

CHIEF EXECUTIVE'S REPORT

THIS MONTH:

Limerick Sports Partnership secured €25,000 from the Social Intervention Fund

Approximately 7000 people visited the EVA International Exhibition Still (the) Barbarians

The Council's funding allocation for adaptations and extensions to social housing stock was confirmed at €940,417 from the Department of the Environment, Community and Local Government

68,887 people visited Limerick.ie website in June

Limerick Enterprise Office (LEO) Limerick Client Company won 'Best Start Up Award' at the National Enterprise Awards

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1. Financial Matters

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Empowering the Citizen

1. Community Support Services

Waiting List

Housing Waiting List	4336
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Allocations

	Metropolitan District	Newcastle West	Adare – Rathkeale	Cappamore – Kilmallock	Total
No of Units June 2016	18	4	2	3	27
Year to Date	85	16	18	19	138

Housing Assistance Payment

The Council has setup a total of 1271 tenancies to date and is averaging 12 tenancies a week. The following is a split by Household Type by **Family Type** and **Municipal District**.

Limerick HAP – Households by Family Type

Family Size/Type	Total
Single Sharing	47
Couple	47
Couple Shared	2
Single +1	224
Single +2	127
Couple 3+	111
Single	439
Couple +2	127
Single 3+	70
Couple +1	77
Total	1271

Limerick HAP Tenancies by Municipal District

Name	Total
Newcastle West	152
Limerick City West	425
Limerick City East	261
Adare–Rathkeale	76
Limerick City North	196
Cappamore–Kilmallock	161
Total	1271

Homeless Action Team

- There were 11 adults and 15 dependents in Bed and Breakfast.
- 21 adults in Thomond House of whom 3 are accessing emergency accommodation for a minimum of 6 months continuously.
- 31 adults in McGarry House of whom 7 are accessing emergency accommodation for a minimum of 6 months continuously.
- 49 adults in St Patricks of whom 22 are accessing emergency accommodation for a minimum of 6 months continuously.
- 4 families in Suaimhneas of whom none are accessing emergency accommodation for a minimum of 6 months continuously.

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2016 Tenant (Incremental) Purchase Scheme

The Council has received 35 applications to date.

2. Hap Shared Services Centre

The Council operates the financial transactional shared service centre for all local authorities operating HAP. The HAP Shared Services Centre is based in the Granary in Michael Street Limerick.

Overall a total of 11,762 HAP tenancies have been set-up to date which includes 1,023 closed tenancies. There are currently 10,739 active HAP tenancies.

For 2016 a total of 5,569 HAP tenancies have been set-up to date. The total increase in active tenancies supported since 1st January 2016 is 4,886.

The HAP Shared Services Centre currently manages HAP payments for nineteen Local Authorities, as well as the Dublin Regional Homeless Executive. Nine further LA's will join HAP in Q4 2016, with Dublin City Council, Fingal County Council and Dún Laoghaire-Rathdown County Council completing the full complement of LA's in 2017. By 2020, the HAP Shared Services Centre will be managing over €450m per annum in payments on behalf of all 31 Local Authorities and the Dublin Homeless Executive.

3. Environment Veterinary Services

- The Council's veterinary officers inspected and passed fit for human consumption 226 cattle, 444 sheep and 15 pigs processed in local abattoirs.
- Ongoing official food safety controls were undertaken in approved meat processing establishments and one food sample was submitted for routine microbiological and/or chemical analysis to official food safety laboratories.
- The Council's Dog Control Service dealt with 65 stray/surrendered dogs at the Dog shelter during the month.
- 21 straying or abandoned horses were impounded.

Litter/Waste Enforcement

- A total of 154 complaints were received in June.
- 43 on the spot litter fines were issued during the month.
- 7 Statutory Notices were issued under Section 18 of the Waste Management Act.
- 2 Notices were issued under Section 55 of the Waste Management Act.
- 2 Regulation 55 Notices (Packaging Regulations) were issued.
- 7 Directions were issued under Section 14 of the Waste Management Act.
- 101 warning letters were issued.
- Court proceedings were initiated in 8 cases - (two under the Litter Pollution Act; three for non-compliance with Directions issued under the Waste Management Act; two for non-compliance with Section 55 of the Waste Management Act; one for non-compliance with Section 32(1) of the Waste Management Act).

