- Limerick Arts Office has been successful on two applications to the Arts Council for funding under their grant scheme An Invitation to Collaborate.

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This funding scheme supports initiatives in the field of local-authority-led arts development and is rooted in the policies set out in the Arts Council's ten-year strategy (2016-2025), Making Great Art Work: Leading the Development of the Arts in Ireland.

- Riverfest took place from the 28th April to the 1st May with audiences of 90,000 up 20% on last year. As part of the capacity building measures being put in place an audience evaluation was carried out during the festival to gather statistical information about the demographics of the festival audience which this year secured Fáilte Ireland Funding.

New measures for the festival included:

- Addition of a Free to Public Zip wire
- Relocation of BBQ
- Expansion of Fireworks show to include water and laser performances
- Increased branding of the site for sponsors and Limerick City and County Council
- Expansion of water programme to include wider selection of local water based organisations and clubs
- An application has been submitted to Chambers Ireland Excellence in Local Government Awards for Best Festival
- Limerick Arts Office offered the following bursaries:
 1. Blas International Summer School Bursary
 2. Meitheal Summer School Bursary
 3. Irish Youth Choir Bursary
 4. Drama League of Ireland Summer School Bursary
 5. Tyrone Guthrie Centre Regional Bursary Scheme

7. Limerick City Gallery of Art (LCGA)

- The exhibitions, Reconstructing Memory by Clea can der Grijn and The Graeve Collection from The Model Gallery Sligo with a special selection of work from the Permanent Collection, was made to reflect the theme of the exhibitions, have been very successful with over 8000 visitors in May.
- On 11th May a National Bealtaine event was held in the Gallery celebrating the life and work of local writer and activist, Maeve Kelly. The event was attended by 80 people.
- A group of 28 people from Graz, Austria, the European City of Culture 2003, visited LCGA in

May as part of a visit to Ireland. The group were welcomed by Director of Service, Josephine Cotter-Coughlan and Úna McCarthy gave a tour of the Gallery exhibitions and an overview of the Gallery.

- A significant number of works from the Permanent Collection are on loan to national cultural institutions including The National Gallery of Ireland for the Margaret Clarke exhibition and The Hunt Museum for The Yeats/Henry exhibition.
- Continued preparatory work in relation to loans from the Permanent Collection to Waterford County Museum & Glebe House, Donegal for their summer exhibitions.
- Businessman, Maurice Foley, has agreed an extension of a loan of 11 contemporary works including paintings by Brian Maguire, Mickey Donnelly and Anita Groener.
- Work ongoing on Museums Standard Programme for Ireland and LCGA will apply for interim accreditation in September 2017.
- Various community groups availing of The Hub including Patterns Dance Group (for adults with special needs), Kicking the Bucket – a group of people who are coping with terminal illness.
- The very successful weekend children's workshops will finish at the beginning of June.
- Preparatory work continues with the Capital Works Programme with other departments within the Council.

8. Limerick Museum

Limerick Museum was officially opened on 30th May at the former Franciscan Friary on Henry Street by the Mayor of the City and County of Limerick, Councillor Kieran O'Hanlon.

Established in 1916, Limerick Museum is one of the oldest local authority museums in the state. The role of the Limerick Museum is to collect, preserve and display objects that tell the story of Limerick and its people.

Limerick Museum is dedicated to the memory of Jim Kemmy, the former Democratic Socialist and Labour Party TD for Limerick East and two-time Mayor of Limerick. The story of the city and county is presented through its objects, from Stone Age axes to medieval

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coins, from the civic sword of Queen Elizabeth I to medals presented to veterans of the 1916 Rising.

Limerick is currently undergoing a cultural renaissance which is part of a larger economic revival that continues to gather pace. Limerick Museum has an important role to play in this renaissance. Centrally located, it will have enormous appeal to both Irish and overseas visitors.

This project represents Phase One of Limerick City and County Council's plan to convert the entire Franciscan Friary into one of the finest museums in the country.

9. Planning and Environment

Litter/Waste Enforcement

- A total of 237 complaints were received in May.
- 43 on the spot litter fines were issued during the month.
- Legal proceedings were issued in 10 cases under the Litter Pollution Act.
- Legal proceedings were issued in two cases, all under the Waste Management Act.

- 21 warning letters were issued.
- Three Statutory Notices were served under Section 55 of the Waste Management Act.
- Two Statutory Notices were served under Section 18 of the Waste Management Act.
- 13 Directions were served under the Waste Management Act.
- Grant approval of €25,000 was received from the Department of Communications, Climate Action and Environment for five projects in the City and County under the 2017 Anti-Dumping Initiative Scheme.

Air Noise and Water Pollution

- 15 complaints were received in May.
- One Statutory Notice was served under Section 12 of the Water Pollution Acts.
- Two warning letters were issued.



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10. Fire and Emergency Services

Statistics

	Fire Related Calls	Non Fire Related Calls	Total
No. of call outs 1/05/17 – 31/05/17	134	39	173
% of calls where on scene in < 10 mins from time of call	51	73	
% of calls where on scene between 11 and 20 mins from time of call	38	20	
% of calls where on scene in > 20 mins from time of call	11	7	

	Received / Assigned	Validated	Invalidated / Refused	Granted	Completed
Fire Certificate Applications	23	16	1	14	
Disability Access Cert Applications	19	15	1	7	
Licensing Applications	11	5			
Commencement Notice	42	41	1		
Completion Certificate	17	17	0		
Sugar CRM Cases	9				2
Planning Referrals	45				27

Civil Defence attendance at Events for month of May 2017

- Enable Ireland - Walk with wheels
- Long Service and Commemorative 1916 Medals Presentation in Dublin
- Shannon Foynes Port Company Search Exercise
- Cycle against Suicide Limerick to Fermoy
- CDO Training Seminar, Carrick-on-Shannon
- Primary School Sports Finals, UL
- Ballingarry 7k Fun Run with LSP
- Milford Hospice Memorial 5k Walk

11. Public Interest Development Office

As an output of the Living Limerick - City Riverway Engage programme of public engagement on the Riverways in April, a report was presented to full Council in May. The next step of the process is to facilitate a design enabling review over the summer months, to consider, design and develop a programme of short, medium and long term projects to improve connectivity, navigation and the waterfront. Further information is available at: <https://www.limerick.ie/council/livinglimerick-city-engage>.

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12. Access to Information

	May	2017 (Jan to May)
Total Freedom of Information Requests	15	67
FOI Internal Appeals	-	1
Information Commissioner Appeals	-	1
Total Ombudsman Requests	1	11
Total AIE Requests	-	2

13. Digital Strategy

- The new Limerick.ie web platform is live for the past month.
- Over 375,000 unique page views were served in that time.
- Customers can now log their own customer service cases using the "My Limerick" feature of Limerick.ie

14. Veterinary Services

- Six stray or wandering horses were impounded.
- The Dog Control Unit dealt with 51 dogs.
- 13 food samples were submitted during May 2017 for analysis under the National Residues and Microbiological sampling programme.
- The Dog Licence Awareness Campaign continued to be implemented by the Dog Wardens.

15. Innovate Limerick

Innovate Limerick hosted its first training course at their new premises "The Engine" in May. The Set Build for Film course was delivered by Screen Training Ireland. There were 35 participants and the course was a huge success.

16. Local Enterprise Office

The Local Enterprise Office (LEO) Limerick supported a number of Initiatives during the month of May, as follows:

- **National Student Enterprise Programme Awards:** Limerick schools came out shining this year at the National Student Enterprise Programme Awards which were held in Croke Park on 3rd May. The **Best Innovation Award** was won by Ard Scoil Ris Transition Year Business *Pablo Science and Engineering*, established by Domhnall Coffey, Donagh Morrissey, Jack McCoy and Darragh O'Brien. **2nd Prize Intermediate Category** went to Alex Goodison with *Pocket Know* from Colaiste Iosaef Kilmallock.
- **National Enterprise Awards:** Limerick company 'Student Programmes Ireland Ltd' represented Limerick at the National Enterprise Awards Final at the Mansion House on 25th May. Congratulations to business owner Bernie Carroll who was selected through a vigorous judging process at the Local Enterprise Office Limerick Awards earlier in the year.