Environmental Awareness

Limerick Going for Gold Environment Improvement Grants & Competition incorporating Limerick in Bloom 2016

- 125 Applications received
- Photo launch with the Mayor of the City and County of Limerick Councillor Liam Galvin, Gerry Boland and Roger Beck
- Arrangements for Going for Gold ongoing

Local Agenda 21 Environment Partnership Fund 2016

- 30 applications received

Tidy Towns Supports

- Environmental Workshop for Staff in Our Lady of Lourdes Community Centre
- Sponsorship and Attendance at the Ballyhoura Tidy Towns Awards

Local Authority Prevention Network (LAPN)

- LAPN Grant application submitted for a project to develop and implement a Crèche/Childcare facility Waste Prevention and Resource Efficiency Project.

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4. Community And Leisure

Local Community Development Committee

The June meeting of the LCDC focused on a briefing for new members.

Members of the LCDC attended a Regional Briefing with POBAL on the SICAP (Social Inclusion Capital Activation Programme) mid-year review. Staff took part in training on IRIS (Integrated Reporting Information System) in preparation for the mid-year review.

Draft Local Economic Community Plan

The statement of consistency of the draft Local Economic Community Plan (LECP) with the City and County Development Plans and Local Area Plans was brought to meetings of the four Municipal District Areas. Work also took place with the Southern and Eastern Regional Assembly regarding consistency with the Regional Planning Guidelines and other Regional Strategies.

Learning Limerick

On Monday 13th June 2016 seven delegates from Learning Limerick represented the Mid-West at the 13th PASCAL International Conference held at the University of Glasgow, Scotland on the development and role of learning cities.

The Learning Limerick members taking part represented Limerick City and County Council, Limerick and Clare Education and Training Board (LCETB), PAUL Partnership and Limerick Integration Working Group.

The title of the Conference '**Learning Cities 2040: Global, Local, Connected, Sustainable, Healthy & Resilient**' focused on the future directions for Learning Cities at a time of considerable challenge and opportunity for cities, with significant development in the role and contribution of Learning Cities.

The conference provided the team from Limerick with an excellent opportunity to share ideas and experience with their international partners on the development and role of Learning Cities. One important form of new partnership idea discussed was linking the complementary initiatives of the Learning City with that of the Smart City, to build innovative, sustainable cities.

The team from Limerick was led by the Deputy Chief Executive, who introduced Learning Limerick's Showcase presentation.

This presentation highlighted the work of the group, including the Lifelong Learning Festival which has grown since 2001 to be a hugely popular weeklong event of enjoyable, fun learning activities annually in Limerick. The showcase presentation also demonstrated how the group is collaborating with the Limerick 2020 team on the Council's common goal of promoting Limerick at international level as a learning and cultural region of excellence. The Learning Limerick team is backing Limerick to become the European Capital of Culture 2020 and one of the goals of actively participating in this international conference is to apply and hopefully be successful in achieving the UNESCO (United Nations Educational Scientific and Cultural Organisation) Institute of Lifelong Learning City Award 2017.

Mary Hamilton, who was part of the Limerick City of Learning group since its inception in 2002, delivered a paper at the conference that profiled Limerick: - '*From Learning City to Learning Region: Connection challenges*'. Mary's case study explored how these connections have played a vital role in our journey towards becoming a "learning city-region" at a time of great change. It also provided best practice examples of these connections in Limerick mapping them to UNESCO's Key Features of Learning Cities.

Limerick Sports Partnership (LSP)

Limerick Sports Partnership assisted by Sports Ireland launched its 2016-2020 Strategic Plan.

The LSP secured €25,000 from the Social Intervention Fund, projects include,

- Physical activity and Mental Health
- QQI Qualifications through Community Coaching programmes for Jobseekers
- Older Adult Physical Activity programmes
- Family friendly PA Programmes

LSP hosted Bike Week programmes supporting,

- Schools 10k community cycles
- Teenage Mountain Biking sessions
- Cycling programmes with Tusla and EXTERN
- Company cycling challenges

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- Women on Wheels programmes
- Nifty after Fifty Men's programme
- Family Day Cycles at UL for 3k and 8k
- Disability Sport Cycling programmes

LSP hosted a week of activities promoting Men's Health from June.

Walking Programmes and Community Fitness programmes being delivered in,

- Rathkeale
- Castletroy
- Caherconlish
- Kileedy
- Ragoonagh
- Southill

The LSP continue to deliver targeted programmes for

- Disadvantaged Communities
- Older Adult Sports Hubs

Limerick Go for Life Games participants (Older Adults) represented Limerick at the 2 day National Finals in DCU Dublin.