The following courses were organised by the Local Enterprise Office during the month of May:

- Start your own business course
- Trading online seminar
- How to shoot marketing videos on a budget
- LinkedIn, Search Engine Optimisation, and Twitter for Business
- Export Programme

17. Mague Rivers Trust Established

Limerick City and County Council initiated, supported and facilitated the development of the Mague Rivers Trust. The trust was launched in Croom on Friday 26th May, by Patrick O'Donovan T.D., Minister for Tourism and Sport. The trust will help protect, develop, and enhance the world-class resource that is the River Mague in County Limerick.

The mission of the Mague Rivers Trust is 'to protect, enhance and cherish the rivers and lakes of the Mague catchment for the benefit and enjoyment of all'.

The trust aims to work with local communities to ensure that the rivers and lakes of the Mague catchment can achieve their full potential both environmentally and recreationally.

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The trust will endeavour to achieve its aims by:

- Creating awareness
- Encouraging community participation
- Improving water quality
- Improve fish habitat and fish numbers
- Protect biodiversity
- Controlling invasive plants
- Encourage the local angling tradition
- Develop amenity access to the river

18. Mayoral/Civic/Municipal Receptions

Mayoral Reception - Church of Ireland Synod

Councillor Kieran O’Hanlon, Mayor of the City and County of Limerick held a reception in Merchant’s Quay to mark the occasion of the three-day Church of Ireland General Synod for 2017. The Synod is a gathering of Bishops, the Clergy and the Laity. It was the first time that such a Synod had taken place in Limerick. The Most Reverend Richard Clarke, Archbishop of Armagh and Primate of All Ireland was in attendance amongst many other dignitaries.

Civic Reception - Professor Don Barry

A Civic Reception was accorded to Professor Don Barry, Former President, University of Limerick in recognition of his leadership in Higher Education and Regional Development. Professor Barry was appointed President of the University of Limerick in May 2007. He has presided over an extensive expansion of the campus infrastructure e.g. buildings such as The Kemmy Business School, the home of the Irish Chamber Orchestra, the Irish World Academy the Graduate Medical School, the Tierney Building and the extension to the Glucksman Library. Also during his tenure UL’s research interests have broadened significantly. As a result student numbers have increased significantly in the past decade and graduates are now some of the most sought after in the country. Professor Barry has indeed left an impressive legacy behind for the University of Limerick.

Municipal Reception – John the Baptist Community School Hospital

The May meeting of the Municipal District of Cappamore-Kilmallock was hosted by John the Baptist Community School Hospital, on 18th May 2017. Before

the meeting commenced, the Municipal District held a Civic Reception to mark the extraordinary sporting achievements of the school in 2017 and Paudi Quish. Over the months of March and April of 2017 John the Baptist School won five all Ireland titles in hurling, camogie and ladies football, a unique achievement nationally in schools Gaelic Games. Paudi Quish of Hospital Handball Club won the Final of the Italian Open Handball Tournament.

Municipal Reception – Rathkeale Boxing Club

On the 23rd May 2017 a Municipal Reception was accorded by the Municipal District of Adare-Rathkeale to Rathkeale Boxing Club in recognition of its outstanding achievements to date. Councillor Adam Teskey, Cathaoirleach of the Municipal District of Adare-Rathkeale congratulated club members for having represented their families, town, area, county and country with distinction on a local, national and international stage and for acting as excellent ambassadors for the area. The Cathaoirleach paid special tribute to Mr Joe Williams for his lifelong contribution to the area, not only through his business and profession but through what he has done to help, encourage, mentor and inspire young people in the club.

19. Plebiscite in Newcastle West

During the course of the month a plebiscite was held in Newcastle West. The purpose of the plebiscite was to hold a vote among qualified residents and ratepayers on the renaming of The Square in Newcastle West to Con Colbert Square. The plebiscite followed on from a request by the Municipal District of Newcastle West.

The result of the vote was that the proposal to rename the Square was defeated.