5. Library Service

Limerick City Community Development Project held their annual Education Awards Day on Wednesday 8th of June in Watchhouse Cross Library.

- On the 10th of June renowned Limerick author Donal Ryan launched The Limerick & Clare Education Training Board's Students' Writings Publication in the Granary Branch.
- 20th of June saw The Granary Library hosting a presentation to schoolchildren by Michael Smith author of "Tom Crean – An Unsung Hero"
- Music Events in the Granary Library included We/Or/Me the musical alias of Bahhaj Taherzadeh, on 14th June. Special guest on the night was "Great in Small Doses". An audience of over sixty attended.
- Also on 21st June "Duo Cello Jaya" – played a lunchtime concert in the Granary. Cellists Ella Bokor & Mircea Marian from Romania were accompanied by guest cellist, Adrian Mantu, from the R.T.E. Contempo Quartet. The talented musicians played to a very enthusiastic audience.

- Deputy Mayor of Limerick City and County, Gerald Mitchell launched the 2016 Summer Stars Reading Programme on 22nd of June at Watch House Cross Library. A workshop on reading and writing was facilitated by author Roisín Meaney to classes from Corpus Christi Primary School. The programme will encourage children to sign up at their local library and read six books during the holidays collecting rewards along the way. To support local children to complete the 6 book challenge, Watch House Cross library will host a 'Reading Club', each Wednesday from 11.30 to 12.30 during the summer holidays.
- From 11th -17th June as part of the celebrations of Traveller Pride Week, Newcastle West Library hosted an exhibition by the Male Traveller community in Abbeyfeale of a wooden carving of the 1916 Proclamation. Limerick Traveller Pride Week 2016 is run by the Council in conjunction with a number of other agencies.

6. 1916 Commemoration

- In her exhibition '**As if She had a Right to be There**' **Aislinn O'Keefe** explores the role of 20th century revolutionary Irish women through a series of text art and drawings. The exhibition was launched on 9th June at the Milk Market, Cornmarket Row, by Deputy Mayor Gerald Mitchell.
- On 12th June, **Teanga dhuchais-Talamh athair / Mothertongue-Fatherland 1916-2016** an exhibition of tapestries by **Deirdre Carr** opened at Friars Gate Theatre, Kilmallock. Deirdre also celebrated the publication of her poem Teanga dhuchais – Talamh athair/ Motherland-Fatherland 1916-2016, read on the night by acclaimed actor Olwen Fouere.

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7. Limerick City Gallery of Art (LCGA)

- EVA International exhibition, *Still (the) Barbarians* curated by **Koyo Kouoh** continues in the Gallery with 18 international artists exhibiting work, the exhibition closes on 17th July 2016.
- Visitor number stayed around 7,000 for the month of June.
- LCGA in collaboration with EVA International hosted 2 Young EVA 2016 workshops in the HUB space on 16th & 23rd June, facilitated by Katy Fitzpatrick and Aislinn O'Donnell with participants, local school children from Scoil Mhathair De and another South Hill school working with Alice Maher one of the artists in the *Still (the) Barbarians* exhibition.
- LCGA hosted/facilitated workshops from 27th June – 1st July for participants in MAKE A MOVE Festival 2016, A Community Arts Festival with its roots in hip hop, 2016 is the fifth year of this festival.
- LCGA loan from the Permanent collection to Glebe House & Gallery, Donegal the painting by Sir William Orpen, *Man of the West, Sean Keating*.
- Ongoing discussions with Artists and Curators for forthcoming exhibitions opening on 28th July, **30 Years/Artists/Places. A touring exhibition marking 30 years of Local Authorities supporting the arts in Ireland featuring the work of 30 artists and 30 places.**

'That Lady' selected works by Marian Fitzgibbon from the Permanent Collection of LCGA,

A collaborative exhibition curated by Michele Horrigan, ***Sticks and Stones Will Break Our Bones***, a new exhibition by Seanie Barron and Quim Packard.

8. Limerick Archives

'Songs of Rebellion' concert was held in St Mary's Cathedral on 28th June hosted by Limerick Museum and Archives and the Irish World Academy of Music and Dance. Featuring eminent historians and voice only performance of traditional ballads the evening wove song and story together. Historians included Dr Maura Cronin, Dr Ruan O' Donnell, Tom Toomey and Liam Irwin, with well known traditional singers Austin Flourish, Muireann nic Amhlaoibh, Orflaith ni Bhriain and Róisín ni Gallólaigh. Against the wonderful acoustics and historic setting of St

Mary's Cathedral some well know ballads like 'Grace' and 'O Ré Sé do Bheath Abhaile' were sung with lesser known songs such as 'The Station of Knocklong' including a rousing rendition of the 'The Limerick Lassies' performed by children from the local St Mary's Primary School.

9. Limerick Smarter Travel

- Limerick Smarter Travel (LST) celebrated National Bike Week (11th - 19th June) in Limerick with a number of activities and events including Family Fun Cycles, Free Bike Checks and Maintenance, Conference Bike Relays, Cycle Trails, Cycle Training and a number of cycling challenges throughout the week. Ireland's first 'Cycle Trials Competition' took place in partnership with Cycling Ireland in O'Brien's Park.
- This year's Riverside Family Cycle linked cycling with the 1916 Centenary Celebrations with a 1916/2016 themed cycle taking in one of the LST Routes from Shannon Fields and Park Canal followed by a 'Party in the Park' in O'Brien's Park, Clare Street. Attendance on the day exceeded 500.
- Limerick Smarter Travel ran a grant scheme for events throughout Bike Week. In total, 18 applications qualified for the LST Grant, funding a number of bike related events in Limerick communities, schools, workplace and campuses. - Event Funding' was awarded to 18 groups across Limerick.
- The Council, Merchant's Quay had two events during bike week with staff trialing and testing the 'Conference Bike', a seven-seater bike around Merchant's Quay. Just under 50 employees took part.
- A staff cycle also took place with staff from Merchant's Quay cycling one of Limerick Smarter Travel Routes during their lunch time.
- Limerick Smarter Travel's Schools Project saw close to 1300 cyclists during Bike Week across the LST Project Schools.

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10. Access to Information

	2016 (Jan to June)	June
Total Freedom of Information Requests	71	11
FOI Internal Appeals	2	1
Information Commissioner Appeals	1	-
Total Ombudsman Requests	12	2
Further information sought on open cases	3	-
Total AIE Requests	2	-

11. Civic Receptions

A Civic Reception was held in The Council Chamber, Dooradoyle on Tuesday, 14th June, 2016 at 6.00 p.m. for the following :

- The Sisters of Mercy**
 In recognition of 151 years of dedicated service by The Sisters of Mercy in Doon and its surrounding areas
- The Christian Brothers**
 In recognition of 142 years of dedicated service by The Christian Brothers, especially through Christian education, in Doon and the surrounding areas of County Limerick, in the spirit of Blessed Edmund Rice
- The Benedictine Monks of Glenstal, Murroe**
 In recognition of The Benedictine Monks of Glenstal, Murroe, providing a place and a community of prayer, hospitality, peace and education since 1927
- The Presentation Sisters**
 In recognition of 125 years of dedicated service by The Presentation Sisters in Hospital and its surrounding areas
- De La Salle Brothers**
 In recognition of the contribution by The De La Salle Brothers to education in Hospital, Co. Limerick
- Civic Reception for Fionn O'Sullivan McCarthy**
 A Civic Reception was held on Wednesday, 22nd June, 2016 in the Council Chamber, Merchants Quay, for Fionn O'Sullivan McCarthy in recognition of winning the World Irish Dancing Championship in Boys Under 11 Age Group.

undertaking of a feasibility study was approved by the District with Garland Consulting Engineers commissioned to complete the study.

The final report on this proposed facility was launched on the 20th June at Aras William Smith O'Brien Newcastle West by Councillor Michael Collins, Cathaoirleach of the Newcastle West Municipal District. Also in attendance were other local Councillors along with representatives of many athletics groups from the surrounding area.

Municipal reception for Newcastle West GAA Club

- A reception took place on the 22nd June at Aras William Smith O'Brien, Newcastle West to acknowledge the success of Newcastle West GAA Club in the 2015 County Football Championship. The club won the u16, Minor and Senior Football Championships.
- Councillor Michael Collins, Cathaoirleach of the Newcastle West Municipal District made a presentation of a scroll to each of the teams to note their success with other local Councillors from the district also in attendance.