Total Eligible Poll	39
Total Poll	27
Invalid Votes	1
Total Valid Poll	26
For (the name change)	6
Against (the name change)	20



Economic Development and Planning

1. Planning Applications

101 new planning applications were received as follows:

- Four housing developments
- 56 domestic developments
- 13 agricultural developments
- 10 commercial developments/change of use
- Four community/educational developments
- 14 other developments

The current applications include proposals for:

- Construction of 102 residential units at Clonmacken, Limerick
- Construction of 56 dwelling units, crèche at Ros Mor, Kilmallock Road
- Development of a Photovoltaic Solar Farm at Dromsallagh, Cappamore.
- Construction of a new service station & two storey restaurant building at Clondrinagh Roundabout, Clondrinagh

2. Taking in Charge

Housing estates taken in charge in May were as follows:

- Bracken Crescent/ Gardens, North Circular Road
- Clonile, Old Cratloe Road
- Road Eden Court, North Circular Road
- Meadow Springs, Caherdavin
- Silverbrook, Mill Road, Corbally
- The Hermitage, Mill Road, Corbally

3. Innovate Limerick

Following the recent purchase of the former Biblical Centre on Upper Cecil Street the building has been renamed "The Engine". This building is the home of the Production and Digital Skills Academy, Foreign Direct Investment (FDI) companies, acceleration space and training rooms and facilities.

Innovate Limerick has agreed with the Office of Public Works to purchase the former Social Welfare building on Cecil Street. This forms part of the overall plans to redevelop the Georgian Quarter.

4. Investment

Supermac's founder and owner of the Castletroy Park Hotel Pat McDonagh announced a €6m investment in the hotel's expansion which will create 150 jobs over the next 18 months. Of these jobs, 110 construction jobs will be created and an additional 40 permanent roles will be created in the hotel itself. The project includes a 50% expansion to the size of the 107-bedroom hotel, a new fitness and leisure facility, and a corporate business hub.

5. Public Interest Development Office

- The Town and Village Renewal Scheme 2017 is being coordinated by the Public Interest Development Office. Approximately 55 expressions of interest were received from community groups throughout Limerick. Up to 15 of these proposals will be developed into applications to be put forward for funding to support revitalisation and investment in rural towns and villages in Limerick.
- The Public Interest Development Office is continuing to liaise with property owners in the Georgian Quarter in relation to vacancy, dereliction and development and to support roll out of the Living City Initiative. Two meetings with prospective property owners were held in May.
- Limerick City and County Council is a partner in Techtown, an EU co-financed project through URBACT. Two staff members attended the Techtown project transnational study visit to Tallinn, Estonia; where the key focus was

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supporting entrepreneurship and a digital economy. An Urbact Local Group meeting was held in Fab Lab in May, members were presented key learnings from the previous transnational meeting.

6. Forward Planning

- Variation 5 (a) to the County Development Plan 2010 -2016 (as extended) to incorporate the preferred route for the Limerick Northern Distributor Road (LNDR) into the County Development Plan was adopted at the May Council Meeting.
- Variation 6 (a) to the Limerick City Development Plan 2010 -2016 (as Extended) to incorporate the objectives of the Limerick Regeneration Framework Implementation Plan was adopted subject to minor amendments at the May Council Meeting (further information in relation to this item is included under Section 8 Housing Capital and Regeneration).
- Variation 5 (b) to the County Development Plan 2010 – 2016 to incorporate the Vacant Site Levy as provided for in the Urban Regeneration and Housing Act 2015 was adopted at the May Council Meeting.
- Variation 6 (b) to the City Development Plan 2010 – 2016 to incorporate the Vacant Site Levy as provided for in the Urban Regeneration and Housing Act 2015 was adopted at the May Council Meeting.

7. Communications and Marketing

- Five week Limerick.ie marketing campaign concluded across Limerick city and county.
- PR campaign underway for Limerick International Food Truck Festival.
- Advertising campaign launched with Spirit of Ireland magazine targeting US market.
- LimerickTagged social media event profiling of Limerick as a fashion destination took place with the #LimerickTagged trending number one on Twitter.
- Limerick.ie Our City, Our Stories campaign shortlisted for National Social Media Awards 'Sockies 2017' – only local authority shortlisted.

- Ninth monthly Limerick.ie Business Bulletin e-newsletter issued.
- A total of three Limerick.ie e-newsletters issued throughout May.