Launch of Feasibility Study for Newcastle West Athletics Hub

In March 2015, a proposal on the development of a Regional Athletics Facility based in Newcastle West was submitted to the Newcastle West Municipal District by a local athletics steering committee. Funding for the

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Economic Development and Planning

1. Planning Applications

- One Hundred and Nine (109) new planning applications were received.
 - 63 Domestic
 - 2 Housing Developments
 - 13 Agricultural
 - 4 Commercial Developments
 - 2 Education
 - 1 Part 8
 - Other (24)
- The current applications include proposals for residential developments in Raheen and Doon and a Part 8 for housing infill units at Saint Mary's Park, King's Island.

2. Conservation

- Four projects in Limerick received allocations from the Heritage Council's Grant 2016 Scheme towards built heritage conservation works. The funding commitments for these structures total €23,000.
- Under the Structures at Risk Fund, operated by the Department of the Arts, Heritage, and the Gaeltacht, two projects received awards totalling €22,667.
- Works funded in part by the Built Heritage Investment Scheme are ongoing at a number of sites, with projects completed at two locations.

3. Forward Planning

- Work continued on the proposed Joint Development Contribution Scheme with a presentation to the members of the Economic Development, Enterprise and Planning SPC.
- The 'Issues Paper' on the Proposed Limerick City and County Heritage Plan 2017 – 2030' was presented at the Municipal District meetings.

4. Housing Capital and Regeneration

Capital Status Quarter 2 2016

- The current active Housing Projects across Limerick will deliver 723 housing units. These projects cover General Housing and Regeneration, and include the activities of the Council and the Approved Housing Bodies. The project stages range from Inception to Construction Stage.
- There are currently 137 new houses and apartments under construction in Limerick City under the Regeneration project. The number of houses and apartments completed under this programme now stands at 110. The drainage infrastructure to service Southill has completed and the contractor has been appointed for the construction of the Churchfield Development (42 units).
- The proposed Infill Housing project proposed for St Mary's Park has been submitted for Part 8 Planning. This project will deliver 20 new houses which will serve to create more cohesive streetscapes and provide good quality homes for one of the oldest housing estates in Limerick City.
- The preparation of the Part 8 Planning applications for Cliona Park Phase 3, Moyross (18 units) and Palm Court development, Southill (27 units) are well underway, while the Part 8 Planning process for 45A and 46A Cliona Park and associated link street is nearing completion with anticipated presentation at the July Meeting of the Metropolitan District of Limerick. Cliona Park Gap Site (2 units) is now completed and allocated.
- The construction of 10 new units at Cliona Park Phase 2, Moyross, is continuing with completion programmed for early 2017, while progress at Lord Edward Street (82 units) is on schedule. The refurbishment project at 8-10 Gaol Lane (3 units) has commenced with an expected completion in late-2016.
- Under the Thermal Upgrade Programme, many homes are feeling the positive impact of the Regeneration Programme: 43 units were completed to date in 2016, in addition to 213 units at Construction Stage and 225 units at Planning/Tender Stage.
- The Capital Team continues to work closely with the Approved Housing Body sector in order to meet the ambitious targets set out in the Social Housing Strategy 2020. The sector continues to advance projects approved under the Capital Assistance Scheme (CAS)

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2015. Additional units are being progressed under the Capital Advanced Leasing Facility (CALF).

- The Council 2016 funding allocation for adaptations and extensions to social housing stock including Disabled Persons Grants (DPGs) has been confirmed at €940,417 from a national Department of the Environment, Community and Local Government (DoECLG) allocation of €12million. The Council's contribution of €104,491 will bring the overall figure to €1,044,908.
- Under the Capital Assistance Scheme (CAS), to support the Government's deinstitutionalisation Policy, the DoECLG is now accepting applications for capital funding to cater for priority groups such as the homeless, the elderly, or people with a disability moving into community-based living. The Council will be working with Approved Housing Bodies to submit suitable proposals. A fund of €10million of the overall has been made available nationally of the overall CAS funding available.
- Under the Social Housing Capital Investment Acquisition Programme 2016, to date 18 properties have reached 'sale agreed'. In addition, the Council has received keys for 25 of the properties acquired under the Housing Acquisition Programme 2015. It is envisaged that the remainder of the properties will complete in Quarter 3 of 2016.

Regeneration Social & Economic Status Quarter 2 2016

- Dedicated funding of approximately €4million per annum is provided by the DoECLG to the Council for Social and Economic Regeneration. This is awarded annually as grant funding allowed following an open call for proposals.
- A comprehensive monitoring and review of the Social Intervention Fund and Economic Projects for 2012 – 2014 was completed and presented to the Local Strategic Advisory and Monitoring Group including the DoECLG. A summary report of the findings is being prepared and is expected to be launched in September 2016.

Housing Capital (General Housing & Regeneration)

Current Active Projects (The Council & Approved Housing Bodies (AHBS))	Number Of Units
Units at Construction Stage	137
Units at Enabling Works Stage	28
Units at Detailed Design Stage	64
Units at Design Stage	226
Units with DoECLG Approval	157
Units with Preliminary DoECLG Approval	42
CAS Units	69
TOTAL	723

Housing Capital (General Housing & Regeneration)

Regeneration Schemes Current Status	Number Of Units
Schemes with Departmental Approval	90
Schemes at Design Stage / Part 8 Planning	138
Schemes at Detailed Design Stage	138
Thermal Upgrade Project (Planning/Tender stage)	225
Schemes at Construction Stage (incl. Thermal Upgrades)	335
Schemes Completed in 2014 (incl. Thermal Upgrades)	140
Schemes Completed in 2015 (incl. Thermal Upgrades)	202
Schemes Completed in 2016 (incl. Thermal Upgrades)	51

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5. Communications/Marketing

- Tender process complete for appointment of PR Contractor, Bridge PR appointed
- Intensive PR and Marketing campaign underway co-ordinated through Office of Communications/Marketing in preparation for the Judges visit to Limerick and announcement re European Capital of Culture 2020
- Audit of content/imagery underway on Limerick.ie in preparation for new site launch.

Social Media:

- Posted 62 times on Limerick.ie's Facebook and had an increase of 442 new fans leading to a total of 11,427.
- Tweeted 42 times on Limerick.ie's Twitter and had an increase of 187 new followers leading to a total of 10,677.

Limerick.ie

- 68,887 people visited the Limerick.ie website in June 2016 – a 16% increase on the same period in 2015
- 229 events and 31 news items were added to Limerick.ie in June 2016
- The most popular pages on Limerick.ie in June 2016 were
 1. Limerick.ie | Home
 2. Limerick City and County Council | Limerick.ie
 3. 50 Things to do in Limerick
 4. Search Planning Applications
 5. What's On.

6. 2030 Sites

Hanging Gardens

- Conservation Contractors are on site on Hanging Gardens Project
- E-tenders prequalification documents for the main contractors have been published on e-tenders.

Arthurs Quay

- The Arthurs Quay Park and Environs survey data is completed in anticipation of a CPO publication.

Cleaves

- The procurement documentation for an international urban designer has been prepared and is ready for publication.

7. Water Services

Major Capital Works

- Design Review Reports for Askeaton and Dromcollogher sewerage schemes have been completed.

Minor Capital Works

- The city watermains rehabilitation and lead service replacement contract (Work Package 2) is 60% completed.
- Contractors have been appointed by Irish Water for watermain rehabilitation works at:-
 - Loughill
 - Islandduane
 - Mountcollins.

8. N21 Adare Western Approach

The N21 Adare Western Approach Scheme is located on the western outskirts of Adare Village on the National Primary Road spanning between the junction with the L1422 Blackabbey Road to the junction with the R519 Ballingarry Road.

The Scheme consists of approximately 1.3km of pavement improvement works, safety improvements, drainage, kerbing, footpaths, lining and signing and the construction of an attenuation tank and a carpark opposite Scoil Naomh Iosaf.

The Part VIII for the Scheme was approved at the June Meeting of the Municipal District of Adare-Rathkeale. The overall strategy is to construct the school drop-off area during the school summer holidays with the attenuation tank and carpark during Q4 2016. It is planned to commence construction of the remainder of the Scheme early in Q1 2017.

9. Limerick Enterprise Office (LEO)

- LEO Limerick Client company wins 'Best Start Up Award' at the National Enterprise Awards in the Aviva Stadium on June 9th - press release and photo on link https://www.limerick.ie/sites/default/files/atoms/files/may_or_welcomes_limerick_companys_national_best_start-up_award_win.pdf
- Launch of new (LEO) Women in Business Cluster Network on June 15th was a big success - see press release and photos in attached link above.