Social Media

- Posted 52 times on Limerick.ie's Facebook with total fans now 16,353.
- Tweeted 29 times on Limerick.ie's Twitter with total followers now 12,270.
- Posted 19 times on Limerick.ie's Instagram with total followers now 2,851.
- Tweeted 17 times on Limerick Marketing's Twitter with total followers now 1,726.

Limerick.ie

A total of 78,744 people visited the Limerick.ie website in May 2017.

The most popular pages on Limerick.ie in May 2017 were:

1. Home | Limerick.ie
2. Council | Limerick.ie
3. Riverfest | Limerick.ie
4. Search for a Planning Application | Limerick.ie
5. Limerick International Food Truck Festival | Limerick.ie

8. Housing Capital and Regeneration

General Housing Programme (excluding Regeneration)

- The Housing Delivery Programme was presented to the elected members at the Meeting of the Municipal District of Cappamore-Kilmallock and at the Metropolitan Meeting.
- Approval was received from the Department of Housing, Planning, Community and Local Government (DHPCLG) to submit the Part 8 Planning Application for the proposed housing scheme at Glenview, Hospital, Co. Limerick (20 units).

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- Dublin City Council hosted visits for members of Limerick City and County Council on 2nd May to the sites of Rapid Build Housing Schemes in Poppintree, Ballymun, Belcamp Avenue and St Helena's Drive, Finglas.
- Stage 1 Approval was submitted to the DHPCLG for Capital Works at four Traveller Accommodation sites in Limerick City under the Traveller Accommodation Programme 2014-2018 (TAP 2014-2018). These sites are: 1) New Crescent Halting Site, Childers Road, Limerick; 2) Clonlong Group Housing Scheme and Halting Site, Southill, Limerick; 3) Toppins Field Halting Site, Southill, Limerick; 4) Kilmurry View, Castletroy Group Housing Scheme and Halting Site, Limerick. Preparation of further Stage 1 submissions under the TAP 2014-2018 are ongoing.
- The Ireland Smart Ageing Exchange (ISAX) Members and Partners meeting was held in the Guinness Enterprise Centre on 24th May. Issues discussed included the design of products and delivery of services to meet the changing needs of the older people.

Regeneration Programme

- The elected members of Limerick City and County Council approved the Variation, subject to minor amendments, of the City Development Plan to incorporate the objectives of the Limerick Regeneration Framework Implementation Plan (LRFIP) at the May Council Meeting. The proposed variation does not change the core objectives of the LRFIP but rather statutorily embeds them into the City Plan.
- The Thermal Upgrade Programme is continuing across the four regeneration areas, with work being carried out on 41 properties in Southill and 51 properties in Moyross. These contracts have an expected completion date in Quarter 1 2018.

9. Water Services

Minor Capital Works

- Watermain rehabilitation works completed at Bog Road, Castleconnell.
- Watermain rehabilitation works commenced at Brick Lodge, Clarina.
- Watermain Leak Location contract commenced in Limerick City.





Organisational Development

1. Communications

- Issued 37 news releases from the Office of Communications/Marketing
- Produced and distributed the monthly Council Connect staff e-newsletter
- Tweeted 39 times on Limerick City and County Council's Twitter account with total fans now 8,256

2. Schedule of Meetings

Name of Meeting	Date	Location
Full Council Meeting Special Meeting: Celebrate the Centenary of the birth of John Fitzgerald Kennedy	29.05.2017 29.05.2017	Dooradoyle Bruff
Corporate Policy Group Meeting	23.05.2017	Merchant's Quay
Metropolitan District of Limerick Party Leader's Meeting Party Leader's Meeting	15.05.2017 15.05.2017 29.05.2017	Merchant's Quay Merchant's Quay Dooradoyle
Municipal District of: (a) Adare-Rathkeale. Monthly Meeting Special Meeting – Christmas in Rathkeale	17.05.2017 23.05.2017	Croom Rathkeale
(b) Newcastle West. Monthly Meeting	03.05.2017	Newcastle West
(c) Cappamore-Killmallock. Monthly Meeting	18.05.2017	Hospital
Operational Briefing's Limerick City East Limerick City North Limerick City West	02.05.2017 02.05.2017 02.05.2017	Merchant's Quay Merchant's Quay Merchant's Quay
Local Community Development Committee	02.05.2017	Merchant's Quay
Culture and Arts Working Group Meeting	02.05.2017	Merchant's Quay
Culture and Arts Working Group Meeting	23.05.2017	Merchant's Quay
Rural Water Monitoring Committee Meeting	15.05.2017	Dooradoyle