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Organisational Development

1. Customer Services

Works on the new Customer Services space in Merchant's Quay were advanced in June and will be open in July. The new space, featuring 4 accessible front desks and 4 adjacent meeting rooms, aims first of all to become a one-stop-shop where the Council's customers and citizens can access all Council services. Secondly, this space will be used as a test-bed to validate in an agile way a new approach to serving the citizens and customers, e.g. meeting customers in a common space, new technologies, new methods for managing appointments, etc. In its initial launch customers will be able to avail in one location of community support services and housing, payments and cash transactions, support for online motor tax transactions, residential parking permits, etc. just to name a few.

- The Customer Services Department continues to support the Council in delivering services and supporting citizens, customers, councillors, communities and businesses who lodged 1,934 requests for service (cases) in June.
- The customer footfall through Reception and Customer Services in Dooradoyle and Merchant's Quay in June was 2,908
- Customer Services Advisers continued to assist with SugarCRM training in the organisation. During June, Customer Services held refresher training with Community Support Services and Operations and Maintenance embedding the need and benefit for updating all cases. Also during this month Customer Services began sending SugarCRM tips out every week to ensure all staff have the knowledge to use SugarCRM accurately and effectively.

The following table details how many cases were recorded on SugarCRM (Customer Relationship Management) by Department for June

Department	Number of Cases Recorded
Operations and Maintenance	1,267
Planning and Environmental Services	196
Community Support Services	180
Other Departments	126
Customer Services	94
Digital Strategy	71
Total	1,934

2. Communications

- The Office of Communications/Marketing ran a staff competition for tickets to Imelda May Live at King John's Castle to celebrate Limerick City and County Council's second birthday
- Interviews conducted for the new Communications Officer
- A total of 23 press releases were issued by the Office of Communications/Marketing
- Produced and distributed the monthly Council Connect staff e-newsletter
- Tweeted 50 times on Limerick City and County Council's Twitter and had an increase of 121 new followers leading to a total of 6,927.

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3. Schedule of Meetings

Name of Meeting	Date	Location
Full Council Meeting	27.06.2016	Dooradoyle
Special Meeting in relation to: Filling of casual vacancy	20.06.2016	Merchant's Quay
Metropolitan District of Limerick		
Monthly Meeting	20.06.2016	Merchant's Quay
Annual Meeting	24.06.2016	Merchant's Quay
Party Leader's Meeting	27.06.2016	Dooradoyle
Briefings: Proposed Shannon Pedestrian Bridge	23.06.2016	Merchant's Quay
<u>Municipal District of:</u>		
(a) Newcastle West		
Monthly Meeting	1.06.2016	Newcastle West
Annual Meeting	29.06.2016	Newcastle West
Special Meeting: Community Initiative Scheme	29.06.2016	Newcastle West
(b) Adare Rathkeale		
Annual Meeting	1.06.2016	Rathkeale
Monthly Meeting	1.06.2016	Rathkeale
(c) Cappamore-Kilmallock		
Annual Meeting	23.06.2016	Kilmallock
Monthly Meeting	23.06.2016	Kilmallock
<u>Operational Briefing's</u>		
Limerick City East	7.06.2016	Merchant's Quay
Limerick City North	7.06.2016	Merchant's Quay
Limerick City West	7.06.2016	Merchant's Quay
<u>Strategic Policy Committee Meetings</u>		
Economic Development, Enterprise and Planning	14.06.2016	Merchant's Quay
Travel and Transportation	2.06.2016	Merchant's Quay
Environment	3.06.2016	Merchant's Quay
Home and Social Development	13.06.2016	Dooradoyle
Local Community Development Committee	7.06.2016	Merchant's Quay
Audit Committee	20.06.2016	Merchant's Quay

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Financial Matters

1. Financial Matters

Home Improvement Schemes

Private Housing Grant Aid	Number of Grants paid at June 2016	Euro Amount
MAGS (Mobility Adaptation Grant Scheme)	88	€339,481.70
HAGS (Housing Adaptation Grant Scheme)	43	€425,679.67
HOPS (Housing Aid for Older Persons Grant Scheme)	103	€359,801.87

Total of 234 grants paid to date totalling €1,124,963.24

Rent Collection

Rent Collection Limerick City & County Council

Opening Balance 01/01/2016 €	Accrued Income €	Total for collection €	Receipts €	Closing balance 30/06/2016	% Collection
2,035,821	6,293,799	8,329,620	6,343,420	1,986,200	76%