3. Training Fire and Emergency Services

- On going on station Training for all 7 fire stations
- The New Brigade Mechanic got upskilled in various driving courses, pumping courses, manual handling
- Retained Fire Fighter attended a NDFEM Road Traffic Collision Instructor Course
- Retained Fire Fighter instructed for the NDFEM in the Road Traffic Collision Instructors course
- The majority of the retained Fire Fighters completed Abrasive Wheels Refresher training (50 people trained)

4. Digital Strategy

Digital Strategy/Champions Meeting

- The third Digital Champions meeting was held in May where a new model of community engagement was agreed.

Digital Strategy/Geographical Information Systems (GIS)

- Digital Strategy have trained over 50 members of staff, in the recently introduced new GIS desktop application called QGIS.
- Feedback from staff has been very positive.

CHIEF EXECUTIVE'S REPORT



Digital Strategy/Records Management

- A pilot project is ongoing in Corporate Services with the support of ICT and Archives.
- Two areas of focus currently being addressed are:
 - online editing of documents - so users do not have to download a document before opening it.
 - archiving of emails into the records management system.

Digital Strategy / Customer Relationship Management (CRM) mobile application

- The application allows staff to access, create and modify CRM cases on the go.
- Currently being piloted with a limited number of internal staff ahead of a general roll-out.



CHIEF EXECUTIVE'S REPORT



Comhairle Cathrach
& Contae **Luimnigh**

Limerick City
& County Council

Financial Matters

1. Home Improvement Schemes

MAY 2017	MAGS (Mobility Adaptation Grant Scheme)	No.	HAG (Housing Adaptation Grant Scheme)	No.	HOPS (Housing Aid for Older Persons Grant Scheme)	No.
Kilmallock	€9,705.00	3	€2,707.50	1	€9,707.15	4
Metropolitan	€39,532.69	9	€52,215.50	6	€14,005.34	5
Newcastle West	€25,697.04	6	€4,000.00	1	€79,388.07	18
Rathkeale	€5,280.00	1	€3,752.75	1	€3,230.00	1
	€80,214.73	19	€62,675.75	9	€106,330.56	28

Total Monies issued in May 2017 = €249,221.04

Total Grants issued in May 2017 = 56

JANUARY TO MAY 2017	MAGS (Mobility Adaptation Grant Scheme)	No.	HAG (Housing Adaptation Grant Scheme)	No.	HOPS (Housing Aid for Older Persons Grant Scheme)	No.
Kilmallock	€29,437.46	8	€92,132.00	7	€44,960.56	11
Metropolitan	€96,847.16	23	€123,360.21	13	€65,090.34	26
Newcastle West	€91,228.38	22	€44,416.88	7	€174,094.58	40
Rathkeale	€34,211.38	8	€22,599.31	4	€45,267.33	10
	€251,724.38	61	€282,508.40	31	€329,412.81	87

Total Monies issued January to May 2017 = €863,645.59

Total Grants issued January to May 2017 = 179

2. Rent Collection

Opening Balance @ 01/01/2017	Accrued Income	Total for collection	Receipts	Closing balance 30/04/2017	% Collection
€1,957,582	€5,528,190	€7,485,772	€5,249,995	€2,235,777	70.13%

3. Commercial Rates and Loans

Draft Collection Figures

Commercial Rates 2017	Opening Balance 1 Jan €	Accruals €	Vacant Property Adjustment €	Writes offs/ Waivers €	Total for Collection €	Amount Collected €	Arrears €	Specific Doubtful Arrears €	% Collected
As at 31st May 2017	18,789,867	53,918,539	480,202	1,125,746	71,102,458	22,602,965	48,499,493	4,283,864	34%

The Date for Making the 2017 Rate was 2nd February 2017

Debtors Loans	Opening Balance 1 Jan €	Accruals €	To Collect €	Receipts €	Arrears €	% Collection
As at 31st May 2017	537,803	515,444	1,053,247	650,986	402,261	62%

Recourse to Overdraft Facility

No of days in overdraft 0

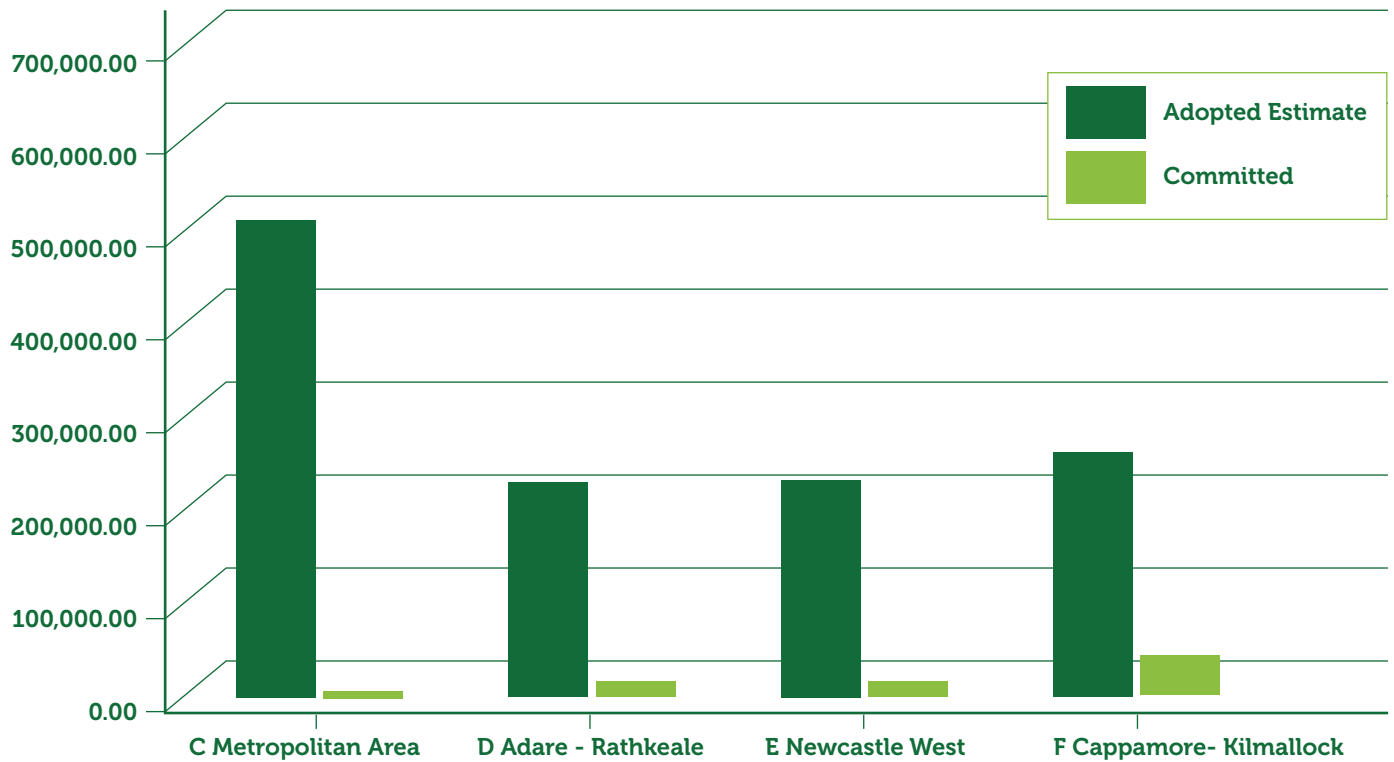
CHIEF EXECUTIVE'S REPORT



4. General Municipal Allocation 2017

Adopted Estimate €1.203 Million

Graph outlining adopted budget and committed expenditure up to 31st May 2017



Municipal (Code) + (Text)	Value Adopted Estimate	Value Committed
C Metropolitan Area	503,000.00	2,083
D Adare - Rathkeale	225,000.00	12,000
E Newcastle West	225,000.00	13,985
F Cappamore - Kilmallock	250,000.00	40,722