Commercial Rates - Loans

Draft Collection Figures

Commercial Rates 2016	Opening Balance 1 Jan €	Accruals €	To Collect €	Receipts €	Arrears €	%
As at 30th June 2016	21,453,866	49,932,516	71,386,382	25,632,717	45,753,665	36%

The Date for Making the 2016 Rate was 2nd February 2016

Debtor Loans	Opening Balance 1 Jan €	Accruals €	To Collect €	Receipts €	Arrears €	%
As at 30th June 2016	478,052	663,302	1,141,354	759,274	382,080	67%

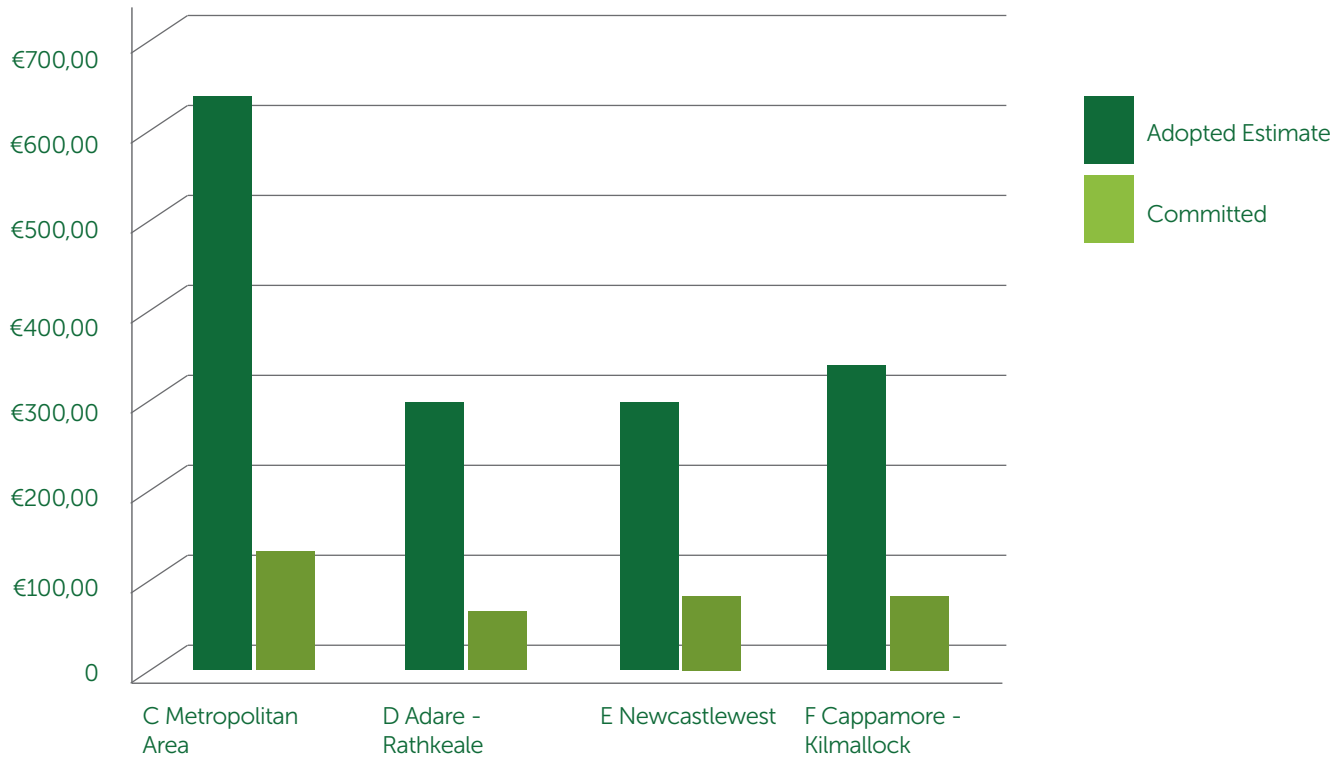
Recourse To Overdraft Facility

No of days in overdraft 0

CHIEF EXECUTIVE'S REPORT

General Municipal Allocation 2016 Adopted Estimate €1.5 Million

Graph outlining adopted budget and committed expenditure up to 30th June 2016



Municip (Code) + (Text)	Value Adopted Estimate	Value Committed
C Metropolitan Area	640,000.00	110,885.75
D Adare - Rathkeale	275,000.00	42,228.95
E Newcastle West	275,000.00	59,186.77
F Cappamore - Kilmallock	310,000.00	57,666.16